

Our Ref: CT0822/SHA1216M/CK(st)
Date: 22.11.2022



CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Without Prejudice

Dear Sir/Madam

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506046W

ACCIDENT ON 19.08.2022 INVOLVING SHA1216M & SMC4006M ALONG ORCHARD RD

Workshops

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of vehicle No SHA1216M, which was involved in the captioned accident with your insured vehicle No SMC4006M.

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,262.60
2. Loss of Rental	5 days x S\$ 125.19	S\$	625.95
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	5 days x S\$ 80.00	S\$	400.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **2,290.55**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of



LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SHA1216M , SMC4006M
ORCHARD RD****ON 19-Aug-22 18:50**

I / We

ANG KOCK KEONG(Hirer) NRIC No.: **SXXXX394C**

and/or

ANG KOCK CHENG(Relief) NRIC No.: **SXXXX007I**

Taxi Number

SHA1216M

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

20-Aug-2022

Name of Hirer

ANG KOCK KEONG

Hirer NRIC

SXXXX394C

Signature :



Address

**110 RIVERVALE WALK #15-12
540110**

Contact No.

96793700

Name of Relief

ANG KOCK CHENG

Relief NRIC

SXXXX007I

Signature :



Address

**613 HOUGANG AVENUE 8 11-446
530613**

Contact No.

96391018

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00126912102 Claim No : SNM22D206235C02/SMC4006M/Chngpw

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$1,965.36**
SINGAPORE DOLLARS ONE THOUSAND NINE HUNDRED SIXTY FIVE AND
CENTS THIRTY SIX ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHA1216M
Insured Vehicle No. : SMC4006M

Date of Loss : 19/08/2022
Place of Accident : ORCHARD ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : JIAN LONGCHANG
Driver Name : JIAN LONGCHANG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	1,262.60
(3) Loss of Use/Rental/Earning	S\$	700.76
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	1,965.36
	=====	

Claimant Name : Comfort Transportation Pte Ltd

NRIC No : 1XXXXX821R

Signature :  _____

Date : 27.12.2022

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHA1216M

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
27.08.2020

CHASSIS CODE
KMHC851CVLU188427

INV. NO/DATE
92696534 15.11.2022

JOB NO.
305527089

ODOMETER READING

DATE/TIME IN
20.08.2022 08:05

Description : 3P 19.08.22

S/No	Part No.	Qty	Unit Price	%Disc	Net
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PART REQUISITION

0001	28-01-9999-2023	XX APP LOGO REAR DOOR L/R CTPL	1	80.00	0.00	80.00
			SUB-TOTAL	:		80.00

JOB NATURE

0001	PB	PANEL BEAT (SHA1216M) TP		350.00		350.00
0002	SP	SPRAYPAINT CHARGE		750.00		750.00
			SUB-TOTAL	:		1,100.00

1. WHICH PROVIDES ALL NECESSARY PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE. THE COMPANY ACCEPTS RESPONSIBILITY FOR LOSS OR OTHER INCIDENTS RELATIVES TO CUSTOMERS AND VEHICLES ARE ORDER AND SAFETY.

2. CUSTOMER SHALL INDEBT THE COMPANY IMMEDIATELY UPON RECEIPT AND WITHIN 7 DAYS FROM DATE OF DELIVERY OF NOTICE IS SENT TO THE COMPANY OF THE COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN RECEIVED IN GOOD ORDER.

3. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN THE EVENT OF ANY DISPUTE AND DUE TO THE COMPANY BY THE CUSTOMER AND NOT END OF THE DAY DEPOSIT. THE INTEREST ALWAYS FROM THE INVOICE FOR THE IN DEBT OF DEPOSIT.

4. IN CASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY TENDERS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	92696534	1,262.60	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHA1216M

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
27.08.2020

CHASSIS CODE
KMHC851CVLU188427

INV. NO/DATE
92696534 15.11.2022

JOB NO.
305527089

ODOMETER READING

DATE/TIME IN
20.08.2022 08:05

Items total		1,180.00
Add GST @	7.000 %	82.60
Invoice amount		1,262.60

Issued by : KATHERINETAN 15.11.2022 17:06:51
Repair type : CL80/57/57
Payment Type/Term: /Credit 30 days

BY SIGNING (MAKING) ALL REPAIRS/MAINTENANCE WORKS, THE COMPANY ACCEPTS TO BE RESPONSIBLE FOR THE CAR'S OR OTHER PROPERTY BELONGING TO CUSTOMERS AND VEHICLES ARE TO BE KEPT IN THE COMPANY'S CARE. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY AFTER DELIVERY AND SIGNIFY ANY DAMAGE TO THE COMPANY WITHIN 24 HOURS OF DELIVERY. IF NO DAMAGE IS REPORTED, THE VEHICLES WILL BE DEEMED TO HAVE BEEN IN GOOD CONDITION. A CHARGE OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND DUE TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAYED. IF PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERROR OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	92696534	1,262.60	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT22080321

