

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 12 June 2023 5:17 PM
To: 'Jacqueline Tan'
Cc: Admin A
Subject: [SEEK MANDATE] - SNM22D206270/C02/SMW8216S/TANCHC / RE: Direct Settlement - Accident Involving SMW8216S (OI : CTI - TBA) and SHD7238U (TP : LKK REF - CC3/CTI22008571/Gpa3) on 26/08/2022
Attachments: LETTER TO OI.pdf; LKK SURVEY REPORT & PHOTOS.pdf; SHD7238U LOD.pdf

Your ref: **SNM22D206270/C02/SMW8216S/TANCHC**
LKK ref : CC3/CTI22008571/Gpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SMW8216S(CHINA TAIPING) AND SHD7238U(TP) ON 26/08/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$5,120.50(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 7% GST)	\$ 8,616.50	\$ 4,226.50 (\$3,950.00 + 7%GST)
2. Loss of Rental (5days x \$128.40)	\$ 642.00	\$ 642.00 (5days x \$128.40)
3. Loss of Income (5days x \$80.00)	\$ 400.00	\$ 250.00 (5days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 9,660.50	<u>\$ 5,120.50</u>

Surveyor recommended 4days for repair + 1PRS = 5DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 08/11/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Monday, June 12, 2023 8:41 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D206270/C02/SMW8216S/TANCHC / RE: Direct Settlement - Accident Involving SMW8216S (OI : CTI - TBA) and SHD7238U (TP : LKK REF - CC3/CTI22008571/Gpa3) on 26/08/2022

Hi Hsiao Tong,

Any update for this claim.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Jacqueline Tan

Sent: Wednesday, September 7, 2022 4:14 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D206270/C02/SMW8216S/TANCHC / RE: Direct Settlement - Accident Involving SMW8216S (OI : CTI - TBA) and SHD7238U (TP : LKK REF - CC3/CTI22008571/Gpa3) on 26/08/2022

Hi Hsiao Tong,

Insured non-reporting.

Please follow up with Insured on the SAS report and keep us update.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 5 September 2022 9:44 am

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: O/R: SNM22D206270/C02/SMW8216S/TANCHC / RE: Direct Settlement - Accident Involving SMW8216S (OI : CTI - TBA) and SHD7238U (TP : LKK REF - CC3/CTI22008571/Gpa3) on 26/08/2022

Dear all,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM22D206270/C02/SMW8216S/TANCHC.

Dear Jacqueline,

Pls revert LKK.

NOTICE :

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 2 September 2022 9:31 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMW8216S (OI : CTI - TBA) and SHD7238U (TP : LKK REF - CC3/CTI22008571/Gpa3) on 26/08/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 7238U at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)