



聯成汽車維修

**SUCCESS UNITED PTE LTD**

2 Kaki Bukit Ave 2, #01-33 / #02-29 Kaki Bukit AutoHub Singapore 417921

Tel: 6746 1515 / 6747 1787 Fax: 6748 5015

www.successunited.com.sg

Co. / GST Reg: 200402570G

Your Ref: SKH4994H

**12 January 2023**

M/s. **AIG Asia Pacific Insurance Pte Ltd**  
AIG Building  
78 Shenton Way, #07-16  
Singapore 079120

Attn: Motor Claims

Dear Sir

**Re: Acc Invlg SKC881C & SKH4994H, SMF4872M on 27.08.2022**

We refer to the above accident which was caused due to the negligence of your insured driver of Veh No. SKH4994H.

We are claiming for the following costs and losses incurred:

1)	Cost of Repairs (Inc. 7% GST)	\$ 31,968.00
2)	GIA Search Fee	\$ 2.00
3)	Loss of Use (\$100 x 22 days)	\$ 2,200.00
4)	Guitar	\$ 350.55
<b>Total:</b>		<b><u>\$ 34,520.55</u></b>

Enclosed herein the following documents for your perusal.

- 1) Tax Invoice No. : S2301008
- 2) GIA Search Fee
- 3) Guitar Invoice
- 4) Letter of Authorisation

We appreciate your prompt attention and response.

Yours faithfully

Email: [keong@successunited.com.sg](mailto:keong@successunited.com.sg)

# LETTER OF AUTHORISATION

To: **Success United Pte Ltd**  
**Singapore**

RE: **ACCIDENT INVOLVING VEHICLE NOS: SKC881C & SKH4994H, SMF4872M**  
**ALONG PIE towards Tuas ON 27.08.2022**

I, **Tan Heng Chye Christopher** **NRIC No: S7128222H**  
of **16 Limau Walk Kew Cottages Singapore 467778**

the owner of vehicle no. **SKC881C** hereby authorise you to commence repair to the said vehicle forthwith. In consideration of you repairing my/our vehicle at my/our request:

- a) I/We hereby irrevocably authorise you to demand claim settle receive whatever amount settled/payable by the insurance and/or third party or to commence legal proceeding, if necessary, in my name, for the costs of repair and loss of use, etc and to you appointing any Solicitor to act for me in respect of the accident claim and all and any amount claimed, received and/or settled shall belong absolutely to you. I/We agree to assign the whole proceeds of my/our third party claim to you and my/our Solicitors (to be appointed by you on my/our behalf) shall accept this as my/our irrevocable authorisation to pay the amount compensated direct to you after deduction of their costs on a Solicitor & Client basis. I/We undertake to co-operate fully with you and my/our Solicitors to see the claim to a successful conclusion.
- b) If the third party claim is unsuccessful or in your discretion inappropriate for any reason, I/we hereby instruct and authorise you to claim direct from my/our insurance company on my/our behalf for all monies due to you. I undertake to pay you for the Excess applicable under my policy and to reimburse you all costs, fees and expenses incurred by you in pursuing the claim on my behalf.
- c) If the own insurers' claim is not applicable and/or the third party claim fails and/or either of the aforesaid is inadequate, I/we undertake to pay you for your expenses, costs and fees immediately.

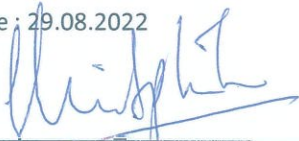
I/We also irrevocably authorise you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claim in my/our absence. I/We irrevocable authorise you to appoint such a firm of Solicitors on my/our behalf as you shall deem fit for the purpose of the third party/own insurer's claim.

I/We undertake to inform you and/or the Solicitors appointed by you on my behalf in the event the third party's insurance company communicate with me/us directly, orally or in writing and I/we further undertake not to accept any monies or offer of settlement from the third party's insurers without first communicating with you and obtaining your consent.

Upon settlement of the third party claim and in case the settlement monies was sent to me/us by the third party's insurers, I/we undertake to pay you and my/our solicitor the cost of repairs settled and related expenses and disbursement incurred.

