

Hsiao Tong (LKKAUTO)

From: raymond@bhh.com.sg
Sent: Wednesday, 28 December 2022 9:27 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; CS A Team
Subject: RE: Accident involving FBL0633L and SMC3248M on 31/08/2020 LKK REF : CC6/AIG20010407/Ues3
Attachments: 11620_RV,LOA & Invoices.pdf

Dear Hsiao Tong,

We attached the Release Voucher, Authorisation To Act, Tax Invoice and GIA Search Invoice for your perusal.

Repair cost(with GST) : \$1,765.50

Loss of Use(3days x \$20): \$60.00

Seach Fee: \$2.00

Total: \$ 1,827.50

We look forward to receive your payment soon.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

Visit us at <http://www.bhh.com.sg>

Facebook: <http://www.facebook.com/bhhsq>

This mail and/or attachments are confidential and may also be legally privileged. If you are not the intended recipient, you are hereby notified that any review, dissemination, distribution or copying of this email and/or attachments is strictly prohibited. Please notify us immediately by email and delete this message and all its attachments.

PURCHASE MOTOR INSURANCE WITH US AND GET **FREE TOWING SERVICE**
TO BHH WORKSHOP WHEN YOUR MOTORBIKE BREAKDOWN.
T&C APPLIES*

*VALID FOR 12 MONTHS FROM THE DATE OF MOTOR INSURANCE PURCHASED.
*VALID FOR VEHICLE BREAKDOWN ONLY
*TOWING SERVICE AVAILABLE FROM 9AM TO 5PM, MON-SAT ONLY.
*TOWING TO BAN HOCK HIN CO PTE LTD WORKSHOP ONLY.

NO. 6, DEFU LANE 4, SINGAPORE 539410



WWW.BHH.COM.SG

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Tuesday, 27 December 2022 11:37 AM

To: raymond@bhh.com.sg

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: Accident involving FBL0633L and SMC3248M on 31/08/2020 LKK REF : CC6/AIG20010407/Ues3

WITHOUT PREJUDICE

Dear Sirs,

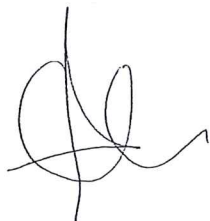
AUTHORISATION TO ACT

I, Madan Mohan Singh (the third party claimant) of 139 Tai Keng Garden
Singapore 535420 (address), owner of FBL633L (vehicle no.)
hereby authorize Ban Hock Hin Co Pte Ltd ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. FBL633L that was damaged pursuant to the accident which occurred on 31/08/2020
(date) along Bendemeer Road / Whampoa West (location) involving vehicle no/s
SMC 3248M ("the accident").

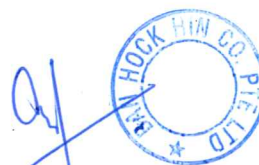
I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 31st (day) of August (month) 2020 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, Ban Hock Hin Co Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 1,765.50 (Repair Cost), S\$ 60.00 (Loss of ~~rental~~/use), S\$ 2.00 (Disbursement), for vehicle no. FBL 633L that was damaged pursuant to the accident which occurred on 31/08/2020 (date) along Bendemeer Road | Whampoa West (location) involving vehicle no/s SMC 3248M. This is pursuant to the inspection conducted on 29/09/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Madan Mohan Singh ("the third party claimant") of vehicle no. FBL 633L make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to FBL 633L (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 30 (day) of JAN (month) 2023 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)



BAN HOCK HIN
Co., Pte Ltd

Co.Reg.No: 197000288K

MOTORCYCLE ACCESSORIES | SERVICE CENTRE
MODIFICATION | SPRAY PAINTING AND BODY WORK | METAL
WORKS | LEASING & RENTALS | FLEET SALES | INSURANCE SALES

TAX INVOICE

Customer :

AIG ASIA PACIFIC INSURANCE PTE LTD
CHARTIS BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120

GST Reg No. : M2-0010542-7

Invoice No. : **DLCS40116183-111620**
Invoice Date : 07/03/2022
Payment Due Date : C.O.D.

