

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Date: Tue, 04 Oct 2022 14:27 +0800
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: SNM22D206270/C02/SMW8216S/TANCHC / RE: Direct Settlement - Accident Involving SMW8216S (OI : CTI - TBA) and SHD7238U (TP : LKK REF - CC3/CTI22008571/Gpa3) on 26/08/2022
Attachments: 1 (Access the files in Attachments panel)

Hi Mei Kwan,

Enclosed OI's SAS for your necessary action.

Since OID mentioned can't remember the collision, please obtain VF from 3rd party before proceeding with DS.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 29 September 2022 11:30 am
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: SNM22D206270/C02/SMW8216S/TANCHC / RE: Direct Settlement - Accident Involving SMW8216S (OI : CTI - TBA) and SHD7238U (TP : LKK REF - CC3/CTI22008571/Gpa3) on 26/08/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

Please advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Wednesday, 7 September 2022 4:14 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D206270/C02/SMW8216S/TANCHC / RE: Direct Settlement - Accident Involving SMW8216S (OI : CTI - TBA) and SHD7238U (TP : LKK REF - CC3/CTI22008571/Gpa3) on 26/08/2022

Hi Hsiao Tong,

Insured non-reporting.

Please follow up with Insured on the SAS report and keep us update.

Thank you.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 5 September 2022 9:44 am

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: O/R: SNM22D206270/C02/SMW8216S/TANCHC / RE: Direct Settlement - Accident Involving SMW8216S (OI : CTI - TBA) and SHD7238U (TP : LKK REF - CC3/CTI22008571/Gpa3) on 26/08/2022

Dear all,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM22D206270/C02/SMW8216S/TANCHC.

Dear Jacqueline,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 2 September 2022 9:31 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMW8216S (OI : CTI - TBA) and SHD7238U (TP : LKK REF - CC3/CTI22008571/Gpa3) on 26/08/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 7238U at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)