

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 21 June 2023 12:12 PM
To: XNFONG@GMAIL.COM
Subject: ACCIDENT INVOLVING SML4417M AND SMZ9869K ALONG/AT BRADDEL ROAD
SLIP ROAD TO CTE ON 31/08/2022

FONG XI NING [By Email only]

Dear Sirs/ Mdm

OUR REF : CC4/ASM22008575/Apa3

YOUR REF : SML4417M

ACCIDENT INVOLVING SML4417M AND SMZ9869K ALONG/AT BRADDEL ROAD SLIP ROAD TO CTE ON 31/08/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, HSBC Life (Singapore) Pte. Ltd. to deal with the third-party claim against your policy.

We have received a third-party claim(s) from SMZ9869K against your motor insurance policy.

We have reviewed the matter and based on all the available information on hand, we are of the view that liability is not in your favour. We shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third-party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to HSBC and acknowledged by HSBC.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@mail.life.hsbc.com.sg or deliver it by hand to HSBC Customer Care Centre.

This letter should **not** be regarded as a waiver by HSBC of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us. Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

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