

Our Ref: CC0822/SHC7652L/CK(st)
Date: 22.11.2022



CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Without Prejudice

Dear Sir/Madam

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

ACCIDENT ON 17.08.2022 INVOLVING SHC7652L & CB 7395T ALONG CHANGI AIRPORT T3 TAXI QUEUE

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

We are the authorised repair workshop for CityCab Pte Ltd, the owner of vehicle No SHC7652L, which was involved in the captioned accident with your insured vehicle No CB 7395T.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,405.30
2. Loss of Rental	2 days x S\$ 125.19	S\$	250.38
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	2 days x S\$ 80.00	S\$	160.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	1,817.68
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely
Catherine Koh
CDGE Claims Department
DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of



LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SHC7652L , CB7395T
CHANGI AIRPORT T3 TAXI QUEUE****ON 17-Aug-22 19:55**

I / We

CHEW KIEW MENG(Hirer) NRIC No.: **SXXXX639J**

and/or

HO KOK WAH(Relief) NRIC No.: **SXXXX607Z**

Taxi Number

SHC7652L

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

18-Aug-2022

Name of Hirer

CHEW KIEW MENG

Hirer NRIC

SXXXX639J

Signature :



Address

**53 NEW UPPER CHANGI ROAD #11...
461053**

Contact No.

91958843

Name of Relief

HO KOK WAH

Relief NRIC

SXXXX607Z

Signature :



Address

**52 NEW UPPER CHANGI ROAD 02-1492
461052**

Contact No.

91694601

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMB1SNW00009242200 Claim No : SNM22D206269/C02/CB7395T/CHNGPW

Claimant : CITYCAB PTE LTD

Amount : **S\$1,757.68**

SINGAPORE DOLLARS ONE THOUSAND SEVEN HUNDRED FIFTY SEVEN
AND CENTS SIXTY EIGHT ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC7652L

Insured Vehicle No. : CB7395T

Date of Loss : 17/08/2022

Place of Accident : 65 AIRPORT BLVD, TERMINAL 3 ARRIVAL HALL, TAXI STAND

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : ARMAN BIN ABDUL KADIR

Driver Name : ABDUL RAHIM BIN ABDUL RAHMAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	1,405.30
(3) Loss of Use /Rental/Earning	S\$	350.38
(4) GIA/Police Reports/ Investigation Results /Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	1,757.68
	=====	

Claimant Name : Comfort Transportation Pte Ltd

NRIC No : 1XXXXX821R

Signature : _____

Date : 20.12.2022

**CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969**

**Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD**

**"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"**

Workshops

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHC7652L

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
14.11.2019

CHASSIS CODE
KMHCH851CVLU183489

INV. NO/DATE
92696553 15.11.2022

JOB NO.
305527261

ODOMETER READING

DATE/TIME IN
22.08.2022 09:55

Description : 3P 17.08.22

S/No	Part No.	Qty	Unit Price	%Disc	Net
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PART REQUISITION

0001	04-01-0104-2538	MIRROR ASSY-O/S RR VIEW RH#	1	1,391.70	20.00	1,113.36
SUB-TOTAL			:			1,113.36

JOB NATURE

0001	PB	PANEL BEATING		100.00		100.00
0002	SP	SPRAYPAINT CHARGE		100.00		100.00
SUB-TOTAL			:			200.00

1) WE WILL TAKE ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR CONDEMNATION DAMAGE. THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED BY OUR OWNERS ONLY.

2) CUSTOMERS SHALL INSPECT THEIR VEHICLE IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 3 DAYS FROM SUCH DELIVERY OF ANY DEFECTS TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND REMAINING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (IE AFTER 30 DAYS FROM THE INVOICE DATE) PERIOD OF DEFERMENT.

