

## Shiau Chan (LKKAuto)

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**From:** Guo Qiang (LKKAuto)  
**Sent:** Tuesday, 3 January 2023 5:07 PM  
**To:** SUR; CS A Team  
**Subject:** 转发: FINALISED FOR GBJ4767T FIAT FLORINO  
**Attachments:** 03012023170203.pdf

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**发件人:** KSL Insurance <[insurance@kimsoonlee.com](mailto:insurance@kimsoonlee.com)>  
**已发送:** 2023 年 1 月 3 日 17:06:30 (UTC+08:00) Kuala Lumpur, Singapore  
**收件人:** Guo Qiang (LKKAuto) <[GuoQiang@lkkauto.com](mailto:GuoQiang@lkkauto.com)>  
**抄送:** Joseph Lim <[Joseph@kimsoonlee.com](mailto:Joseph@kimsoonlee.com)>  
**主题:** RE: FINALISED FOR GBJ4767T FIAT FLORINO

Hi Guo Qiang,

Thank you for your email.

As attached.

We confirm as follows:

**LUMP SUM REPAIR: \$ 3,950.00 5 REPAIR DAYS**

Thank you.

Kind Regards,

**Cassandra Chua**  
*Insurance Executive (Claims)*

**KIM SOON LEE ENGINEERING PTE LTD**

**E:** [insurance@kimsoonlee.com](mailto:insurance@kimsoonlee.com)

**W:** <http://www.kimsoonlee.com>

**FB:** <http://www.facebook.com/kimsoonleesingapore>



Kim Soon Lee Pte Ltd | Kim Soon Lee Logistics (S) Pte Ltd  
*ONE-STOP Transportation & Moving Specialist*  
200 Bedok South Avenue 1 Singapore 469331  
Tel: 6741 2222 | Fax: 6741 7692 |

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**From:** Guo Qiang (LKKAuto) <[GuoQiang@lkkauto.com](mailto:GuoQiang@lkkauto.com)>  
**Sent:** Wednesday, 21 December 2022 4:11 pm  
**To:** KSL Insurance <[insurance@kimsoonlee.com](mailto:insurance@kimsoonlee.com)>  
**Subject:** 回复: FINALISED FOR GBJ4767T FIAT FLORINO

Hi Cassandra,

“Without Prejudice”

We will be advising our Principal a cost of repair \$3950 before GST/- with 5 days of repair, subject to their approval.

Regards,  
Guo Qiang

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**发件人:** KSL Insurance <[insurance@kimsoonlee.com](mailto:insurance@kimsoonlee.com)>  
**发送时间:** 2022 年 12 月 20 日 10:27  
**收件人:** Guo Qiang (LKKAuto) <[GuoQiang@lkkauto.com](mailto:GuoQiang@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**抄送:** Joseph Lim <[Joseph@kimsoonlee.com](mailto:Joseph@kimsoonlee.com)>  
**主题:** RE: FINALISED FOR GBJ4767T FIAT FLORINO

Hi LKK Team,

We refer to the said matter and my email dated Friday, 30 September 2022 @ 3:59PM.

We have not received a single email reply from your good office and from the first email to Guo Qiang.

Could someone please assist on the said vehicle's finalisation?

It's been almost 2 full months without any progression.

Thank you.

Kind Regards,

**Cassandra Chua**  
Insurance Executive (Claims)

E: [insurance@kimsoonlee.com](mailto:insurance@kimsoonlee.com)

W: <http://www.kimsoonlee.com>

FB: <http://www.facebook.com/kimsoonleesingapore>



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---

**From:** KSL Insurance  
**Sent:** Monday, 28 November 2022 9:23 am  
**To:** [guoqiang@lkkauto.com](mailto:guoqiang@lkkauto.com); [sur@lkkauto.com](mailto:sur@lkkauto.com)  
**Cc:** Joseph Lim <[Joseph@kimsoonlee.com](mailto:Joseph@kimsoonlee.com)>  
**Subject:** RE: FINALISED FOR GBJ4767T FIAT FLORINO

Hi Guo Qiang,

We haven't heard from you since.

Any update(s) on the finalised repair amount for the said vehicle?

Thank you.

