## MG SOLUTION PTE LTD



23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #04-01 Singapore 415933
Tel: 6243 1373 Fax: 6243 1376
(GST Reg. No. 201427944N)

Date

: 11/01/2023

Your Ref

: SMT9028C

To

: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Attn

: Motor Claims Department

Dear Sir/Mdm.

RE: ACCIDENT INVOLVING VEHICLE SLE7803K & SMT9028C ON 28/08/2022 AT ALONG CLEMENCEAU AVENUE AND RIVER VALLEY ROAD TOWARDS CTE.

We refer to the above matter.

Attached copies of the following for your kind perusal:

- 1) Proforma Bill No.238002 @ S\$3,240.00 (Inclusive of 8% GST)
- 2) Loss of Use @ S\$1,000.00 (5 Days x S\$200)
- 3) LTA Search @ **\$\$7.45**
- 4) Authorisation to Act
- 5) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issue upon amount finalized.

The Minister for Finance announced that the **GST rate will be increased from 7% to 8%** with effect from 1<sup>st</sup> January 2023. Our Company's invoices issued will be with **GST 8% from 1<sup>st</sup> January 2023**.

Thank You.

Yours faithfully,

HP: 8121 1373

E-mail: mg3solution@gmail.com

### LETTER OF AUTHORITY

Name : Seah mong Heng	
Address: 119A Upper Paya Lebar Road	
Singapore 534835	
Contact No :	
TO: China Taiping lashrance (Singapone) At	elta
Dear Sirs,	
ACCIDENT INVOLVING SLE 7803K AND SM	NT 9028C ON 28/08/2022
AT/ALONG Clemencean Ave and River Val	liey Road towards CTE
1/We, <u>Seah mond</u> Hond	, am/are the
registered owner of motor car no. SLE 1803 k	
Please note that I have assigned all compensations monie to M/S MG SOLUTION PTE LTD.	es due to me/us in the above said acciden
I/We, hereby authorize you to release all compensation maccident to <b>M/S MG SOLUTION PTE LTD</b> and forward your <b>PTE LTD</b> whom I had authorized to collect the said compe	settlement cheque to M/S MG SOLUTION
Thank you.	
Signature of Claimant	Witness By

#### MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00102862000 Claim No : SNM22D206282/C02/SMT9028C/TANCHC

Claimant : SEAH MONG HENG

Amount

: S\$3,547.45

SINGAPORE DOLLARS THREE THOUSAND FIVE HUNDRED FORTY SEVEN

AND CENTS FORTY FIVE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLE7803K Insured Vehicle No. : SMT9028C

Date of Loss

: 28/08/2022

Place of Accident : CLEMENCEAU AVE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name

: CHIN VOON HAU

Driver Name

: CHIN VOON HAU

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1)	General Damages		S\$	
	Cost of Repair/Excess		S\$	3,240.00
(3)	Loss of Use/Rental/Earning		S\$	300.00
(4)	GIA/Police Reports/			
	Investigation Results/Search Fee	S	S\$	7.45
(5)	Medical Reports/Expenses		S\$	
(6)	Survey Fees/P.T. Fees/Towing		S\$	
(7)	Cost including Disbursement		S\$	
				AND THE SAME AND T
	TOTAL		S\$	3,547.45
			=====	PART SHEET PROFESSIONS SHARE S

Claimant Name: SEAH WON' HENL

NRIC No : <u>S1494422B</u>

Date : 24/02/2003

Date

Signature

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident,

# MG SOLUTION PTE LTD



23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #04-01 Singapore 415933 Tel: 6243 1373 Fax: 6243 1376 (GST Reg. No. 20-1427944-N)

# TAX INVOICE

Bill To:

INVOICE No: TI 239014

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

NO. 3 ANSON ROAD

**PB No:** 238002

#16-00 SPRINGLEAF TOWER

Date: 24-February-2023

SINGAPORE 079909

ATTN: MOTOR CLAIMS DEPARTMENT

Vehicle Number: SLE 7803K

QTY	DESCRIPTION		AMOUNT
<b>QTY</b> 1	To carried out accident repair as per surveyor's recommendation (Lump Sum)		\$ 3,000.00
		SUB-TOTAL GST 8%	
		TOTAL	\$ 3,240.00

Cheque should be made payable to MG Solution Pte Ltd

Co's stamp & Authorised Signature

### > Back to OneMotoring



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time:

29 Aug 2022 / 12:36:59

Receipt Date/Time: 29 Aug 2022 / 12:36:59

### Tax Invoice/Receipt

Receipt No.: ITNET-00000-220829-001737

Previous Receipt No.:

S/N	Item Description/ Business Transaction Reference No.		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Resul	t of Insurance Enquiry - SMT9028C				
As at	28 Aug 2022/01:00:00				
	ance Co: CHINA TAIPING INSURANCE	E (SINGAPORE) PTE LTD			
	Insurance Enquiry - SMT9028C		7.00	0.40	7.40
	Enquiry Fee 20220829123603124596		7.00	0.49	7.49
	20220023123003124330	Sub-Total	7.00	0.49	7.49
		Total Before Rounding	7.00	0.49	7.49
			7.00	0.49	
		Rounding Difference			0.04
		Total Amount Payable			7.45
		Paid By			
		20220829123612287	Direct Debit: el (Intern	NETS Debit et Banking)	7.45
		Total			7.45
		Cash Change			0.00
		Tendered Amount			7.45
		Excess Refundable Amount			0.00

### THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

### EzLyna (LKKAuto)

From: EzLyna (LKKAuto)

Sent: Wednesday, 21 December 2022 1:19 PM

**To:** freaky9929@yahoo.com

Cc: Admin A

Subject: RE: ACCIDENT INVOLVING SMT9028C (CHINA TAIPING) AND SLE7803K AT/ALONG

CLEMENCEAU AVENUE ON 27/08/2022

Dear Chin Voon Hau,

We refer to the above matter and our email below.

