

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 9 March 2023 2:32 PM
To: 'TSR AUTOMOTIVE'
Cc: Admin A; CS A Team
Subject: RE: SGT9363E *** LKK REF: CC6/AIS22008574/Kea3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$4,050.00(all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of the Letter of Authorization / Warrant to Act, RENTAL INVOICE/RECEIPT and your Bank details for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **26 AUG 2022**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: TSR AUTOMOTIVE <tsrteamworks2022@gmail.com>
Sent: Tuesday, March 7, 2023 11:10 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: Re: SGT9363E *** LKK REF: CC6/AIS22008574/Kea3

Dear Sirs,

We accept the offer.

Please forward us DV soon

Thank you

Regards
Ryan
93825367

On Tue, 7 Mar 2023 at 10:46, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above matter.

We propose settlement at a global sum of **\$4,050.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: TSR AUTOMOTIVE <tsrteamworks2022@gmail.com>
Sent: Tuesday, December 27, 2022 12:48 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: Re: SGT9363E *** LKK REF: CC6/AIS22008574/Kea3

Dear Sirs,

Attached herewith video footage and scene photos as requested.

Kindly update us on the status soonest.

Thank you

Regards

Ryan

93825367

On Fri, 23 Dec 2022 at 12:44, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Sirs,

Please be informed that liability is unclear as our driver reported that no collision. Attached is a copy of our insured accident report for your easy reference.

We would like to request for evidences (ie: video footage/ scene photos / PIR) for our review.

Appreciate an early reply.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 15 November 2022 2:39 PM

To: TSR AUTOMOTIVE <tsrteamworks2022@gmail.com>; CS A Team <cs-a@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SGT9363E *** LKK REF: CC6/AIS22008574/Kea3

Dear Sir / Madam,

Thank you for your email.

Our respective team will look into the matter and get back to you in due course.

Hi CS team,

|

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: TSR AUTOMOTIVE <tsrteamworks2022@gmail.com>

Sent: Tuesday, 15 November 2022 12:38 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: SGT9363E *** LKK REF: CC6/AIS22008574/Kea3

Dear Sirs,

Refer to the above matter.

Kindly update us on the status.

Thank you

Regards

Ryan

93825367

On Tue, 25 Oct 2022 at 13:49, TSR AUTOMOTIVE <tsrteamworks2022@gmail.com> wrote:

Dear Sirs,

We refer to the above,

Please update us on the status, any offer?

Kindly check and revert soonest.

Thank you

Regards

Ryan

93825367

On Tue, 4 Oct 2022 at 11:20, Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com> wrote:

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Asher,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: TSR AUTOMOTIVE <tsrteamworks2022@gmail.com>

Sent: Tuesday, 4 October 2022 10:14 AM

To: Admin A <admin-a@lkkauto.com>

Subject: SGT9363E

Dear Sirs,

Attached our Lod, repair and rental bill for SGT9363E.

Thank you

Regards

Ryan

93825367