

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref : AAD2208-086

Your Ref : SLF5291U [TRANSCAB]

Date : 25.November 2022

AIG ASIA PACIFIC INSURANCE PTE LTD

Dear Sir/Madam,

**ACCIDENT INVOLVING SHB9573Z AND SLF5291U [TRANSCAB] ON 16/08/22 11:40 AM
ALONG JALAN SEAVIEW SLIP RD TOWARDS TANJONG KATONG**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	1,284.00
2.	Loss of Rental for <u>3</u> days @ \$ <u>96.30</u> per day	\$	288.90
3.	Loss of Income for <u>3</u> days @ \$ <u>50.00</u> per day	\$	150.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	1,730.39

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-Cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHB9573Z and SLF5291U [TRANSCAB] along JALAN SEAVIEW SLIP RD TOWARDS TANJONG KATONG on 16/08/22 11:40 AM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 25 (day) of November 2022

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager



RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **TRANS-CAB AUTO SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,284.00** (Repair Cost), **S\$438.90** (Loss of Income/Rental), **S\$7.45** (Disbursement) for vehicle no. **SHB9573Z** that was damaged pursuant to the accident which occurred on **16/08/2022** (date) along **JALAN SEAVIEW MERGING TANJONG KATONG ROAD SOUTH** (location) involving vehicle no/s **SLF5291U**. This is pursuant to the inspection conducted on **18/08/2022** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **TRANS-CAB SERVICES PTE LTD** (the third party claimant") of vehicle no. **SHB9573Z** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHB9573Z** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 21 (day) of JUN (month) 2022 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666**Fax:** 6287 7764**Co. Reg. No.:** 201019626G**GST Reg. No.:** 201019626G**Tax Invoice / Debit Note**

TO: AIG ASIA PACIFIC INSURANCE PTE LTD 78 Shenton Way Level 10 079120 Singapore ATTENTION:	INVOICE NO. : INV2208-128 DATE : 31. August 2022 REFERENCE NO : AAD2208-086 TERMS : Net 30 Days DUE DATE : 30. September 2022 PAGE : 1
---	---

NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHB9573Z;DOA 16.08.2022(LUMP SUM-22)	1	1,284.00	1,284.00

Total SGD Excl. GST : 1,200.00
7% GST : 84.00
Total SGD Incl. GST : 1,284.00

**** ONE THOUSAND TWO HUNDRED EIGHTY FOUR SGD ONLY ****

1) Please make payment through internet banking with our bank details below:

- Current A/C :
- PayNow UEN No. :

(Please indicate invoice number and notify funds transfer details to acc.pay@transcab.com.sg)

2) We reserve the right to charge interest @ 1.5% per month on overdue invoice.

3) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

25 November, 2022

To Whom It May Concern

Dear Sir / Madam,

Accident on 16/08/22 11:40 AM at JALAN SEAVIEW SLIP RD TOWARDS TANJONG KATONG

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHB9573Z. The taxi was hired to LIM KOK HONG a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$96.30 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager

This is a computer generated print-out. No signature is required.

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

16-08-2022

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD2208-086	Accident Date 16-08-2022
8/17/2022 14:00	8/19/2022 11:00	SHB9573Z

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 17 Aug 2022 / 14:28:08
Receipt Date/Time : 17 Aug 2022 / 14:28:07

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220817-002235

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLF5291U As at 16 Aug 2022/11:40:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SLF5291U Enquiry Fee 20220817142652690809	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By 554827XXXXXX5467	eNETS Credit Card		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Asher Sng (LKKAuto)

From: Mavis, Chew <Chew.Mavis@aig.com>
Sent: Monday, 3 October 2022 9:53 AM
To: Asher Sng (LKKAuto)
Cc: Md Noor, Norsiah
Subject: [Not Virus Scanned] #5419665641SG004#023,034,023,023# << AIG Reference AIGENCRYPT // ACCIDENT INVOLVING SLF 5291U AND SHB 9573Z ON 16/08/2022 T202208227033.pdf; RPReplay_Final1661155425.mp4; RPReplay_Final1661155519.mp4
Attachments:

Hi Asher,

Please note we have engaged insured for this case and she is aware that liability is not in her favour. We have also enclosed her police report and video clips for your easy reference.

On a side note, we noticed that you have erroneously indicated that you are acting for China Taiping Insurance, which may cause confusion to our insureds. Therefore, please be careful going forward, thank you.

