



TONG LUCK AUTO PTE LTD

160 SIN MING DRIVE #07-01/06 SIN MING AUTOCITY, SINGAPORE 575722

Tel: 6250 0088 Fax: 6250 5545

Email: operation@tlauto.com.sg

GST No: 201700521W UEN No: 201700521W

Our Ref : SLQ7955S

Your Ref : SMX9317Y

AXA INSURANCE SINGAPORE PTE LTD

18 November 2022

8 SHENTON WAY
#24-01 AXA TOWER
SINGAPORE 068811

Attn: MOTOR CLAIMS DEPT

Dear Sir / Madam,

RE: ACCIDENT INVOLVING VEHICLE NO.: SLQ7955S & SMX9317Y ON 27/08/2022 @ 13:30 HRS Farrer Rd towards Queensway

The vehicle had been surveyed by your appointed surveyor and repaired to our client's satisfaction.

We hereby submit the details of claim as follow:

Cost Of Repair	:	S\$12,200.47
Loss Of Use (\$ 150.00 x 6 days)	:	S\$900.00
Additional Loss Of Use (\$ 150.00 x 1 days)Weekend/PH :		S\$150.00
GIA / LTA Search	:	S\$7.45
		<u>S\$13,257.92</u>

Kindly revert within SEVEN days. Filling which we reverse our rights to refer the matter to our solicitors.

Your kind attention to the matter would be much appreciated.

Yours faithfully,

TONG LUCK AUTO PTE LTD

AUTHORISATION LETTER

I, DAIMLER FLEET MANAGEMENT S'PORE PTE LTD of 1 GATEWAY DRIVE #15-08 WESTGATE TOWER SINGAPORE 608531, owner of SLQ7955S hereby authorize TONG LUCK AUTO PTE LTD to act for me with my respect to our claim for repair costs and/or rental and/or loss of use for our vehicle no.: SLQ7955S that was damaged pursuant to the accident which occurred on 27/08/2022 Farrer Rd towards Queensway involving vehicle nos: SMX9317Y

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the

Dated this 17th day of October 2022



Signed by third party claimant



TONG LUCK AUTO PTE LTD



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SMX 9317Y (Insd veh)	Model: MERCEDES BENZ C180 AVANTGARDE
	SLQ 7955S (TP veh)	
Date of Accident/ Time:	27/08/2022	

Repair Estimate	: \$	17,892.05			
Final Repair Cost	: \$				
Loss of Use	: \$		days at \$ per day		
Rental (if any)	: \$		days at \$ per day		
LTA / GIA Search Fee	: \$				
Others:	: \$				
	: \$				
Final Settlement Sum (Global Sum)	: \$	12,600.00			
Payee Name :	Tong Luck Auto Pte Ltd				
Is Third Party Workshop GIA Registered?	[] YES [X] NO (Kindly indicate below)				
A)	For Non GIA Registered Workshop:	Agreed Liability 100 (%)			
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: ____			
	BOLA Liability: ____ (%)	Assessed Liability (*): ____ (%)			
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.					
Remarks:					

NOTE:

1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp
 Name of Representative:
 Date: 07/12/2022



Signature of Witness / Workshop stamp (if applicable)
 Name of Witness:
 Date: 07/12/2022

Kristine EOH Kim Hong

Signature of AXA's surveyor/representative:
 Name of AXA's surveyor /Representative:
 Date: 08/12/2022





TONG LUCK AUTO PTE LTD

160 SIN MING DRIVE #07-01/06 SIN MING AUTOCITY SINGAPORE 575722

Tel: 6250 0088 Fax: 6250 5545

Website: www.tlauto.com.sg

Email : operation@tlauto.com.sg

UEN: 201700521W GST NO.: 201700521W

TAX INVOICE

M/S : DAIMLER FLEET MANAGEMENT S'PORE PTE LTD (TP)

1 GATEWAY DRIVE

#15-08 WESTGATE TOWER

SINGAPORE 608531

TEL : 68498118

FAX :

