

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Monday, 19 December 2022 3:41 PM
To: Irene Tay; 'Jacqueline Tan'; SUR
Subject: RE: Accident on 28/7/2022 invlg GBK 7586Z & PC 8300B along AYE towards Tuas - SNM22D205728/C02/PC8300B/TAYHP
Attachments: GBK7586Z IA.pdf

Dear Irene,

Enclosed herewith preliminary advice of GBK 7586Z.

Kindly assist to create claim in Merimen System.

The make & model is TOYOTA DYNA 150 5MT.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Friday, 2 September 2022 10:38 AM
To: 'Jacqueline Tan' <jacqueline.tan@sg.cntaiping.com>; SUR <sur@lkkauto.com>
Cc: 'Irene Tay' <irene.tay@sg.cntaiping.com>; assignments <assignments@lkkauto.com>
Subject: RE: Accident on 28/7/2022 invlg GBK 7586Z & PC 8300B along AYE towards Tuas - SNM22D205728/C02/PC8300B/TAYHP

Dear Jacqueline,

Thank you for the assignment.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Thursday, 1 September 2022 5:44 PM
To: tan lay keng <tanlaykengandco@gmail.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Alan Tan <chengmotor27@yahoo.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Subject: RE: Accident on 28/7/2022 invlg GBK 7586Z & PC 8300B along AYE towards Tuas - SNM22D205728/C02/PC8300B/TAYHP

WITHOUT PREJUDICE

Dear Sir/Mdm,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Adrian to conduct the PRS.

Please note that PIC is Irene Tay who is copied in this email.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: tan lay keng <tanlaykengandco@gmail.com>

Sent: Thursday, 1 September 2022 5:33 pm

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Cc: Alan Tan <chengmotor27@yahoo.com>

Subject: Re: Accident on 28/7/2022 invlg GBK 7586Z & PC 8300B along AYE towards Tuas - SNM22D205728/C02/PC8300B/TAYHP

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Ms Jacqueline Tan,

We refer to your earlier email of today.

Our client has selected Mr Adrian Ling of LKK to conduct the survey. Please request him to contact our client's repairer Mr Alan Tan at Tel 6555 1185 / 9671 3335 to arrange for the survey.

Regards

Bakar

for Raymond Ng

Tan Lay Keng & Co

On Thu, Sep 1, 2022 at 3:48 PM Jacqueline Tan <jacqueline.tan@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: **SNM22D205728/C02/PC8300B/TAYHP**

Your reference: **GBK 7586Z**

Dear Sirs,

ACCIDENT INVOLVING PC 8300B & GBK 7586Z ON 28/07/2022

We refer to your email of 30/08/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: tan lay keng <tanlaykengandco@gmail.com>

Sent: Tuesday, 30 August 2022 3:21 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Accident on 28/7/2022 invlg GBK 7586Z & PC 8300B along AYE towards Tuas

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Motor Claims Department

China Taiping Insurance (Singapore) Pte Ltd

Singapore

Dear Sirs

Attached is our PRI letter dated 30 August 2022.

Regards

Raymond Ng

Tan Lay Keng & Co

RN.bh.0048.15.V6