If you have received this message outside of your usual work hours, I do not expect that you will read it, respond to it or act on it until appropriate for you.

Best regards,

Ms. Mavis Chew
Complex Claims Examiner
Auto Bodily Injury Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1970
chew.mavis@aig.com | www.aig.sg

Annual leave notification –

Follow us:



AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. [Click here to find out more](#)

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

----- Forwarded message -----

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Date: Thu, 29 Sep 2022 at 2:22 PM

Subject: ACCIDENT INVOLVING SLF 5291U AND SHB 9573Z ON 16/08/2022

To: malancha2204@gmail.com <malancha2204@gmail.com>

Our Ref: CC3/AIG22008599/Kea3

29 September 2022

MALANCHACHAKRAVARTY

Dear Sir/Madam,

ACCIDENT INVOLVING SLF 5291U AND SHB 9573Z ON 16/08/2022

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher Sng

Case Handler

DID: 6841 6051

Email: ashersng@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*

(Motor Claims Dept)

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	02 Sep 2022 16:18	Clm Dtl Modified	Claimant's Name: -> TRANS-CAB SERVICES PTE LTD. Claimant's ID: -> 200303878K.	[A] HOW MEI KWAN
2	02 Sep 2022 16:18	Clm Veh Model Changed	(206252) TOYOTA PRIUS 1.8 5DR HATCHBACK (A).	[A] HOW MEI KWAN
3	02 Sep 2022 16:18	Clm Created	Reg No: SHB9573Z. Acct Date: 2022/08/16. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AXA Insurance Pte Ltd (H Q). Workshop: Trans-cab Auto Services Pte Ltd ()	[A] HOW MEI KWAN
4	02 Sep 2022 16:18	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	02 Sep 2022 16:18	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/09/13	[A] HOW MEI KWAN
6	02 Sep 2022 16:18	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	02 Sep 2022 16:18	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	02 Sep 2022 16:18	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	02 Sep 2022 16:18	Label Added	(23):Express.	[A] HOW MEI KWAN
10	02 Sep 2022 16:18	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	10 Oct 2022 16:52	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	10 Oct 2022 16:52	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	10 Oct 2022 16:52	Clm Dtl Modified	JPJ Reg. Date: -> 2018/12/04.	[A] JOANNE LEE KHANG MIN
14	10 Oct 2022 16:52	Clm Details Notified		[A] JOANNE LEE KHANG MIN
15	04 Jan 2023 09:47	Adj Mandate Request	Cur.Req:1730.39:Liability: 100% (BOLA 27) *Quantum: \$1,730.39 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
16	04 Jan 2023 10:04	Video Downloaded	Downloaded Video - Accident	[I] MdNoor, Norsiah
17	04 Jan 2023 10:04	Video Downloaded	Downloaded Video - Accident 2	[I] MdNoor, Norsiah
18	04 Jan 2023 10:11	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/09/13. Mandate Remarks: Please upload survey photos & correspondence to insured	[I] MdNoor, Norsiah
19	04 Jan 2023 10:11	Adj Mandate Set	Revoked:Please upload survey photos & correspondence to insured	[I] MdNoor, Norsiah
20	07 Mar 2023 13:47	Adj Mandate Request	Cur.Req:1730.39:Liability: 100% (BOLA 27) *Quantum: \$1,730.39 (all-in). Please refer to adjuster report for details. *For your approval please. Letter to Insured & survey photos uploaded in Merime.	[A] Ezlyna
21	08 Mar 2023	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/09/13. Mandate Remarks: Please upload survey photos & correspondence to insured	[I] MdNoor, Norsiah

AUDIT TRAIL				
No.	On	Audit	Remarks	By
	10:35			
	08 Mar			
22	2023	Adj Mandate Set	Approved:1730,39:Please upload survey photos & correspondence to insured	[I] MdNoor, Norsiah
	10:35			

Date From   
 Date To   
 Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2839015	05 Sep 2022 10:18:44	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHB9573Z	SLF5291U	11.00
2853960	10 Oct 2022 16:52:47	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHB9573Z	SLF5291U	11.00
2887154	22 Dec 2022 11:38:21	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHB9573Z	MdNoor, Norsiah	xx.xx
2887155	22 Dec 2022 11:38:56	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHB9573Z	MdNoor, Norsiah	xx.xx