

## Yan (LKK Auto)

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**From:** MTPRI <MTPRI@smrt.com.sg>  
**Sent:** Friday, 2 September 2022 2:41 PM  
**To:** assignments; YAN  
**Cc:** MTPRI; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd); Tan Wei Teck (Strides Automotive Services Pte Ltd); Foo Chit Yan (Strides Automotive Services Pte Ltd)  
**Subject:** FW: PRI for SKV 2839 M – Our Insured: SMB 36 H on 23 AUGUST 2022 Our Ref: D22002714MFBP/SMRTBUSES/EW/TPD-1

Ref: BUS/08/22/5040

Dear Yan,

Kindly survey on “ Without Prejudice ” basis.

TP: SKV2839M  
Insured: SMB36H  
Workshop: 2ND Auto Pte Ltd

Thank you.

Regards,

Hua Yen  
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705  
DID: 6866 2650 | Fax: 6368 7421 | Email: [HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)

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**From:** 2ND AUTO <accident.2ndauto@gmail.com>  
**Sent:** Friday, 2 September 2022 2:36 pm  
**To:** MTPRI <MTPRI@smrt.com.sg>  
**Cc:** MTPRI <MTPRI@smrt.com.sg>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>  
**Subject:** Re: PRI for SKV 2839 M – Our Insured: SMB 36 H on 23 AUGUST 2022 Our Ref: D22002714MFBP/SMRTBUSES/EW/TPD-1

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Hi,

We will like to appoint 4. M/s LKK Marcus Chua Kang Seng.

Thank you,  
Mr Ng

2nd Auto Pte Ltd  
98370300  
[accident.2ndauto@gmail.com](mailto:accident.2ndauto@gmail.com)

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**From:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>  
**Sent:** Friday, September 2, 2022 2:29:12 PM  
**To:** [accident.2ndauto@gmail.com](mailto:accident.2ndauto@gmail.com) <[accident.2ndauto@gmail.com](mailto:accident.2ndauto@gmail.com)>  
**Cc:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <[SiauChin.Chan@strides.com.sg](mailto:SiauChin.Chan@strides.com.sg)>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <[WeiTeck.Tan@strides.com.sg](mailto:WeiTeck.Tan@strides.com.sg)>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <[ChitYan.Foo@strides.com.sg](mailto:ChitYan.Foo@strides.com.sg)>  
**Subject:** RE: PRI for SKV 2839 M – Our Insured: SMB 36 H on 23 AUGUST 2022 Our Ref: D22002714MFBP/SMRTBUSES/EW/TPD-1

Ref: BUS/08/22/5040

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SMB36H as such we do not follow the new protocol.  
Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.  
Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.  
Thank you.

However, we have 9 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid
7. M/s LKK Xing Guo Qiang
8. M/s LKK Steve Chen Tsue Yee
9. In House Low Thian Seng

Regards,

Hua Yen  
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705  
DID: 6866 2650 | Fax: 6368 7421 | Email: [Huayen.Ong@strides.com.sg](mailto:Huayen.Ong@strides.com.sg)

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**From:** Joanne Tan Jo Ann <[joannetan@msfirstcapital.com.sg](mailto:joannetan@msfirstcapital.com.sg)>  
**Sent:** Friday, 2 September 2022 9:43 am  
**To:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>  
**Cc:** Ong Hua Yen (Strides Automotive Services Pte Ltd) <[HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)>; [accident.2ndauto@gmail.com](mailto:accident.2ndauto@gmail.com); Sithara <[Sithara@msfirstcapital.com.sg](mailto:Sithara@msfirstcapital.com.sg)>; Eric Woo <[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)>  
**Subject:** PRI for SKV 2839 M – Our Insured: SMB 36 H on 23 AUGUST 2022 Our Ref: D22002714MFBP/SMRTBUSES/EW/TPD-1

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Dear Hua Yen,

For PRI.

Thank you and Regards,  
Joanne Tan  
Motor Claims

**MS First Capital Insurance Ltd** | 36 Robinson Road, City House, #16-01 Singapore 068877 | TEL: 6507 3848 Fax: 6507 3849 | Company Reg. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.

Please refer to [www.msfirstcapital.com.sg](http://www.msfirstcapital.com.sg) for details of PDPA Personal Data Collection Statement.

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**From:** 2ND AUTO <[accident.2ndauto@gmail.com](mailto:accident.2ndauto@gmail.com)>

**Sent:** Thursday, 1 September 2022 6:42 pm

**To:** Motor\_Claims <[Motor\\_Claims@msfirstcapital.com.sg](mailto:Motor_Claims@msfirstcapital.com.sg)>

**Subject:** NOTICE OF ACCIDENT: ACCIDENT INVOLVING SKV 2839 M & SMB 36 H ON 23 AUGUST 2022

**Your Ref:**

**Our Ref:** SKV 2839 M

1 September 2022

MS FIRST CAPITAL INSURANCE LIMITED

6 Raffles Quay

#21-00

Singapore 048580

**PROPERTY CLAIM**

**(WITHOUT PREJUDICE**

**TO: Any Personal Injury  
Claims)**

Attn: Claims Department

**Via Email**

Dear Sir/Mdm,

**NOTICE OF ACCIDENT: ACCIDENT INVOLVING SKV 2839 M & SMB 36 H ON 23 AUGUST 2022**

We are instructed to notify you of a road traffic accident on **23 AUGUST 2022** at about **1230H** at **CROSS JUNCTION OF LAVENDER STREET AND KALLANG BAHRU** involving our client's vehicle registration number **SKV 2839 M** and vehicle registration number **SMB 36 H** driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within **2 working days** of your receipt of this notice and your proposed list of 10 recommended motor surveyors for our appointment.

Kindly note that if we do not hear from you by **5 SEPTEMBER (Monday), 1300H**, we will be forwarding **our proposed list of 10 motor surveyors** for your appointment, in accordance to the new regulations.

Our client's damaged vehicle is at **15 Kaki Bukit Road 4 #01-05/53 Bartley Biz Centre Singapore 417808**

Please reply **via email**. Our email address is [accident.2ndauto@gmail.com](mailto:accident.2ndauto@gmail.com)

Thank you and we hope to hear from you soonest.

Regards,

Mr Ng  
98370300  
2ND Auto Pte Ltd  
[accident.2ndauto@gmail.com](mailto:accident.2ndauto@gmail.com)