Date: 16 November 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 19/08/2022 @ 18:50 hrs
ALONG ORCHARD RD
INVOLVING SMC4006M

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA1216M** (the "Taxi"). The Taxi was hired to **ANG KOCK KEONG IC NO SXXXX394C** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

DATE	NAME OF DRIVER	MILEAGE READING							MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		2	3	2	6	4	2	FROM		TO	
17/8/22	ANH KOCK KEONG	2	3	2	6	4	2	0800	1350		
17/8/22	ANH KOCK KEONG	2	3	2	9	6	3	1500	0400		
18/8/22	ANH KOCK KEONG	2	3	3	0	8	5	0800	1335		
18/8/22	ANH KOCK KEONG	2	3	3	4	0	1	1510	045		
19/8/22	ANH KOCK KEONG	2	3	3	4	5	1	0800	1350		
19/8/22	ANH KOCK KEONG	2	3	3	7	1	6	1510	0030		
20/8/22	ANH KOCK KEONG	2	3	3	7	2	8	0740	0800		
20-08-22	Accident D	1	7					0805	—		
24-08-22	Repair							1230	—		

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SMC4006M

Date of Accident

19/08/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance China Taiping Insurance (Sing...

Period of Insurance 29/06/2022 - 28/06/2023

Requested By Por Moy Juan (COMFORTDELG...

Requested Date 20/08/2022 09:16

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

SHA MBM

Hsiao Tong (LKKAUTO)

From: jianlc@newcentury-cadcam.com
Sent: Monday, 3 October 2022 3:39 PM
To: Hsiao Tong (LKKAUTO)
Subject: Re: Claim Notification - ACCIDENT INVOLVING SMC4006M(CHINA TAIPING) AND SHA1216M AT/ALONG ORCHARD ROAD ON 19/08/2022
Attachments: Addendum Form(SMC4006M) (1).pdf

Dear Ms Chew.

Yes. My Birth date is 12/09/1965.

Thanks and Best Regards.

Jian LC

From: Hsiao Tong (LKKAUTO)
Sent: Monday, October 3, 2022 3:09 PM
To: jianlc@newcentury-cadcam.com
Subject: Claim Notification - ACCIDENT INVOLVING SMC4006M(CHINA TAIPING) AND SHA1216M AT/ALONG ORCHARD ROAD ON 19/08/2022

JIAN LONGCHANG

[By Email Only]

Dear Sir/Madam,

You Ref: SMC4006M

Our Ref: CC3/CTI22008568/Gpa3

ACCIDENT INVOLVING SMC4006M(CHINA TAIPING) AND SHA1216M AT/ALONG ORCHARD ROAD ON 19/08/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHA1216M against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

As spoken, your date of birth should be 12/09/1965. Kindly assist to sign & chop on the addendum form attached and return it to us (LKK) via email for our further action.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

RE: [SEEK MANDATE] - Direct Settlement - Accident Involving SMC4006M (OI : CTI - SNM22D206235C02/SMC4006M/Chngpw) and SHA1216M (TP : LKK REF - CC3/CTI22008568/Gpa3) on 19/08/2022

Adeline Chng <adeline.chng@sg.cntaiping.com>

Wed 14/12/2022 5:40 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Without Prejudice, Save as to Costs

Dear Hsiao Tong

Please proceed to resolve claim at \$1,965.36. Please try to avoid offer in global sum.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Wednesday, November 30, 2022 12:14 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: [SEEK MANDATE] - Direct Settlement - Accident Involving SMC4006M (OI : CTI - TBA) and SHA1216M (TP : LKK REF - CC3/CTI22008568/Gpa3) on 19/08/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: **SNM22D206235/C02/SMC4006M/CHNGPW**

LKK ref : CC3/CTI22008568/Gpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SMC4006M(CHINA TAIPING) AND SHA1216M(TP) ON 19/08/2022

We refer to the above matter.

The accident occurred when our insured driver changed lane and collided with third party. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"COMFORTDELGRO ENGINEERING PTE LTD"** at **\$1,965.36(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 6,063.13	\$ 1,262.60 (\$1,180.00 + 7%GST)
2. Loss of Rental (5days x \$125.19)	\$ 625.95	\$ 500.76 (4days x \$125.19)
3. Loss of Income (5days x \$80.00)	\$ 400.00	\$ 200.00 (4days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 7,091.08	\$ 1,965.36

Surveyor recommended 2days for repair + 1PRS + 1SUNDAY = 4DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 28/11/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Adeline Chng <adeline.chng@sg.cntai ping.com>

Sent: Wednesday, 28 September 2022 5:08 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SMC4006M (OI : CTI - TBA) and SHA1216M (TP : LKK REF - CC3/CTI22008568/Gpa3) on 19/08/2022

This is a Secure PDF message. This email has been protected as an encrypted PDF document.

Please retrieve the PDF password from <https://se-password.secureage.com/#/?id=df3a30b0-487b-4ed5-8295-c8007ea43e9c> and open the encrypted PDF attachment to view your secure message. If you have problem accessing the encrypted message, please contact the sender of the message.