YOUR REF NO : SMX9317Y

CLAIM TYPE : THIRD PARTY

ACCIDENT DATE : 27/08/2022

TP VEHICLE NO : SMX9317Y

NO : AR202211-0049

CLAIM NO : QUOT202208-000060(01)

DATE : 18/11/2022

POLICY NO : 999995580

VEH REG : SLQ7955S

MAKE/MODEL : MERCEDES BENZ C180
AVANTGARDE (R17 LED)

CHASIS NO : WDD2050402R279913

ENGINE NO : 27491030944597

REG. DATE : 2017

Final Repair Cost to Vehicle No : SLQ7955S

Description	Quantity	List Price	Amount
		<u>S\$</u>	<u>S\$</u>
NET PRICE			
1 Bootlid	1	2,522.70	2,522.70
2 Bootlid weatherstrip	1	238.00	238.00
3 Bootlid outer side garnish -- LH (Top)	1	65.00	65.00
4 Bootlid centre logo	1	56.00	56.00
5 Bootlid '9G-TRONIC' emblem	1	95.00	95.00
6 Bootlid 'C180' emblem	1	130.00	130.00
7 Rear end panel	1	1,655.71	1,655.71
8 Rear end panel top garnish	1	182.00	182.00
9 Rear end panel top garnish clips	10	12.60	126.00
10 Taillamp assy - LH	1	812.69	812.69
11 Taillamp lower bracket LH	1	45.00	45.00
12 Rear bumper	1	1,890.59	1,890.59
13 Rear bumper reinforcement	1	722.94	722.94
14 Rear bumper side retainer -- RH / LH	2	75.00	150.00
15 Rear bumper reverse sensor	2	215.00	430.00
16 Rear bumper reverse sensor seal	6	12.00	72.00
17 Rear bumper clips	15	9.00	135.00
18 Rear bumper centre inner frame	1	125.00	125.00
19 Rear bumper lower spoiler	1	275.00	275.00
20 Rear bumper lower centre bracket	1	145.60	145.60
21 Rear bumper lower spoiler clips	8	10.00	80.00
22 Rear bumper lower bracket RH/LH	2	46.00	92.00
23 Rear bumper lower chrome	1	316.00	316.00
24 Taillamp lower bracket LH	1	45.00	45.00
25 Rear bumper centre inner frame	1	125.00	125.00
26 Rear bumper lower centre bracket	1	145.00	145.00
27 Rear bumper lower bracket RH/LH	2	46.00	92.00



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#15-08 WESTGATE TOWER
SINGAPORE 608531

TEL : 68498118

FAX :

YOUR REF NO : SMX9317Y

CLAIM TYPE : THIRD PARTY

ACCIDENT DATE : 27/08/2022

TP VEHICLE NO : SMX9317Y

NO : AR202211-0049

CLAIM NO : QUOT202208-000060(01)

DATE : 18/11/2022

POLICY NO : 999995580

VEH REG : SLQ7955S

MAKE/MODEL : MERCEDES BENZ C180
AVANTGARDE (R17 LED)

CHASSIS NO : WDD2050402R279913

ENGINE NO : 27491030944597

REG. DATE : 2017

Final Repair Cost to Vehicle No : SLQ7955S

Description	Quantity	List Price	Amount
		<u>S\$</u>	<u>S\$</u>
			10,769.23
		Less 10%	1,076.92
			9,692.31
SPECIAL NET			
28 Rear number plate	1	40.00	40.00
			40.00
LABOUR			
29 To remove & refit rear bumper sensor	1	60.00	60.00
30 To check & rectify wiring system	1	20.00	20.00
31 To transfer damage bootlid interior mechaism to new bootlid	1	60.00	60.00
32 To panel beat and straighten rear floorboard panel, rear chassis frame, to cut and weld rear end panel, , including replacement of parts and alignn where necessary, to refit and adjust the the same	1	700.00	700.00
33 To putty & spray paint on affected area	1	800.00	800.00
34 To apply rust-proofing on replaced and repaired panels	1	30.00	30.00
			1,670.00
TOTAL:			S\$11,402.31
ADD GST @ 7%:			798.16
GRAND TOTAL:			S\$12,200.47

