

Our Ref: CT0822/SHC2594D/CK(st)  
Date: 15.12.2022



CHINA TAIPING INSURANCE CO (S)PTE L  
3 ANSON ROAD #16-00  
Singapore 079909

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

**Without Prejudice**

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

**ACCIDENT ON 28.08.2022 INVOLVING SHC2594D & SJU8253E ALONG PIE TWDS TUAS**

**Workshops**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of vehicle No SHC2594D, which was involved in the captioned accident with your insured vehicle No SJU8253E.

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Taxi Owner's Claim :**

1. Cost of Repairs		S\$	1,712.00
2. Loss of Rental	3 days x S\$ 125.19	S\$	375.57
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

**Hirer's Claim :**

1. Loss of Income	3 days x S\$ 80.00	S\$	240.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **2,329.57**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[ ] Survey Report / Bill	[ ] Witness Statement / Accident Scene Photo(s)
[ ] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[ ] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of



**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG****Hyundai Ioniq SHC2594D , SJU8253E  
PIE TWDS TUAS****ON 28-Aug-22 14:00**

I / We

**GOH KWANG SENG**

(Hirer) NRIC No.:

**SXXXX362Z**

and/or

(Relief) NRIC No.:

**SXXXX362Z**

Taxi Number

**SHC2594D**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

**29-Aug-2022**

Name of Hirer

**GOH KWANG SENG**

Hirer NRIC

**SXXXX362Z**

Signature :



Address

**356A ADMIRALTY DRIVE #07-88  
751356**

Contact No.

**87182720**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00120532200 Claim No : SNM22D206129C02

Claimant : CITYCAB PTE LTD

Amount : **S\$2,151.98**  
SINGAPORE DOLLARS TWO THOUSAND ONE HUNDRED FIFTY ONE AND  
CENTS NINETY EIGHT ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC2594D

Insured Vehicle No. : SJU8253E

Date of Loss : 28/08/2022

Place of Accident : PIE TOWARDS TUAS

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : ROZITA BINTE YUSOFF

Driver Name : ROZALI BIN ISMAIL

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	1,712.00
(3) Loss of Use/Rental/Earning	S\$	437.98
(4) <del>CIA/Police Reports/</del> Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
TOTAL . . . . .		<b>S\$ 2,151.98</b>

Claimant Name : Comfort Transportation Pte Ltd

NRIC No : 1XXXXX821R

Signature :   
**CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969**

Date : 12.6.2023

Please forward your payment to  
**COMFORTDELGRO ENGINEERING PTE LTD**

"The contents of this document apply to  
vehicle damages only. All personal injuries  
and damages arising therefrom are excluded  
from the ambit and application of this document"

**GST REG. NO. M2-8921817-3**

**TAX INVOICE**

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE 079909

CONTACT NO: 62222366

**VEHICLE NO**  
SHC2594D

**MAKE**  
HYUNDAI

**MODEL**  
IONIQ(G2)

**DATE OF REG**  
11.12.2018

**CHASSIS CODE**  
KMHC851CVKU122118

**NO/DATE**  
92849868 09.12.2022

**JOB NO.**  
305528165

**ODOMETER READING**

**JOB TYPE**

Description : 3P 28.08.2022

**Invoice for Lump Sum Repair**

Total Lump Sum Repair Amt	1,600.00
Add GST @ 7.000 %	112.00
<b>Total Invoice amount</b>	<b>1,712.00</b>

Issued by : CHEWBEELENG 09.12.2022 15:37:07  
Repair Type : CLSO/57/57  
Payment Type/Term : /Credit 30 days

**ComfortDelGro Engineering Pte Ltd**

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT22080491

Date: 30 August 2022



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON                      28/08/2022    @   14:00 hrs  
ALONG                              PIE TWDS TUAS  
INVOLVING                      SJU8253E

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC2594D** (the "Taxi"). The Taxi was hired to **GOH KWANG SENG IC NO SXXXX362Z** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.




INSURER ENQUIRY

# Find insurer

Vehicle reg. no.

