

Our Ref: CT0822/SHC2594D/CK(st)
Date: 15.12.2022



CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

Without Prejudice

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 28.08.2022 INVOLVING SHC2594D & SJU8253E ALONG PIE TWDS TUAS

Workshops

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of vehicle No SHC2594D, which was involved in the captioned accident with your insured vehicle No SJU8253E.

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,712.00
2. Loss of Rental	3 days x S\$ 125.19	S\$	375.57
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	3 days x S\$ 80.00	S\$	240.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **2,329.57**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SHC2594D , SJU8253E
PIE TWDS TUAS****ON 28-Aug-22 14:00**

I / We

GOH KWANG SENG

(Hirer) NRIC No.:

SXXXX362Z

and/or

(Relief) NRIC No.:

SXXXX362Z

Taxi Number

SHC2594D

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

29-Aug-2022

Name of Hirer

GOH KWANG SENG

Hirer NRIC

SXXXX362Z

Signature :



Address

**356A ADMIRALTY DRIVE #07-88
751356**

Contact No.

87182720

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00120532200 Claim No : SNM22D206129C02

Claimant : CITYCAB PTE LTD

Amount : **S\$2,151.98**
SINGAPORE DOLLARS TWO THOUSAND ONE HUNDRED FIFTY ONE AND
CENTS NINETY EIGHT ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC2594D

Insured Vehicle No. : SJU8253E

Date of Loss : 28/08/2022

Place of Accident : PIE TOWARDS TUAS

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : ROZITA BINTE YUSOFF

Driver Name : ROZALI BIN ISMAIL

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	1,712.00
(3) Loss of Use/Rental/Earning	S\$	437.98
(4) CIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
		=====
TOTAL	S\$	2,151.98
		=====

Claimant Name : Comfort Transportation Pte Ltd

NRIC No : 1XXXXX821R

Signature : 

Date : 12.6.2023

**CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969**

**Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD**

**"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"**

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHC2594D

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
11.12.2018

CHASSIS CODE
KMHC851CVKU122118

NO/DATE
92849868 09.12.2022

JOB NO.
305528165

ODOMETER READING

JOB TYPE

Description : 3P 28.08.2022

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	1,600.00
Add GST @ 7.000 %	112.00
Total Invoice amount	1,712.00

Issued by : CHEWBEELENG 09.12.2022 15:37:07
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT22080491

Date: 30 August 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 28/08/2022 @ 14:00 hrs
ALONG PIE TWDS TUAS
INVOLVING SJU8253E

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC2594D** (the "Taxi"). The Taxi was hired to **GOH KWANG SENG IC NO SXXXX362Z** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SJU8253E

Date of Accident

28/08/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance China Taiping Insurance (Sing...

Period of Insurance 14/05/2022 - 13/05/2023

Requested By Por Moy Juan (COMFORTDELG...

Requested Date 29/08/2022 13:30

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

SNC 2894D

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 5 September 2022 4:47 PM
To: rozlydia@yahoo.com; biol1968.ri@gmail.com
Subject: Claim Notification - ACCIDENT INVOLVING SJU 8253E(CHINA TAIPING) AND SHC 2594D AT/ALONG PIE, STEVEN ROAD TOWARDS BKE (WOODLANDS) ON 28/08/2022

05 Sept 2022

Rozita Binte Yusoff
Driver: Rozali Bin Ismail

[By Email Only]

Dear Sir/Madam,

You Ref: SJU8253E

Our Ref: CC3/CTI22008570/Gpa3

ACCIDENT INVOLVING SJU 8253E(CHINA TAIPING) AND SHC 2594D AT/ALONG PIE, STEVEN ROAD TOWARDS BKE (WOODLANDS) ON 28/08/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHC2594D against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAuto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Thursday, 8 June 2023 5:11 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: RE: [SEEK MANDATE]- CTP REF NO. SNM22D206129C02- Direct Settlement - Accident Involving SJU8253E (OI : CTI - TBA) and SHC2594D (TP : LKK REF - CC3/CTI22008570/Gpa3) on 28/08/2022

Dear Sir/Mdm,

Please proceed to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$2,151.98(all-in).**

Regards,

Irene Tay

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Tuesday, May 9, 2023 3:55 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: [SEEK MANDATE]- CTP REF NO. SNM22D206129C02- Direct Settlement - Accident Involving SJU8253E (OI : CTI - TBA) and SHC2594D (TP : LKK REF - CC3/CTI22008570/Gpa3) on 28/08/2022

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Dear Sirs,

Please advise mandate.

Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Monday, April 17, 2023 12:43 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; claimsdept@sg.cntaiping.com

Subject: RE: [SEEK MANDATE]- CTP REF NO. SNM22D206129C02- Direct Settlement - Accident Involving SJU8253E (OI : CTI - TBA) and SHC2594D (TP : LKK REF - CC3/CTI22008570/Gpa3) on 28/08/2022

Dear Sirs,

Please advise mandate.

Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, March 13, 2023 12:16 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; claimsdept@sg.cntaiping.com

Subject: [SEEK MANDATE]- CTP REF NO. SNM22D206129C02- Direct Settlement - Accident Involving SJU8253E (OI : CTI - TBA) and SHC2594D (TP : LKK REF - CC3/CTI22008570/Gpa3) on 28/08/2022

Your ref: **SNM22D206129C02**

LKK ref : CC3/CTI22008570/Gpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SJU8253E(CHINA TAIPING) AND SHC2594DG(TP) ON 28/08/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$2,151.98(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 3,225.24	\$ 1,712.00 (\$1,600.00 + 7%GST)
2. Loss of Rental (3days x \$125.19)	\$ 375.57	\$ 312.98 (2.5days x \$125.19)
3. Loss of Income (3days x \$80.00)	\$ 240.00	\$ 125.00 (2.5days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$3,842.81	<u>\$ 2,151.98</u>

Surveyor recommended 2days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 10/03/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Sunday, September 4, 2022 10:45 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: CTP REF NO. SNM22D206129C02- Direct Settlement - Accident Involving SJU8253E (OI : CTI - TBA) and SHC2594D (TP : LKK REF - CC3/CTI22008570/Gpa3) on 28/08/2022

Enclosed herewith Insured SAS REPORT.

(PW. SJU8253E)

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 2 September 2022 9:29 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJU8253E (OI : CTI - TBA) and SHC2594D (TP : LKK REF - CC3/CTI22008570/Gpa3) on 28/08/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 2594D at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)