4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	92696553	1,405.30	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHC7652L

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
14.11.2019

CHASSIS CODE
KMHC851CVLU183489

INV. NO/DATE
92696553 15.11.2022

JOB NO.
305527261

ODOMETER READING

DATE/TIME IN
22.08.2022 09:55

Items total	1,313.36
Add GST @ 7.000 %	91.94
Invoice amount	1,405.30

Issued by : KATHERINETAN 15.11.2022 17:09:25
Repair type : CFSO/57/57
Payment Type/Term: /Credit 30 days

1) THE COMPANY TAKES ALL NECESSARY PRECAUTION AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE. THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CASES OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED BY THE COMPANY.
2) CUSTOMERS SHALL INSPECT THEIR VEHICLE IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY ADVISE THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT. (IE AFTER 30 DAYS FROM THE INVOICE FOR PERIOD OF DEFAULT)
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No
8010012	92696553	1,405.30	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CC22080288



Date: 24 August 2022

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 17/08/2022 @ 19:55 hrs
ALONG CHANGI AIRPORT T3 TAXI QUEUE
INVOLVING CB7395T

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC7652L** (the "Taxi"). The Taxi was hired to **CHEW KIEW MENG IC NO SXXXX639J** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.


INSURER ENQUIRY

Find insurer

Vehicle reg. no.

CB7395T

Date of Accident

17/08/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**

Period of Insurance **02/06/2022 - 01/06/2023**

Requested By **Huang Xiao Yan (COMFORTDEL...**

Requested Date **18/08/2022 14:04**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Thursday, 1 December 2022 2:07 PM
To: roslnaheusope@gmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING CB7395T (CHINA TAIPING) AND SHC7652L AT/ALONG 65 AIRPORT BLVD, TERMINAL 3 ARRIVAL HALL ON 17/08/2022

Our Ref: CC3/CTI22008569/Gea3q2

Insured Name : Ehsan Transport (S) Pte Ltd
Insured Driver : Abdul Rahim Bin Abdul Rahman

Dear Sir/Madam,

ACCIDENT INVOLVING CB7395T (CHINA TAIPING) AND SHC7652L AT/ALONG 65 AIRPORT BLVD, TERMINAL 3 ARRIVAL HALL ON 17/08/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHC7652L against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

EzLyna (LKKAUTO)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Wednesday, 14 December 2022 6:05 PM
To: EzLyna (LKKAUTO)
Cc: Admin A
Subject: RE: {SEEK MANDATE] SNM22D206269/C02/CB7395T/CHNGPW / RE: Direct Settlement - Accident Involving CB7395T (OI : CTI - TBA) and SHC7652L (TP : LKK REF - CC3/CTI22008569/Gea3) on 17/08/2022

Without Prejudice, Save as to Costs

Dear Ezlyna

We refer to the above matter.

Please proceed to resolve claim at \$1,757.68.
Please try not to offer in global sum.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6224 7175
W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Thursday, December 1, 2022 2:54 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: FW: {SEEK MANDATE] SNM22D206269/C02/CB7395T/CHNGPW / RE: Direct Settlement - Accident Involving CB7395T (OI : CTI - TBA) and SHC7652L (TP : LKK REF - CC3/CTI22008569/Gea3) on 17/08/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: SNM22D206269/C02/CB7395T/CHNGPW

LKK ref : CC3/CTI22008569/Gea3

Dear Adeline,

ACCIDENT INVOLVING CB7395T (CHINA TAIPING) AND SHC7652L (TP) ON 17/08/2022

We refer to the above matter.

It is a side swipe case, while OI overtake from behind due to misjudged and hit onto TP stationary vehicle (pls find enclosed video footage from TP's in-vehicle camera). We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "Comfortdelgro Engineering Pte Ltd" at \$1,757.68 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 1,353.36	\$ 1,405.30 (inclusive GST)
2. Loss of Rental (2 days x \$125.19)	\$ 250.38	\$ 250.38 (2 days x \$125.19)
3. Loss of Income (2 days x \$80)	\$ 160.00	\$ 100.00 (2 days x \$50)
4. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$1,765.74	\$ 1,757.68

Surveyor recommended 1 day for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 23/11/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Monday, 12 September 2022 5:48 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D206269/C02/CB7395T/CHNGPW / RE: Direct Settlement - Accident Involving CB7395T (OI : CTI - TBA) and SHC7652L (TP : LKK REF - CC3/CTI22008569/Gea3) on 17/08/2022

Dear Mei Kwan

Regret to advise that our insured has yet to file accident report.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, September 12, 2022 5:24 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D206269/C02/CB7395T/CHNGPW / RE: Direct Settlement - Accident Involving CB7395T (OI : CTI - TBA) and SHC7652L (TP : LKK REF - CC3/CTI22008569/Gea3) on 17/08/2022

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Dear Adeline,

We refer to the above matter.

Please advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)