SINGAPORE DOLLARS TWELVE THOUSAND TWO HUNDRED AND AND CENTS FORTY-SEVEN ONLY

TONG LUCK AUTO PTE LTD

E. & O.E.

AUTHORISED SIGNATURE

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 29 Aug 2022 / 14:41:18

Receipt Date/Time : 29 Aug 2022 / 14:41:18

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220829-002449

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SMX9317Y As at 27 Aug 2022/13:30:00 Insurance Co: AXA INSURANCE PTE LTD				
1	Insurance Enquiry - SMX9317Y Enquiry Fee 20220829143958773588	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
518834XXXXXX2002		eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Enquire Vehicle's Insurance Particulars

Thank You!

The insurance details of the vehicle you enquired can be found below. If you have entered a valid email address, a copy would have been sent to you.

Vehicle No.

SMX9317Y

Incident Date/Time

27 Aug 2022 / 13:30:00

Insurance Company Name

AXA INSURANCE PTE LTD

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redefining / insurance

GIRO CREDIT AUTHORISATION FORM

This form must be completed and returned to AXA Insurance Pte Ltd. Payment will be credited directly into the policyholder/claimant's designated bank account stated below. The Policyholder/claimant has to complete **all fields** of this form and return to:

AXA Insurance Pte Ltd
8 Shenton Way, #24-01 AXA Tower
Singapore 068811

Policyholder/Claimant's Details (To be completed by the Policyholder/Claimant)	
Name of Policyholder/Claimant:	Tong Luck Auto Pte Ltd
Contact Person:	Terence Tan
Contact Number:	96235378
Email Address:	operation@tlauto.com.sg
(An auto-prompt email from the bank will be sent to this email address once the payment has been credited)	
Particulars of Policyholder/Claimant's Bank Account	
Name of Bank:	OCBC Bank Ltd
Bank Code:	7339
Bank Branch Code:	642
Bank Account Number:	6421 3577 6001
Name of Account Holder:	Tong Luck Auto Pte Ltd

I/We hereby authorise AXA Insurance Pte Ltd to credit the payment due to me/us to the above bank account, and undertake to return to AXA Insurance Pte Ltd immediately upon demand any sum which shall not be so credited into such bank account. I/We agree that AXA Insurance Pte Ltd shall be fully absolved of any liability to pay me/us such insurance payout once such amounts are credited into the above bank account.

This authorisation shall continue in force until I/we have expressly revoked it by notice in writing delivered to you. In the event of a change of bank account, I/we shall inform you in writing 30 days in advance before the change.

In connection with my/our and/or the claimant's claims, I/We give consent for AXA Insurance Pte Ltd ("AXA") and their respective representatives or agents to collect, use, store, transfer and/or disclose the information (including that provided by sources other than myself) concerning me/us and/or the claimant, to or with all such persons (including any member of the AXA Group or any third party service provider, and whether within or outside of Singapore and the Policyholder when claiming under a Group Policy) for the purpose of enabling AXA and their respective representatives or agents to provide me/us and/or the claimant (where applicable) with services required of an insurance provider, including the evaluating, processing, administering and/or managing my/our and/or the claimant's claims or the Policyholder Group Policy(ies) with AXA (as the case may be), and for the purposes set out in AXA's Data Use Statement which can be found at <http://www.axa.com.sg> ("Purposes").



Authorised Signature & Company Stamp (as in bank records)

07/12/2022
Date

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 5 September 2022 4:34 PM
To: 'huqikai@gmail.com'
Subject: Claim Notification - ACCIDENT INVOLVING SMX9317Y(AXA) / SLQ7955S/ OTHERS ALONG/AT FARRER ROAD ON 27/08/2022

05 Sept 2022

Hu QiKai [By Email only]

Dear Sirs/ Mdm

OUR REF : CC4/ASM22008615/Kpa3 // S2M049Z6
YOUR REF : SMX9317Y
ACCIDENT INVOLVING SMX9317Y(AXA) / SLQ7955S/ OTHERS ALONG/AT FARRER ROAD ON 27/08/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a third-party claim(s) from SLQ7955S against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third-party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization to confirm that the driver is allowed to drive the vehicle
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)