

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Date: Thu, 29 Sep 2022 11:02 +0800
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM22D206269/C02/CB7395T/CHNGPW / RE: Direct Settlement - Accident Involving CB7395T (OI : CTI - TBA) and SHC7652L (TP : LKK REF - CC3/CTI22008569/Gea3) on 17/08/2022
Attachments: 1 (Access the files in Attachments panel)

Dear Mei Kwan

Attached herewith OI SAS for your perusal.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6224 7175
W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, September 29, 2022 10:48 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM22D206269/C02/CB7395T/CHNGPW / RE: Direct Settlement - Accident Involving CB7395T (OI : CTI - TBA) and SHC7652L (TP : LKK REF - CC3/CTI22008569/Gea3) on 17/08/2022

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Dear Adeline,

We refer to the above matter.

Please advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Monday, 12 September 2022 5:48 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D206269/C02/CB7395T/CHNGPW / RE: Direct Settlement - Accident Involving CB7395T (OI : CTI - TBA) and SHC7652L (TP : LKK REF - CC3/CTI22008569/Gea3) on 17/08/2022

Dear Mei Kwan

Regret to advise that our insured has yet to file accident report.

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Thank you.

Adeline Chng

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, September 12, 2022 5:24 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D206269/C02/CB7395T/CHNGPW / RE: Direct Settlement - Accident Involving CB7395T (OI : CTI - TBA) and SHC7652L (TP : LKK REF - CC3/CTI22008569/Gea3) on 17/08/2022

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Dear Adeline,

We refer to the above matter.

Please advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Monday, 5 September 2022 10:02 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D206269/C02/CB7395T/CHNGPW / RE: Direct Settlement - Accident Involving CB7395T (OI : CTI - TBA) and SHC7652L (TP : LKK REF - CC3/CTI22008569/Gea3) on 17/08/2022

Dear Mei Kwan/Asher

Please be informed that our insured has yet to file accident report.

We have email a copy to ANR letter to agent to assist and post out. Please follow up ANR from your end.

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Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, September 5, 2022 9:36 AM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: O/R: SNM22D206269/C02/CB7395T/CHNGPW / RE: Direct Settlement - Accident Involving CB7395T (OI : CTI - TBA) and SHC7652L (TP : LKK REF - CC3/CTI22008569/Gea3) on 17/08/2022

Dear all,

Please note that officer in charge for this case is Adeline Chng.

Claim no SNM22D206269/C02/CB7395T/CHNGPW.

Dear Adeline,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 2 September 2022 9:24 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving CB7395T (OI : CTI - TBA) and SHC7652L (TP : LKK REF - CC3/CTI22008569/Gea3) on 17/08/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 7652L at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

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