My insurer is **Singapore Life Ltd**  
Policy No. **11013195**

Date: **29.08.2022**



Owner's Signature/Co's stamp  
**Tan Heng Chye Christopher**  
NRIC No : **S7128222H**

Excess : **N/A**



Witness Signature/Name

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, SUCCESS UNITED PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$34,000.00 (Global Sum) for vehicle no. SKC881C that was damaged pursuant to the accident which occurred on 27/08/2022 (date) along PIE TOWARDS TUAS (location) involving vehicle no/s SKH4994H. This is pursuant to the inspection conducted on 30/08/2022 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner TAN HENG CHYE CHRISTOPHER (the third party claimant”) of vehicle no. SKC881C make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKC881C (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 22 (day) of 03 (month) 2023 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)





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AIG Asia Pacific Insurance Pte Ltd  
AIG Building  
78 Shenton Way, #07-16  
Singapore 079120

Attention : Motor Claim Department

Contact : 64191053 Fax No. : 68357416

## Tax Invoice : S2301008

Date : 12/01/2023

Vehicle Num. : SKC881C

Make/Model : Volkswagen Golf-2019

Chassis/Eng# : WWWZZZAUZLW009296/CHH312054

Accident Date : 27/08/2022

Claim No. :

Reference :

Policy No. :

To provide material, labour and respray  
painting

LUMP SUM

Amount S\$

29,600.00

SUCCESS UNITED PTE LTD

Total S\$ : 29,600.00  
GST @ 8% S\$ : 2,368.00  
Amount Due S\$ : 31,968.00  
=====

INSURER ENQUIRY

## Find insurer

Vehicle reg. no.

SKH4994H

Date of Accident

27/08/2022 

Reset

## % RESULT & RECEIPT

### TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**

Period of Insurance ..... **16/07/2022 - 15/07/2023**

Requested By ..... **Teo Wee Keong (Success Unite...**

Requested Date ..... **29/08/2022 09:39**

#### Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

#### General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



From: Yamaha E-shop [eshop-sgp@music.yamaha.com](mailto:eshop-sgp@music.yamaha.com)  
Subject: "Yamaha Music Online Shop" Order "2964512" Received  
Date: 1 Sep 2022 at 10:11:01 AM  
To: [phuamc@singnet.com.sg](mailto:phuamc@singnet.com.sg)  
Cc: [eshop-sgp@music.yamaha.com](mailto:eshop-sgp@music.yamaha.com)



Dear PHUA MAGGIE,

Thank you for shopping at Yamaha E-shop. Your Order 2964512 is now being process.

Your order(s) will be delivered on the Delivery Date based on your selection between 9am-9pm.  
Please ensure someone will be present to receive your order(s).

**Reminder Notice:**

Should there be delay in your delivery after the stipulated timing, please contact us immediately. Our representative will assist you.

Your patience and kind understanding is highly appreciated.

Should you required any assistance, please contact us via the following channels: Tel: [+65 6740 9333](tel:+6567409333)  
/ WhatsApp: [+65 8474 8684](tel:+6584748684) / Email: [eshop-SGP@music.yamaha.com](mailto:eshop-SGP@music.yamaha.com) / Yamaha E-shop Online Chat.

**Order Details**

Order Number: 2964512

Order date: September 1, 2022

**Shipping Information**

**Shipping Address:**

MAGGIE

MAGGIE PHUA

16 LIMAU WALK

0

KEW COTTAGES

Singapore 467778

[96257802](tel:96257802)

[phuamc@singnet.com.sg](mailto:phuamc@singnet.com.sg)

Product	Qty	Each	Total
APXT2 Dark Red Burst - Electric Acoustic Guitar	1	\$327.62	\$327.62

Order Subtotal:	\$327.62
Total discounts on order:	(\$5.00)
GST:	\$22.93
Shipping:	\$5.00
Shipping GST:	\$0.00
Order Total:	\$350.55

**Billing Information**

**Billing Address:**

[phuamc@singnet.com.sg](mailto:phuamc@singnet.com.sg)

**Payment Option**

Direct Debit / Internet Banking - ENETS

## EzLyna (LKKAuto)

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**From:** EzLyna (LKKAuto)  
**Sent:** Friday, 13 January 2023 8:57 AM  
**To:** wilfredmong@gmail.com  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SKH4994H (AIG) AND SMF4872M AT/ALONG PIE TOWARDS TUAS ON 27/08/2022

Dear Mong Puay Boon, Wildred,

Our Ref: CC6/AIG22008564/Aea3

### **ACCIDENT INVOLVING SKH4994H (AIG) AND SMF4872M AT/ALONG PIE TOWARDS TUAS ON 27/08/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SMF4872M** against your insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Thank you.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |








Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	01 Sep 2022 23:30	<b>Clm Dtl Modified</b>	Claimant's Name: -> TAN HENG CHYE CHRISTOPHER. Claimant's ID: -> S7128222H.	[A] HOW MEI KWAN
2	01 Sep 2022 23:30	<b>Clm Veh Model Changed</b>	(204113) VOLKSWAGEN GOLF 2.0 GTI (A).	[A] HOW MEI KWAN
3	01 Sep 2022 23:30	<b>Clm Created</b>	Reg No: SKC881C. Acct Date: 2022/08/27. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Singapore Life Ltd (HQ). Workshop: Success United Pte Ltd (HQ)	[A] HOW MEI KWAN
4	01 Sep 2022 23:30	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	01 Sep 2022 23:30	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/09/12	[A] HOW MEI KWAN
6	01 Sep 2022 23:30	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	01 Sep 2022 23:30	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	01 Sep 2022 23:30	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	01 Sep 2022 23:31	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
10	01 Sep 2022 23:31	<b>Adj Adjuster Assigned</b>	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	02 Sep 2022 14:24	<b>Clm Registration Modified</b>	Acct Time:12:00:00->11:00:00.	[I] AIG OneClaim Integration User
12	05 Sep 2022 10:15	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Syed-Yusoff, Saliha
13	05 Sep 2022 16:36	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Ng, Jeffrey-SK
14	06 Sep 2022 09:27	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Lim, Kok-Chong
15	21 Sep 2022 15:44	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Fong, Andy-SY
16	21 Sep 2022 15:49	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Fong, Andy-SY
17	21 Sep 2022 16:35	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Syed-Yusoff, Saliha
18	21 Sep 2022 16:49	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Ahmad, Mohamad Nazri
19	21 Sep 2022 16:50	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Ahmad, Mohamad Nazri
20	21 Sep 2022 17:11	<b>Video Downloaded</b>	Downloaded Video - Accident from TP	[I] Ahmad, Mohamad Nazri
21	13 Jan 2023 08:38	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] Ezlyna
22	13 Jan 2023 08:39	<b>Video Downloaded</b>	Downloaded Video - Accident from TP	[A] Ezlyna
23	08 Feb 2023 10:51	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
24	08 Feb 2023 10:51	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
25	08 Feb 2023 10:51	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2019/12/01.	[A] JOANNE LEE KHANG MIN
26	08 Feb 2023 10:51	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN



AUDIT TRAIL				
No.	On	Audit	Remarks	By
27	20 Feb 2023 16:58	Adj Mandate Request	Cur.Reg:34320.55:Liability: 100% (BOLA 28 Ass.0%) TP wants to claim damaged guitar (photos in Surveyor Report). *Quantum: \$34,320.55 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
28	28 Feb 2023 16:08	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/09/12. Mandate Remarks: there's no recommended parts in the survey report.	[I] Syed-Yusoff, Saliha
29	28 Feb 2023 16:08	Adj Mandate Set	Maintained:there's no recommended parts in the survey report.	[I] Syed-Yusoff, Saliha
30	08 Mar 2023 10:46	Clm Dtl Modified	JPJ Reg. Date: 2019/12/01 -> 2019/12/30.	[A] JOANNE LEE KHANG MIN
31	16 Mar 2023 08:20	Adj Mandate Request	Cur.Reg:34320.55:Liability: 100% (BOLA 28 Ass.0%) TP wants to claim damaged guitar (photos in Surveyor Report). *Quantum: \$34,320.55 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
32	16 Mar 2023 22:03	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/09/12. Mandate Remarks: please proceed with settlement @ \$34,320.55 [COR-\$31,968 LOU-\$2000 PERSONAL BELONGINGS-\$350.55 LTA-\$2] ** Subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
33	16 Mar 2023 22:03	Adj Mandate Set	Approved:34320.55:please proceed with settlement @ \$34,320.55 [COR-\$31,968 LOU-\$2000 PERSONAL BELONGINGS-\$350.55 LTA-\$2] ** Subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
Date From <input type="text"/>    Date To <input type="text"/>    Audit Type <input type="text" value="None"/>  <input type="button" value="Go"/>				

**ACTIVITY**  
[16/03/2023 08:20] Ezlyna:  
Dear Saliha, Survey Report with damaged parts updated. For your approval pls.

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2838455	01 Sep 2022 23:36:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SKC881C	SKH4994H	11.00
2846072	21 Sep 2022 16:55:05	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SKC881C	Syed-Yusoff, Saliha	xx.xx
2911921	08 Feb 2023 10:51:32	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKC881C	SKH4994H	11.00