

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Date: Wed, 28 Sep 2022 17:08 +0800
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SMC4006M (OI : CTI - TBA) and SHA1216M (TP : LKK REF - CC3/CTI22008568/Gpa3) on 19/08/2022
Attachments: 1 (Access the files in Attachments panel)

Dear All

Attached herewith OI SAS report for your perusal.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Adeline Chng
Sent: Monday, September 5, 2022 4:55 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SMC4006M (OI : CTI - TBA) and SHA1216M (TP : LKK REF - CC3/CTI22008568/Gpa3) on 19/08/2022

Dear Mei Kwan/Hsiao Tong

Please be informed that our insured has yet to file accident report.

We have email to our agent to assist and cc you in the loop.

Please follow up on ANR.

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, September 2, 2022 9:18 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMC4006M (OI : CTI - TBA) and SHA1216M (TP : LKK REF - CC3/CTI22008568/Gpa3) on 19/08/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 1216M at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)