My apologies as using my ex-colleague's email. Kindly email or contact me at : <u>ezlyna@lkkauto.com</u> or tel: 68416051 if you have further enquiry. Thank you.

Best Regards,

Ezlyna Eng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Wednesday, 21 December 2022 1:05 PM

To: freaky9929@yahoo.com

Cc: Admin A <admin-a@lkkauto.com>

Subject: ACCIDENT INVOLVING SMT9028C (CHINA TAIPING) AND SLE7803K AT/ALONG CLEMENCEAU AVENUE ON

27/08/2022

Our Ref: CC6/CTI22008562/Aea3

Insured Name : Chin Voon Hau Insured Driver : Chin Voon Hau

Dear Sir/Madam,

# ACCIDENT INVOLVING SMT9028C (CHINA TAIPING) AND SLE7803K AT/ALONG CLEMENCEAU AVENUE ON 27/08/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLE7803K against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

### EzLyna (LKKAuto)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

**Sent:** Monday, 16 January 2023 11:09 pm

**To:** EzLyna (LKKAuto)

**Cc:** Admin A; Claims Dept of CTI

Subject: RE: {SEEK MANDATE} / SNM22D206282/C02/SMT9028C/TANCHC / RE: Direct

Settlement - Accident Involving SMT9028C (OI: CTI - TBA) AND SLE7803K (TP: LKK REF

- CC6/CTI22008562/Aea3) on 28/08/2022

Dear Ezlyna,

Please proceed as proposed.

Kindly obtain final repair bill and settle in breakdown basic.

Thank you.

Regards,

## Jacqueline Tan

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

Wishing you and your family abundance of happiness, prosperity, and success!

## HAPPY LUNAR NEW YEAR "兔" YOU!



From: EzLyna (LKKAuto) <ezlyna@lkkauto.com> Sent: Monday, 16 January 2023 3:46 pm

To: Jacqueline Tan < jacqueline.tan@sg.cntaiping.com>; Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE:{SEEK MANDATE} / SNM22D206282/C02/SMT9028C/TANCHC / RE: Direct Settlement - Accident Involving

SMT9028C (OI: CTI-TBA) AND SLE7803K (TP: LKK REF-CC6/CTI22008562/Aea3) on 28/08/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: OUR REF: SNM22D206282/C02/SMT9028C/TANCHC

LKK ref: CC6/CTI22008562/Aea3

Dear Jacqueline,

ACCIDENT INVOLVING SMT9028C (CHINA TAIPING) AND SLE7803K (TP) ON 28/08/2022

We refer to the above matter.

It is an accident under BOLA 27, OI rear ended TP's vehicle. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "MG Solution Pte Ltd" at \$3,547.45 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 8,107.36	\$ 3,240.00 (inclusive of 8% GST)

2. Loss of Use (5 days x \$200)	\$ 1,000.00	\$ 300.00 (5 days x \$60)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 9,114.81	\$ 3,547.4 <u>5</u>

Surveyor recommended 5 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 06/01/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler
LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jacqueline Tan < jacqueline.tan@sg.cntaiping.com >

**Sent:** Wednesday, 4 January 2023 8:58 AM **To:** EzLyna (LKKAuto) < <u>ezlyna@lkkauto.com</u>>

Cc: Admin A < admin-a@lkkauto.com >

Subject: RE: SNM22D206282/C02/SMT9028C/TANCHC / RE: Direct Settlement - Accident Involving SMT9028C (OI: CTI-

TBA) AND SLE7803K (TP: LKK REF - CC6/CTI22008562/Aea3) on 28/08/2022

#### Hi Ezlyna,

Enclosed amended OI SAS for your info.

# \*\* Note: Password for the attachment would be the combination of Insured's plate number + last 4 characters of NRIC (all in CAPITAL)

Regards,

## Jacqueline Tan

Senior Executive

Claims Department

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: EzLyna (LKKAuto) < ezlyna@lkkauto.com > Sent: Wednesday, 21 December 2022 1:17 pm

To: Jacqueline Tan < jacqueline.tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D206282/C02/SMT9028C/TANCHC / RE: Direct Settlement - Accident Involving SMT9028C (OI: CTI -

TBA) AND SLE7803K (TP: LKK REF - CC6/CTI22008562/Aea3) on 28/08/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jacqueline,
We refer to the above matter.
There was discrepancy on date of accident between our insured and third party. Based on video footage, date of accident should be on 28.08.2022 midnight 00.00hrs. Shall we advise our insured to make amendment on GIA accident report?
Thank you.
With warmest regards, Ezlyna
From: Claims Dept of CTI < <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> Sent: Monday, 5 September 2022 3:43 PM  To: Mei Kwan (LKKAuto) < <a href="mailto:Meikwan@lkkauto.com">Meikwan@lkkauto.com</a> ; Jacqueline Tan < <a href="mailto:jacqueline.tan@sg.cntaiping.com">jacqueline.tan@sg.cntaiping.com</a> Cc: Asher Sng (LKKAuto) < <a href="mailto:AsherSng@lkkauto.com">AsherSng@lkkauto.com</a> ; Admin A < <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a> Subject: O/R: SNM22D206282/C02/SMT9028C/TANCHC / RE: Direct Settlement - Accident Involving SMT9028C (OI : CTI - TBA) AND SLE7803K (TP : LKK REF - CC6/CTI22008562/Aea3) on 28/08/2022
Dear all,
Please note that officer in charge for this case is Jacqueline Tan.
Claim no SNM22D206282/C02/SMT9028C/TANCHC.
Dear Jacqueline,
Pls revert LKK.
NOTICE :