

TSR AUTOMOTIVE PTE LTD

UEN No. 202201279H

160 Sin Ming Drive, #06-15

Sin Ming Auto City, Singapore 575722

Email: tsrteamworks2022@gmail.com

ATTN : MOTOR CLAIM DEPARTMENT (T.P)

WITHOUT PREJUDICE

ADDRESS : Allianz Insurance Singapore Pte. Ltd

Dear Sir/ Mdm :


Accident involving our vehicle No : SFT 9363E & your insure vehicle GBL 7371XDate Of Accident 26/08/2022 . Along / At Fernvale Lane .

Refer to the matter . The accident was caused solely by the negligence of your insured and as a result the following costs and losses had incurred.:

AMOUNT

1	FINAL REPAIR BILL INCLUDE GST	S\$	<u>\$3450.00</u>
2	SURVEYOR REPORT FEE	S\$	<u>LKK</u>
3	RENTAL BILL : <u>6 days x \$140.00</u>	S\$	<u>\$840.00</u>
	L.O.U. <u>-</u>		<u>-</u>
4	T.P INSURANCE SEARCH : <u>Insurance Search</u>	S\$	<u>\$2.00</u>
5	OTHER DOCUMENT.: <u>-</u>	S\$	<u>-</u>
TOTAL :		S\$	<u>\$4292.00</u>

Please kindly let us have your confirmation to settle our claim within **30 days**.
Kindly contact Ryan Soh regarding the above matter.



Ryan Soh
Hp : 93825367
Tel : 64535654

LETTER OF AUTHORITY & INDEMNITY

To : **TSR AUTOMOTIVE PTE LTD**

ACCIDENT INVOLVING VEHICLE NO. SGT 9363E AND GBL 7371X
ALONG Fernvale Lane. ON 26/08/2022.

1. I/We, the owner of vehicle no. SGT 9363E hereby instruct and authorise you to commence repairs to the said vehicle.
2. You are further authorised to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment is made and instructions are given by me/us with respect to the conduct of my/our claim against the third party driver and/or his insurers including if necessary, to commence legal proceedings in Court in my/our name against the third party.
3. You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit. Upon settlement of my claim, you are authorised to sign any Discharge Voucher or any document to confirm my acceptance of the settlement as full and final discharge of my claim, on my behalf.
4. Upon resolving my/our claim, you are authorised to agree with my/our solicitors on the amount of their professional costs and disbursements for acting for me/us and to receive payment of the balance of the settlement sum on my/our behalf directly into your account.
5. In the event that I/we am/are required to attend at my/our solicitors' office or to attend Court in connection with my/our claim, I/we shall render full co-operation.
6. In the event that my/our claim against the third party and/or his insurers is not successful or cannot be proceeded with, I/we authorise you to make a claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respect, I/we understand and accept that the excess amount applicable under the policy of insurance shall be borne by me/us. I/We shall also be personally liable to bear all Legal Costs incurred by you in claiming back for the repair costs by your Solicitors.
7. If for whatever reason, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I/we agree and undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
8. In the event that the third party's insurance company send a cheque for the settlement amount directly to you, you have to pay **TSR AUTOMOTIVE PTE LTD** our repair costs and others, which is included in the settlement amount. Failure to do so may result in us commencing legal action against you to recover for our repair costs and others.

Dated this 29 day of 08 2022.



x
Name Nko Sam Kiongy
NRIC No. S77085442
ROC No.
(company stamp, if applicable)
Address :

Contact No. H.P. 90996706.

