Yan (LKK Auto)

From: MTPRI <MTPRI@smrt.com.sg> **Sent:** Friday, 2 September 2022 2:34 PM

To: assignments; YAN

Cc: MTPRI; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) **Subject:** FW: PRI for SMY 789 Y – Our Insured: SHB 1308 B on 31.08.2022 Our Ref:

D22002780MFSH/Strides/CL/TPD-1

Attachments: SMY789Y_ESTIMATE.pdf

Importance: High

Ref: TAX/08/22/2086

Dear Yan,

Kindly survey on "Without Prejudice" basis.

TP: SMY789Y Insured: SHB1308B

Workshop: BORNEO MOTORS

Thank you.

Regards,

Hua Yen

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: <u>HuaYen.Ong@strides.com.sg</u>

From: Joanne Tan Jo Ann < joannetan@msfirstcapital.com.sg>

Sent: Friday, 2 September 2022 8:51 am **To:** MTPRI < MTPRI@smrt.com.sg>

Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>;

carine.yeo@borneomotors.com.sg; Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>; Suraidah B Saidi PTCBC

<SuraidahB.Saidi@inchcape.com.sg>; Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>

Subject: PRI for SMY 789 Y - Our Insured: SHB 1308 B on 31.08.2022 Our Ref: D22002780MFSH/Strides/CL/TPD-1

Importance: High

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Dear Hua Yen,

For PRI.

Thank you and Regards, Joanne Tan Motor Claims MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | TEL: 6507 3848 Fax: 6507 3849 | Company Reg. No. 195000106C

A Member of MS&AD INSURANCE GROUP

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From: Carine Yeo TCBC <carine.yeo@borneomotors.com.sg>

Sent: Thursday, September 1, 2022 4:59 PM

To: Motor Claims < MotorClaims@msfirstcapital.com.sg; CWS Motor Claims < cwsmotorclaims@msfirstcapital.com.sg;

MTPRI < MTPRI@smrt.com.sg>; Ong Hua Yen (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)

<OngHuaYen@smrt.com.sg>

Cc: Ashlyn Chng < Ashlyn.Chng@inchcape.com.sg; Suraidah B Saidi PTCBC < Suraidah B.Saidi@inchcape.com.sg;

Subject: ACCIDENT INVOLVING VEHICLES SMY 789 Y & SHB 1308 B ON 31.08.2022

Importance: High

Good afternoon Sir or Madam.

With reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged photos, Estimate & Video for your kind perusal.

As our client is claiming against your insured SHB 1308 B, thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with either LOU @\$100 per day or Car Rental of @ \$150 per day x no. of days as recommended by your appointed surveyor.

We would appreciate if you could let us have the surveyor list to choose from.

Your kind attention into the above is greatly appreciated.

Thank You and Best Regards

Carine Yeo Motor Claims Assessor

DIRECT LINE +65 6631 1505 | MOBILE +65 9699 6192 | FAX +65 6476 6247

EMAIL: carine.yeo@borneomotors.com.sg

Inchcape – Borneo Motors | 2 Pandan Crescent, S128462

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