SJU8253E

Date of Accident

28/08/2022 

Reset

## % RESULT & RECEIPT

### TP Insurer Enquiry

Insurance ..... **China Taiping Insurance (Sing...**

Period of Insurance ..... **14/05/2022 - 13/05/2023**

Requested By ..... **Por Moy Juan (COMFORTDELG...**

Requested Date ..... **29/08/2022 13:30**

#### Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

#### General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

51C 2894D

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 5 September 2022 4:47 PM  
**To:** rozlydia@yahoo.com; biol1968.ri@gmail.com  
**Subject:** Claim Notification - ACCIDENT INVOLVING SJU 8253E(CHINA TAIPING) AND SHC 2594D AT/ALONG PIE, STEVEN ROAD TOWARDS BKE (WOODLANDS) ON 28/08/2022

05 Sept 2022

**Rozita Binte Yusoff**  
Driver: Rozali Bin Ismail

[By Email Only]

Dear Sir/Madam,

**You Ref: SJU8253E**

**Our Ref: CC3/CTI22008570/Gpa3**

**ACCIDENT INVOLVING SJU 8253E(CHINA TAIPING) AND SHC 2594D AT/ALONG PIE, STEVEN ROAD TOWARDS BKE (WOODLANDS) ON 28/08/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHC2594D against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)



## Hsiao Tong (LKKAuto)

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Thursday, 8 June 2023 5:11 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: [SEEK MANDATE]- CTP REF NO. SNM22D206129C02- Direct Settlement - Accident Involving SJU8253E (OI : CTI - TBA) and SHC2594D (TP : LKK REF - CC3/CTI22008570/Gpa3) on 28/08/2022

Dear Sir/Mdm,

Please proceed to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$2,151.98(all-in).**

Regards,

Irene Tay

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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Tuesday, May 9, 2023 3:55 PM  
**To:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: [SEEK MANDATE]- CTP REF NO. SNM22D206129C02- Direct Settlement - Accident Involving SJU8253E (OI : CTI - TBA) and SHC2594D (TP : LKK REF - CC3/CTI22008570/Gpa3) on 28/08/2022

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Dear Sirs,

Please advise mandate.

Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, April 17, 2023 12:43 PM  
**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

Cc: Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Subject:** RE: [SEEK MANDATE]- CTP REF NO. SNM22D206129C02- Direct Settlement - Accident Involving SJU8253E (OI : CTI - TBA) and SHC2594D (TP : LKK REF - CC3/CTI22008570/Gpa3) on 28/08/2022

Dear Sirs,

Please advise mandate.

Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Monday, March 13, 2023 12:16 PM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Subject:** [SEEK MANDATE]- CTP REF NO. SNM22D206129C02- Direct Settlement - Accident Involving SJU8253E (OI : CTI - TBA) and SHC2594D (TP : LKK REF - CC3/CTI22008570/Gpa3) on 28/08/2022

Your ref: **SNM22D206129C02**

LKK ref : CC3/CTI22008570/Gpa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SJU8253E(CHINA TAIPING) AND SHC2594DG(TP) ON 28/08/2022**

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$2,151.98(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 3,225.24	\$ 1,712.00 (\$1,600.00 + 7%GST)
2. Loss of Rental (3days x \$125.19)	\$ 375.57	\$ 312.98 (2.5days x \$125.19)
3. Loss of Income (3days x \$80.00)	\$ 240.00	\$ 125.00 (2.5days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$3,842.81</b>	<b><u>\$ 2,151.98</u></b>

Surveyor recommended 2days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 10/03/2023 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Sent:** Sunday, September 4, 2022 10:45 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** CTP REF NO. SNM22D206129C02- Direct Settlement - Accident Involving SJU8253E (OI : CTI - TBA) and SHC2594D (TP : LKK REF - CC3/CTI22008570/Gpa3) on 28/08/2022

Enclosed herewith Insured SAS REPORT.

(PW. SJU8253E)

**Irene Tay**

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Friday, 2 September 2022 9:29 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SJU8253E (OI : CTI - TBA) and SHC2594D (TP : LKK REF - CC3/CTI22008570/Gpa3) on 28/08/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 2594D at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)