Owner: 90997787-

Name of Insurers : _____
Policy No. : _____
Excess : _____

=> Claiming third Party
=> Driver suffer Injure.
(settle by there lawyer-)
=> Vehicle Provide



TSR Automotive Pte Ltd

Reg No.: 202201279PRO FORMA

160 Sin Ming Drive, Sin Ming Auto City #06-15 Singapore 575722

Mobile: +65 9003 0857

Email: tsrteamworks2022@gmail.com

INVOICE NO : TP 1048

04/10/2022

*

SGT 9363 E

**ALLIANZ INSURANCE SINGAPORE PTE. LTD
79 ROBINSON ROAD
#09-01 SINGAPORE 068897**

*

**HONDA
FREED**

Accident Date: 26/08/2022

**Lump Sum Repair, Supply Parts &
Labour .**

\$ 3,450.00

Sub - Total : \$ 3,450.00

TOTAL : \$ 3,450.00

Notes: All cheques must be crossed and make payable to "TSR Automotive Pte Ltd".

Received Vehicle in Good Order

for **TSR Automotive Pte Ltd**

BAN HONG LEE MOTOR SERVICES

Blk 5033, Ang Mo Kio Industrial Park 2 #01-279 (off Ang Mo Kio Ave. 3)
Singapore 569536 Tel: 6482 5577 (3 Lines) Fax: 6482 5000
Reg. No: 263102/00M
TOWING SERVICE: 6858 4067 (After 10.30pm)

Truck Rental
Motor Repair
Motor Insurance Claims
Insurance Agent
Dealer In Used Car
Authorised Castrol Service Centre

必甲及罗哩出租
汽车修理
保险赔偿
代理保险
买卖货车
维修服务中心



车辆出租合同 VEHICLE RENTAL AGREEMENT

Date: 29/8/2022

U: 1230 220436

Owner: BAN HONG LEE MOTOR SERVICES ("the owner")

Hirer: Neo Say Kiang

SGT 9363 E

Address: _____

NRIC / Co. Reg. No: _____

Tel: _____ Fax: _____ H/P: _____

Owner and Hirer have agreed to enter into this Vehicle Rental Agreement for the motor vehicle described below and upon the terms and conditions contained on both sides of this document. Hirer acknowledges having read and understood all the terms and conditions and signifies acceptance upon signing.

Vehicle Reg. No: SMX1495 T		Agreement No.: 144481	
Driver's Particulars		Odometer: _____	
Name: _____		Date & Time Out: 29/8/2022 @ 11-15 a.m.	
Address: _____		Date & Time In: 3/9/2022 330p	
I/C No:	Dr/Licence No:	Hour @\$	
Date of Issue:	Occupation:	6 Days @\$ 140/	
Date of Birth:	Tools: 0w Spare Tyre: overet	Wks @\$	
		Mths @\$	

Third Party Claim

In respect of each third party insurance claim arising from the date of hire to date of return of the vehicle (both dates inclusive). Hirer unconditionally agrees to pay Owner S\$ 2000/- comprising excess payable and compensation to Owner for impact of claim on future motor insurance premiums.

Own Vehicle Damage

Hirer is responsible for the first \$ 3500/- excess for collision/damage to first party, (i.e.) BAN HONG LEE MOTOR SERVICES (including windscreen) plus loss of earning while damaged vehicle is under repair.

Authorised Driver

Hirer shall pay additional excess of S\$1500 if the Authorised Driver is below the age of 25 or is above 65 years old or has less than 2 years driving experience.

Driver Not Cover By Insurance

General Exception: Insurance policy does not cover against any driver aged below 22 and/or above 70 years old and/or with driving experience of 1 year and below.

Deposit (Refundable):

Sub-Total:

Balance To Pay: \$ 849

PETROL/DIESEL AT YOUR OWN EXPENSE
FOR LOCAL USE ONLY

BAN HONG LEE MOTOR SERVICES

Authorised Signature

Hirer's Signature

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

GBL7371X

Date of Accident

26/08/2022



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance Allianz Insurance Singapore P...