CLAIM NO. : 11620
POLICY NO. : MC/00791181
VEHICLE NO. : FBL0633L
MAKE/MODEL : SUZ / BURGMAN 200

S/N	Description	Amount
1	LUMPSUM REPAIR	\$1,650.00
SUB TOTAL		\$1,650.00
GST @ 7 %		\$115.50
GRAND TOTAL (SGD)		\$1,765.50

Validity: 30 days

For & on Behalf of

BAN HOCK HIN CO PTE LTD



UEN: 197000288K

For Bank Transfer:

Name of bank account (Beneficiary): BAN HOCK HIN CO. PTE LTD
Name of Bank: DBS BANK LTD
Bank Account Number: 025 008 566 3 (Current Account)
Bank Code: 7171 Branch Code: 025 Swift Code: DBSSSGSG
Branch: TOWNER ROAD BRANCH
Address: BLK 101 TOWNER ROAD #01-238 SINGAPORE 322101

Printed by : RAYMOND

bizSAFE



Address: No.6, Defu Lane 4, Singapore 539410 | Telephone: +65 6281 6520 | Web: www.bhh.com.sg
Fax: (Main) + 65 6281 2830, (Spare Parts) + 65 6285 7530, (Insurance/Project) + 65 6284 2969, (Accounts) + 65 6281 6759

CERT NO: 2002-1-0383
ISO 9001: 2015

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-116236

Date of Request: 26/09/2020

Your Ref No: Online Purchase

Ban Hock Hin Co. Pte Ltd
No. 6 Defu Lane 4
Singapore 539410

Dear Sir/Madam,

Enquiry Date 26/09/2020
Enquiry By Tan Chok Lok
TP Vehicle No. SMC3248M
Accident Date 31/08/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque

Hsiao Tong (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Monday, 30 January 2023 11:35 AM
To: Hsiao Tong (LKKAuto)
Subject: RE: ACCIDENT INVOLVING SMC 3248M AND FBL 633L ON 31/08/2020

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Jayan Balachandran <jayan6912@gmail.com>
Sent: Tuesday, 30 August 2022 11:21 pm
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Re: ACCIDENT INVOLVING SMC 3248M AND FBL 633L ON 31/08/2020

Hi Asher,

Please find the final Amended Statement of Facts. Hope this helps.

Thanks and Regards,

Jayan

On Tue, Aug 30, 2022 at 9:02 AM Asher Sng (LKKAuto) <AsherSng@lkkauto.com> wrote:

Hi Sir,

Insurance company requested a copy of the police investigate result from your side in order to process with the matter.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jayan Balachandran <jayan6912@gmail.com>
Sent: Monday, 29 August 2022 23:48
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Re: ACCIDENT INVOLVING SMC 3248M AND FBL 633L ON 31/08/2020

Hi,

Kindly request you to coordinate with the insurer directly for all such matters.

Thanks.

Regards,

Jayan

On Mon, Aug 29, 2022 at 5:45 PM Asher Sng (LKKAuto) <AsherSng@lkkauto.com> wrote:

Hi Mr Jayakrishnan,

We refer to the above matter.

ACCIDENT INVOLVING SMC 3248M AND FBL 633L ON 31/08/2020

Kindly assist to forward us the police investigation result for the insurance to review the matter.

Thank You.

