

Hsiao Tong (LKKAUTO)

From: Ivy Lim <ivy.limls@ssgroup.sg>
Sent: Thursday, 6 October 2022 2:48 PM
To: Asher Sng (LKKAUTO)
Cc: Susan (mct); m city; Mei Kwan (LKKAUTO); Admin A
Subject: RE: FW: ACCIDENT INVOLVING GBL7371X & SGT9363E ALONG/AT FERNVALE LANE ON 26.08.2022 17:15
Attachments: lawyer letter-gbl7371x.pdf

Hi Asher,

Enclosed TP lawyer letter received from our Insured for your claim handling.

Thank you.

Best Regards,

Ivy Lim

SI Assurance Agency Pte Ltd

21 Toh Guan Road East, #03-01 Toh Guan Centre (S) 608609

T: +65 6791 3808 | F: +65 6686 0087

How're we doing? Leave us a feedback 😊

<https://tinyurl.com/ssgfeedbacks>



Disclaimer: This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

From: Ivy Lim
Sent: Thursday, 8 September 2022 11:57 am
To: m city <mcityrentals@gmail.com>; AsherSng@lkkauto.com
Cc: Susan (mct) <susanlooi@mcttrader.com>
Subject: RE: FW: ACCIDENT INVOLVING GBL7371X & SGT9363E ALONG/AT FERNVALE LANE ON 26.08.2022 17:15

Hi Asher,

Kindly refer enclosed photo on damages.

As according to Insured driver, TP vehicle was damage previously before this accident.

Thank you.

Best Regards,

Ivy Lim

SI Assurance Agency Pte Ltd

21 Toh Guan Road East, #03-01 Toh Guan Centre (S) 608609

T: +65 6791 3808 | F: +65 6686 0087

How're we doing? Leave us a feedback 😊

<https://tinyurl.com/ssgfeedbacks>



Disclaimer: This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

From: m city <mcityrentals@gmail.com>
Sent: Thursday, 8 September 2022 11:06 am
To: Ivy Lim <ivy.limls@ssgroup.sg>
Cc: AsherSng@lkkauto.com; Susan (mct) <susanlooi@mcttrader.com>
Subject: Re: FW: ACCIDENT INVOLVING GBL7371X & SGT9363E ALONG/AT FERNVALE LANE ON 26.08.2022 17:15

Dear Ivy

Good morning. Please check the attachment of the accident report that you requested.
Thank you so much.

Regards
Ginny

On Mon, Sep 5, 2022 at 4:54 PM Ivy Lim <ivy.limls@ssgroup.sg> wrote:

Hi Asher,

Kindly find enclosed police report.

Thank you.

Best Regards,

Ivy Lim

SI Assurance Agency Pte Ltd

21 Toh Guan Road East, #03-01 Toh Guan Centre (S) 608609

T: +65 6791 3808 | **F:** +65 6686 0087

How're we doing? Leave us a feedback 😊

<https://tinyurl.com/ssgfeedbacks>



Disclaimer: This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

From: m city <mcityrentals@gmail.com>

Sent: Friday, 2 September 2022 4:51 pm

To: Ivy Lim <ivy.limls@ssgroup.sg>

Cc: rent@mcttrader.com; Susan (mct) <susanlooi@mcttrader.com>

Subject: Re: FW: ACCIDENT INVOLVING GBL7371X & SGT9363E ALONG/AT FERNVALE LANE ON 26.08.2022 17:15

Dear Ivy

Hi. Noted with thanks and already informed the driver to go and make the accident report by Monday.

Regards

Ginny

On Fri, Sep 2, 2022 at 2:47 PM Ivy Lim <ivy.limls@ssgroup.sg> wrote:

Hi Ginny / Susan,

Fyi.

Thank you.

Best Regards,

Ivy Lim

SI Assurance Agency Pte Ltd

21 Toh Guan Road East, #03-01 Toh Guan Centre (S) 608609

T: +65 6791 3808 | **F:** +65 6686 0087

How're we doing? Leave us a feedback 😊

<https://tinyurl.com/ssqfeedbacks>



Disclaimer: This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Friday, September 2, 2022 2:34 PM
To: Insurance <insurance@ssgroup.sg>
Cc: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: ACCIDENT INVOLVING GBL7371X & SGT9363E ALONG/AT FERNVALE LANE ON 26.08.2022 17:15

ATTN : SI ASSURANCE AGENCY PTE LTD

Dear Sir,

OUR REF : CC6/AIS22008574/Kea3
YOUR REF : GBL 7371X
ACCIDENT INVOLVING GBL7371X & SGT9363E ALONG/AT FERNVALE LANE ON 26.08.2022 17:15

We write to inform you that we are the appointed loss adjuster by your motor insurer, Allianz Insurance Singapore Pte. Ltd. to deal with the third-party claim against your motor policy.

We have received a third-party claim(s) from **SGT 9363E** against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to Allianz. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of Allianz Authorised Workshops or reporting centres (subject to your policy). For the list of Allianz Authorised Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder or visit <https://www.allianz.sg>.

Your full co-operation in the handling of the claim is required and kindly submit the following to AsherSng@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to customerservice@allianz.com.sg.

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

To enable us to look into the matter immediately, please let us hear from you within seven **(7) days** from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

If you need any clarification, please do not hesitate to contact us at 6841 6051 or AsherSng@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

Yours sincerely,
Asher Sng

CC : ALLIANZ INSURANCE SINGAPORE PTE LTD
Motor Claim Department