Kind Regards,

**Cassandra Chua**  
Insurance Executive (Claims)

**KIM SOON LEE ENGINEERING PTE LTD**  
200 Bedok South Avenue 1  
Singapore 469331  
T: 6741 2222 | F: 6741 7692  
E: [insurance@kimsoonlee.com](mailto:insurance@kimsoonlee.com)  
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---

**From:** KSL Insurance  
**Sent:** Tuesday, 15 November 2022 3:52 pm  
**To:** [guoqiang@lkkauto.com](mailto:guoqiang@lkkauto.com); [sur@lkkauto.com](mailto:sur@lkkauto.com)  
**Cc:** Joseph Lim <[Joseph@kimsoonlee.com](mailto:Joseph@kimsoonlee.com)>  
**Subject:** RE: FINALISED FOR GBJ4767T FIAT FLORINO

Hi Guo Qiang,

We haven't heard from you since.

Any update(s) on the finalised repair amount for the said vehicle?

Thank you.

Kind Regards,

**Cassandra Chua**  
Insurance Executive (Claims)

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**From:** KSL Insurance  
**Sent:** Monday, 7 November 2022 2:00 pm  
**To:** [guoqiang@lkkauto.com](mailto:guoqiang@lkkauto.com); [admin@lkkauto.com](mailto:admin@lkkauto.com)  
**Cc:** Joseph Lim <[Joseph@kimsoonlee.com](mailto:Joseph@kimsoonlee.com)>  
**Subject:** RE: FINALISED FOR GBJ4767T FIAT FLORINO

Hi Guo Qiang,

We haven't heard from you since.

Any update(s) on the finalised repair amount for the said vehicle?

Thank you.

Kind Regards,

**Cassandra Chua**  
*Insurance Executive (Claims)*

**KIM SOON LEE ENGINEERING PTE LTD**  
200 Bedok South Avenue 1  
Singapore 469331  
**T:** 6741 2222 | **F:** 6741 7692  
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**W:** [www.kimsoonlee.com](http://www.kimsoonlee.com) | [www.facebook.com/kimsoonleesingapore](https://www.facebook.com/kimsoonleesingapore)

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**From:** KSL Insurance  
**Sent:** Monday, 7 November 2022 1:59 pm  
**To:** [guoqiang@lkkauto.com](mailto:guoqiang@lkkauto.com); [claims@lkkauto.com](mailto:claims@lkkauto.com)  
**Cc:** Joseph Lim <[Joseph@kimsoonlee.com](mailto:Joseph@kimsoonlee.com)>  
**Subject:** RE: FINALISED FOR GBJ4767T FIAT FLORINO

Hi Guo Qiang,

We haven't heard from you since.

Any update(s) on the finalised repair amount for the said vehicle?

Thank you.

Kind Regards,

**Cassandra Chua**  
*Insurance Executive (Claims)*

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---

**From:** KSL Insurance  
**Sent:** Friday, 28 October 2022 2:24 pm

**To:** [guoqiang@lkkauto.com](mailto:guoqiang@lkkauto.com)  
**Cc:** Joseph Lim <[Joseph@kimsoonlee.com](mailto:Joseph@kimsoonlee.com)>  
**Subject:** RE: FINALISED FOR GBJ4767T FIAT FLORINO

Hi Guo Qiang,

We haven't heard from you since.

Any update(s) on the finalised repair amount for the said vehicle?

Thank you.

Kind Regards,

**Cassandra Chua**  
*Insurance Executive (Claims)*

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200 Bedok South Avenue 1  
Singapore 469331  
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---

**From:** KSL Insurance  
**Sent:** Wednesday, 12 October 2022 3:07 pm  
**To:** [guoqiang@lkkauto.com](mailto:guoqiang@lkkauto.com)  
**Cc:** Joseph Lim <[Joseph@kimsoonlee.com](mailto:Joseph@kimsoonlee.com)>  
**Subject:** RE: FINALISED FOR GBJ4767T FIAT FLORINO

Hi Guo Qiang,

We refer to our previous email.

Any update(s)?

Thank you.

Kind Regards,

**Cassandra Chua**  
*Insurance Executive (Claims)*

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**From:** KSL Insurance  
**Sent:** Friday, 30 September 2022 3:59 pm  
**To:** [guoqiang@lkkauto.com](mailto:guoqiang@lkkauto.com)  
**Cc:** Joseph Lim <[Joseph@kimsoonlee.com](mailto:Joseph@kimsoonlee.com)>  
**Subject:** FINALISED FOR GBJ4767T FIAT FLORINO

Hi Guo Qiang,

As attached.

**LUMP SUM REPAIR: \$ 6,346.60 7 REPAIR DAYS**

Thank you.

Kind Regards,

**Cassandra Chua**

*Insurance Executive (Claims)*

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