Best Regards,

Asher Sng | *Case Handler*








LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	29 Sep 2020 10:52	Clm Dtl Modified	Claimant's Name: -> -.	[A] Lee Su Li
2	29 Sep 2020 10:52	Clm Veh Model Changed	(205440) SUZUKI UH200AL6 BURGMAN 200cc ABS.	[A] Lee Su Li
3	29 Sep 2020 10:52	Clm Created	Reg No: FBL633L. Acct Date: 2020/08/31. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Ban Hock Hin Co. Pte Ltd (HQ)	[A] Lee Su Li
4	29 Sep 2020 10:52	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	29 Sep 2020 10:52	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/10/08	[A] Lee Su Li
6	29 Sep 2020 10:52	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	29 Sep 2020 10:52	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	29 Sep 2020 10:52	Label Added	(19):Fastlane.	[A] Lee Su Li
9	29 Sep 2020 10:52	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] Lee Su Li
10	30 Sep 2020 14:17	Clm Dtl Modified	Claimant's Name: - -> MADAN MOHAN SINGH.	[A] Lee Su Li
11	04 Nov 2021 12:24	Video Downloaded	Downloaded Video - Accident from OI (front)	[A] MARCUS CHUA
12	04 Nov 2021 12:25	Video Downloaded	Downloaded Video - Accident from OI (rear)	[A] MARCUS CHUA
13	25 Jan 2022 10:23	Video Downloaded	Downloaded Video - Accident from OI (front)	[A] Asher Sng Rong Yi
14	25 Jan 2022 10:23	Video Downloaded	Downloaded Video - Accident from OI (rear)	[A] Asher Sng Rong Yi
15	15 Mar 2022 18:34	Label Removed	(19):Fastlane.	[A] Asher Sng Rong Yi
16	15 Mar 2022 18:34	Label Added	(64):Revoked / No settlement.	[A] Asher Sng Rong Yi
17	19 Apr 2022 13:33	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
18	19 Apr 2022 13:33	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
19	19 Apr 2022 13:33	Clm Dtl Modified	JPJ Reg. Date: -> 2016/05/24.	[A] JOANNE LEE KHANG MIN
20	19 Apr 2022 13:33	Clm Details Notified		[A] JOANNE LEE KHANG MIN
21	21 Apr 2022 15:49	Adj Ofr Auth Verified	Verified: 950.00	[A] CHEW HSIAO TONG
22	21 Apr 2022 15:50	Adjuster Tax Invoice Issued	Submitted Tax Invoice: -> AC2202278.	[A] CHEW HSIAO TONG
23	21 Apr 2022 15:50	Adj Rpt Submitted	Amt:950.00. Late Remarks:	[A] CHEW HSIAO TONG
24	21 Apr 2022 15:50	Adj Invoice Submitted		[A] CHEW HSIAO TONG
25	21 Apr 2022 15:50	Ins Est Details Deleted		[A] Merimen Administrator
26	21 Apr 2022 15:50	Ins Rpt-For-Repairer Sent	Rpt-type 1	[A] CHEW HSIAO TONG
27	21 Apr 2022 15:50	Ins Transferred Claim To Rep	Ban Hock Hin Co. Pte Ltd (HQ)	[A] CHEW HSIAO TONG
28	21 Apr 2022 15:50	Ins Ofr Authorized	Approved amt: 0.00 (nett)	[A] CHEW HSIAO TONG
29	21 Apr 2022 15:50	Rep Ofr Acceptance Bypassed		[A] CHEW HSIAO TONG
30	31 Aug 2022 08:52	Video Downloaded	Downloaded Video - Accident from OI (rear)	[A] Asher Sng Rong Yi
31	01 Sep 2022 16:46	Ins Send Back Adj Rpt		[I] Syed-Yusoff, Saliha
32	01 Sep 2022 16:46	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/09/05	[A] Merimen Administrator
33	01 Sep 2022 16:46	Adj Mandate Set	Maintained.	[A] Merimen Administrator
34	18 Oct 2022 14:57	Label Removed	(64):Revoked / No settlement.	[A] CHEW HSIAO TONG
35	18 Oct 2022 14:57	Label Added	(19):Fastlane.	[A] CHEW HSIAO TONG
36	27 Dec 2022 11:41	Claim Offer Type Changed	Offer Type: Contract Repair->Cost of Repairs	[A] CHEW HSIAO TONG
37	29 Dec 2022 08:03	Adj Mandate Request	Cur.Req:1827.50:Liability: 100%(PIR AGAINATS OI) *Quantum: \$1,827.50 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
38	29 Dec 2022 14:42	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/09/05. Mandate Remarks: please proceed with settlement @ \$1,827.50 [COR-\$1765.50 LOU-\$60 LTA-\$2] ** subject to final repair bill	[I] Syed-Yusoff, Saliha

AUDIT TRAIL				
No.	On	Audit	Remarks	By
39	29 Dec 2022 14:42	Adj Mandate Set	& ATA Approved:1827.50:please proceed with settlement @ \$1,827.50 [COR-\$1765.50 LO U-\$60 LTA-\$2] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
Date From		  	Date To	  
		Audit Type		None  Go

ACTIVITY				
No record				

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2600370	01 Oct 2020 11:02:26	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	FBL633L	SMC3248M	11.00
2716355	13 Aug 2021 11:51:01	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	FBL633L	Syed-Yusoff, Saliha	xx.xx
2716356	13 Aug 2021 11:51:09	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	FBL633L	Syed-Yusoff, Saliha	xx.xx
2784401	19 Apr 2022 13:33:48	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	FBL633L	SMC3248M	11.00