

## EzLyna (LKKAuto)

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**From:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Monday, 16 January 2023 11:09 pm  
**To:** EzLyna (LKKAuto)  
**Cc:** Admin A; Claims Dept of CTI  
**Subject:** RE: {SEEK MANDATE} / SNM22D206282/C02/SMT9028C/TANCHC / RE: Direct Settlement - Accident Involving SMT9028C (OI : CTI - TBA) AND SLE7803K (TP : LKK REF - CC6/CTI22008562/Aea3) on 28/08/2022

Dear Ezlyna,

Please proceed as proposed.

Kindly obtain final repair bill and settle in breakdown basic.

Thank you.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

Wishing you and your family **abundance of happiness, prosperity, and success!**

**HAPPY LUNAR NEW YEAR “兔” YOU!**



**From:** EzLyna (LKKAuto) <ezlyna@lkkauto.com>

**Sent:** Monday, 16 January 2023 3:46 pm

**To:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Cc:** Admin A <admin-a@lkkauto.com>

**Subject:** RE:{SEEK MANDATE} / SNM22D206282/C02/SMT9028C/TANCHC / RE: Direct Settlement - Accident Involving SMT9028C (OI : CTI - TBA) AND SLE7803K (TP : LKK REF - CC6/CTI22008562/Aea3) on 28/08/2022

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Your ref: OUR REF: SNM22D206282/C02/SMT9028C/TANCHC

LKK ref : CC6/CTI22008562/Aea3

Dear Jacqueline,

ACCIDENT INVOLVING SMT9028C (CHINA TAIPING) AND SLE7803K (TP) ON 28/08/2022

We refer to the above matter.

It is an accident under BOLA 27, OI rear ended TP's vehicle. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "MG Solution Pte Ltd" at \$3,547.45 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 8,107.36	\$ 3,240.00 (inclusive of 8% GST)

2. Loss of Use (5 days x \$200)	\$ 1,000.00	\$ 300.00 (5 days x \$60)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
<b>Total</b>	<b>\$ 9,114.81</b>	<b>\$ 3,547.45</b>

Surveyor recommended 5 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 06/01/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Sent:** Wednesday, 4 January 2023 8:58 AM

**To:** EzLyna (LKKAuto) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM22D206282/C02/SMT9028C/TANCHC / RE: Direct Settlement - Accident Involving SMT9028C (OI : CTI - TBA) AND SLE7803K (TP : LKK REF - CC6/CTI22008562/Aea3) on 28/08/2022

Hi Ezlyna,

Enclosed amended OI SAS for your info.

**\*\* Note: Password for the attachment would be the combination of Insured's plate number + last 4 characters of NRIC (all in CAPITAL)**

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** EzLyna (LKKAuto) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>

**Sent:** Wednesday, 21 December 2022 1:17 pm

**To:** Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM22D206282/C02/SMT9028C/TANCHC / RE: Direct Settlement - Accident Involving SMT9028C (OI : CTI - TBA) AND SLE7803K (TP : LKK REF - CC6/CTI22008562/Aea3) on 28/08/2022

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Dear Jacqueline,

We refer to the above matter.

There was discrepancy on date of accident between our insured and third party. Based on video footage, date of accident should be on 28.08.2022 midnight 00.00hrs. Shall we advise our insured to make amendment on GIA accident report?

Thank you.

With warmest regards,  
Ezlyna

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Monday, 5 September 2022 3:43 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** O/R: SNM22D206282/C02/SMT9028C/TANCHC / RE: Direct Settlement - Accident Involving SMT9028C (OI : CTI - TBA) AND SLE7803K (TP : LKK REF - CC6/CTI22008562/Aea3) on 28/08/2022

Dear all,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM22D206282/C02/SMT9028C/TANCHC.

Dear Jacqueline,

Pls revert LKK.

NOTICE :