Period of Insurance 09/05/2022 - 31/03/2023

Requested By

Requested Date 29/08/2022 10:23

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 9 March 2023 2:32 PM
To: 'TSR AUTOMOTIVE'
Cc: Admin A; CS A Team
Subject: RE: SGT9363E *** LKK REF: CC6/AIS22008574/Kea3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$4,050.00(all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of the Letter of Authorization / Warrant to Act, RENTAL INVOICE/RECEIPT and your Bank details for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **26 AUG 2022**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: TSR AUTOMOTIVE <tsrteamworks2022@gmail.com>
Sent: Tuesday, March 7, 2023 11:10 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: Re: SGT9363E *** LKK REF: CC6/AIS22008574/Kea3

Dear Sirs,

We accept the offer.

Please forward us DV soon

Thank you

Regards
Ryan
93825367

On Tue, 7 Mar 2023 at 10:46, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above matter.

We propose settlement at a global sum of **\$4,050.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

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HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
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From: TSR AUTOMOTIVE <tsrteamworks2022@gmail.com>
Sent: Tuesday, December 27, 2022 12:48 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: Re: SGT9363E *** LKK REF: CC6/AIS22008574/Kea3

Dear Sirs,

Attached herewith video footage and scene photos as requested.

Kindly update us on the status soonest.

Thank you

Regards

Ryan

93825367

On Fri, 23 Dec 2022 at 12:44, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Sirs,

Please be informed that liability is unclear as our driver reported that no collision. Attached is a copy of our insured accident report for your easy reference.

We would like to request for evidences (ie: video footage/ scene photos / PIR) for our review.

Appreciate an early reply.

Best Regards,

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LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 15 November 2022 2:39 PM

To: TSR AUTOMOTIVE <tsrteamworks2022@gmail.com>; CS A Team <cs-a@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SGT9363E *** LKK REF: CC6/AIS22008574/Kea3

Dear Sir / Madam,

Thank you for your email.

Our respective team will look into the matter and get back to you in due course.

Hi CS team,

|

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: TSR AUTOMOTIVE <tsrteamworks2022@gmail.com>

Sent: Tuesday, 15 November 2022 12:38 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: SGT9363E *** LKK REF: CC6/AIS22008574/Kea3

Dear Sirs,

Refer to the above matter.

Kindly update us on the status.

Thank you

Regards

Ryan

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On Tue, 25 Oct 2022 at 13:49, TSR AUTOMOTIVE <tsrteamworks2022@gmail.com> wrote:

Dear Sirs,

We refer to the above,

Please update us on the status, any offer?

Kindly check and revert soonest.

Thank you

Regards

Ryan

93825367

On Tue, 4 Oct 2022 at 11:20, Mei Kwan (LKKAuto) <Meikwan@lkkauto.com> wrote:

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Asher,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

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LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

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Subject: SGT9363E

Dear Sirs,

Attached our Lod, repair and rental bill for SGT9363E.

Thank you

Regards

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93825367

Hsiao Tong (LKKAUTO)

From: TSR AUTOMOTIVE <tsrteamworks2022@gmail.com>
Sent: Friday, 10 March 2023 9:41 AM
To: Hsiao Tong (LKKAUTO)
Subject: Re: SGT9363E *** LKK REF: CC6/AIS22008574/Kea3
Attachments: SGT 9363 E.pdf

Dear Hsiao Tong

We accept the offer \$4050.00 all in

Attach LOA for SGT 9363 E,

TSR AUTOMOTIVE PTE LTD BANK DETAIL :

UNITED OVERSEA BANK LIMITED
ACCOUNT 353-311-747-1
BANK CODE 7375
BANK BRANCH 066
SWIFT CODE UOVBSGSG
NAME OF ACCOUNT HOLDER : TSR AUTOMOTIVE PTE LTD

Thank you regards
Ryan Soh 90030857 /93825367
TSR AUTOMOTIVE PTE LTD

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Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **26 AUG 2022**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

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Sent: Tuesday, 4 October 2022 10:14 AM

