

Mei Kwan (LKKAuto)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Monday, 19 September 2022 5:31 PM
To: Hsiao Tong (LKKAuto); Mei Kwan (LKKAuto)
Cc: Admin A
Subject: RE: SNM22D206208/C02/LEEPG RE: Direct Settlement - Accident Involving SLE4964Z (OI : CTI - TBA) AND SJR7068X (TP : LKK REF - CC6/CTI22008536/Apa3) on 22/08/2022
Attachments: bill (80).pdf
Categories: HMK

Hi Sir/Madam

Attached OI SAS.

Password will be sent via separate email.

Thanks & Regards
Cecilia Lee

From: Cecilia Lee
Sent: Wednesday, 14 September 2022 10:02 am
To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SNM22D206208/C02/LEEPG RE: Direct Settlement - Accident Involving SLE4964Z (OI : CTI - TBA) AND SJR7068X (TP : LKK REF - CC6/CTI22008536/Apa3) on 22/08/2022

Hi Hsiao Tong

OI has yet to file report. Please continue to follow up with OI.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks & Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 14 September 2022 9:57 am

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D206208/C02/LEEPG RE: Direct Settlement - Accident Involving SLE4964Z (OI : CTI - TBA) AND SJR7068X (TP : LKK REF - CC6/CTI22008536/Apa3) on 22/08/2022

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Dear Sirs/Mdm,

We refer to the above matter.

Kindly advise if insured GIA report is available.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Wednesday, 7 September 2022 11:43 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM22D206208/C02/LEEPG RE: Direct Settlement - Accident Involving SLE4964Z (OI : CTI - TBA) AND SJR7068X (TP : LKK REF - CC6/CTI22008536/Apa3) on 22/08/2022

Hi Mei Kwan

Please refer to our letter dated 01.09.2022 and follow up with insured on reporting.

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Thanks & Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 7 September 2022 10:17 am
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: SNM22D206208/C02/LEEPG RE: Direct Settlement - Accident Involving SLE4964Z (OI : CTI - TBA) AND SJR7068X (TP : LKK REF - CC6/CTI22008536/Apa3) on 22/08/2022

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Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Thursday, 1 September 2022 5:40 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: SNM22D206208/C02/LEEPG RE: Direct Settlement - Accident Involving SLE4964Z (OI : CTI - TBA) AND SJR7068X (TP : LKK REF - CC6/CTI22008536/Apa3) on 22/08/2022

Hi LKK

Insured has not reported the accident to us. Please follow up with insured.

Thanks & Regards
Cecilia Lee

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, September 1, 2022 2:41 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLE4964Z (OI : CTI - TBA) AND SJR7068X (TP : LKK REF - CC6/CTI22008536/Apa3) on 22/08/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SJR 7068X at M/s SM Automotive - Kaki Bukit on 24/08/2022 and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Meanwhile, kindly let us have your claim ref and a copy of insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)