To: Admin A <admin-a@lkkauto.com>

Subject: SGT9363E

Dear Sirs,

Attached our Lod, repair and rental bill for SGT9363E.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 7 March 2023 10:44 AM
To: m city
Subject: ACCIDENT INVOLVING GBL7371X(ALLIANZ) AND SGT9363E AT/ALONG FERNVALE LANE SLIP ROAD TURNING TO SENGKANG WEST ROAD ON 26/08/2022

MCT RENTALS PTE LTD
DRIVER: BAIN KRISHNA KANTO

[By Email Only]

Dear Sir/Madam,

You Ref: GBL7371X

Our Ref: CC6/AIS22008574/Kea3

ACCIDENT INVOLVING GBL7371X(ALLIANZ) AND SGT9363E AT/ALONG FERNVALE LANE SLIP ROAD TURNING TO SENGKANG WEST ROAD ON 26/08/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a claim from SGT9363E against your insurance policy.

We have reviewed the matter and we are of the view that we do not have a good defense towards the claim submitted by SGT9363E. Third party had submitted a copy of video footage to show that your vehicle rear-ended third party vehicle. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to customerservice@allianz.com.sg or deliver it by hand to Allianz Customer Care Centre.

This letter should **not** be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at 6742 3197 or chewht@lkkauto.com.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd


Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	02 Sep 2022 14:04	Clm Dtl Modified	Claimant's Name: -> NEO SAYKIONG. Claimant's ID: -> SXXXX544Z.	[A] HOW MEI KWAN
2	02 Sep 2022 14:04	Clm Veh Model Changed	(201492) HONDA FIT 1.3 G (A).	[A] HOW MEI KWAN
3	02 Sep 2022 14:04	Clm Created	Reg No: SGT9363E. Acct Date: 2022/08/26. Claim Type: TP. Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). TP Insurer: Income Insurance Limited (HQ). Workshop: TSR AUTOMOTIVE PTE LT D (HQ)	[A] HOW MEI KWAN
4	02 Sep 2022 14:04	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	02 Sep 2022 14:04	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/09/13	[A] HOW MEI KWAN
6	02 Sep 2022 14:04	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	02 Sep 2022 14:04	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
8	06 Feb 2023 11:01	Adj Mandate Request	Cur.Req:4052.00:Liability: 100%. Insured driver rear-ended third party. We have uploaded a copy of 3rd party video footage in Merimen for your viewing. Please confirm policy coverage and advise if we may proceed DS and any Section 2 Excess. I	[A] CHEW HSIAO TONG
9	06 Feb 2023 14:06	Video Downloaded	Downloaded 3RD PARTY VIDEO 1	[I] Faiz Rosli
10	06 Feb 2023 14:07	Video Downloaded	Downloaded 3RD PARTY VIDEO 2	[I] Faiz Rosli
11	06 Feb 2023 14:12	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/09/13. Mandate Remarks: Liability against OI, AVF impact can be seen. Proceed w Offer. TP Excess : \$1.5K	[I] Faiz Rosli
12	06 Feb 2023 14:12	Adj Mandate Set	Approved:4052.00:Liability against OI, AVF impact can be seen. Proceed w Offer. TP Excess : \$1.5K	[I] Faiz Rosli

Date From   Date To   Audit Type None  Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2838694	02 Sep 2022 14:04:19	TP Case (Insurer)	Motor	Allianz Insurance Singapore Pte. Ltd. (HQ)	Allianz Insurance Singapore Pte. Ltd. (HQ)	SGT9363E		xx.xx
2910296	06 Feb 2023 10:53:02	Video Upload	Motor	Allianz Insurance Singapore Pte. Ltd. (HQ)	Allianz Insurance Singapore Pte. Ltd. (HQ)	SGT9363E	CHEW HSIAO TONG	xx.xx
2910297	06 Feb 2023 10:53:03	Video Upload	Motor	Allianz Insurance Singapore Pte. Ltd. (HQ)	Allianz Insurance Singapore Pte. Ltd. (HQ)	SGT9363E	CHEW HSIAO TONG	xx.xx

