

Hsiao Tong (LKKAuto)

From: Peggy <nphauto@pacific.net.sg>
Sent: Tuesday, 20 September 2022 10:38 AM
To: Hsiao Tong (LKKAuto)
Subject: ACCD INLVG SLZ5684P AND SMP2437Y ON 30/08/2022
Attachments: SKMBT_C224e22092010251.pdf

Dear Hsiao Tong

We refer to the above matter and claiming against you as follows:

Cost of repair	\$9,041.50
Rental	749.00
LTA search fee	7.45

Total	\$9,799.95
	=====

Attach documents and please let us have your reply soon.

REGARDS

PEGGY FOO
NPH AUTO SERVICE
TEL: 67840663
EMAIL: peggy@nphauto.com

LETTER OF AUTHORISATION

ACCIDENT ON : 30/08/2022
AT : Along PPE TWDS Changi Loyang Ave Exit
INVOLVING VEHICLE NO : SLZ 5684P + SMP J437Y
I/We, Kong cheng shang
Of _____

hereby authorise M/s NPH Auto Service, my repairers, to give all further instructions on my behalf concerning the said claim and as such, all future correspondence should be addressed to said firm.

My repairer is further authorised to received on my behalf monies claims, correspondence and to give a valid discharge and I also hereby appoint my repairer as my attorney and to sign any discharge voucher or any other documents in connection with this claim on my behalf and for me.

I confirm that in the event of unsuccessful claim against the negligent party and/or my own insurers (if only under comprehensive cover) for the damages caused to my vehicle, I agree to pay for all the repair costs and any incidentals incurred by my repairers.

Dated this 30 day of 08 20 22

Witness by

Name

NRIC No

NPH AUTO SERVICE

Co. Reg. No. 3977300D
Bik 9005 Tampines Street 93
#01-246/254 Singapore 528839
Tel: 6784 0653 (8 Lines)
Fax: 6754 0692

Signature

Full Name

NRIC No

Company Stamp (if applicable)


Kong Chang Zhong
S8370013J

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCNSA00003712200 Claim No : SNM22D206205/C02/SMP2437Y/TANCHC

Claimant : KONG CHENG ZHONG

Amount : S\$9,690.95
SINGAPORE DOLLARS NINE THOUSAND SIX HUNDRED NINETY AND
CENTS NINETY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLZ5684P

Insured Vehicle No. : SMP2437Y

Date of Loss : 30/08/2022

Place of Accident : TPE TOWARDS CHANGI, LOYANG AVE EXIT

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : ONESTO LEASING PTE LTD

Driver Name : FREDERIC CHEN RISONG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	9,041.50
(3) Loss of Use/Rental/ Earning	S\$	642.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	9,690.95

Claimant Name : Kong Cheng Zhong

NRIC No : S837003J

Signature : 

Date : 17/1/2023



NPH AUTO SERVICE

Block 9005 Tampines Street 93 #01-246/254 Singapore 528839 Tel: 67840663 (8 Lines) Fax: 67840692
GST Reg No: MX-0869103-NO Business Reg No: 394773/00D
E-mail: nphauto@pacific.net.sg



Our Ref :TP0051/09/22

TAX INVOICE NO. :06814

KONG CHENG ZHONG
BLK 204 LOYANG AVENUE
#02-01 SINGAPORE 509060

Date of
Accident Date :30/08/2022
Policy Number :D300156132QMY
Model :LEXUS ES300h
Veh Reg No :SLZ5684P
Date :20/09/2022

LABOUR CHARGES

DEAR SIR

THIS IS TO CERTIFY THAT WE HEREBY AGREED TO
REPAIR THE ABOVE VEHICLE AT:

LUM SUM

\$8,450.00

Nett Total Before GST

\$8,450.00

Add GST @ 7%

\$591.50

Nett Total After GST

\$9,041.50

(Nine Thousand and Forty One Only Fifty Cents)



**NPH AUTO SERVICE
(MANAGER)**





wellcome motor agencies

68 Kaki Bukit Avenue 6 #02-02 ARK @ KB Singapore 417896
Tel: (65) 6344-4012 Fax: (65) 6345-3140
Email: admin@wellcome.com.sg Website: www.wellcome.com.sg

RA No: 32350

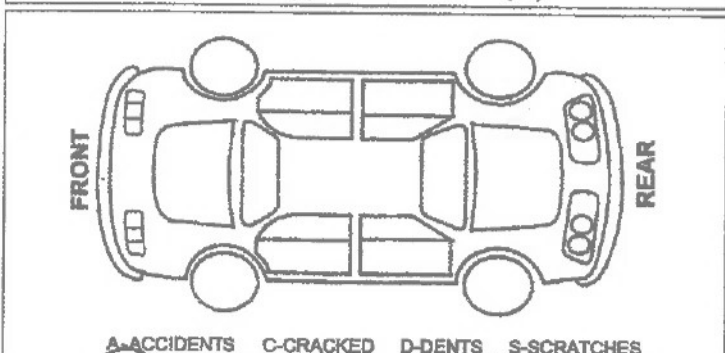
CO. REG. NO: 39853800W
GST REG. NO: M9-0001228-R

DATE: 31/08/22

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULARS	
Name:	KONG CHENG ZHONG
Address:	SXXXX013J
Name & Address of Employer:	
IC/PP No:	DL No:
Date of Birth:	02/06/1983
Nationality:	PL of Issue:
Occupation:	Driving Exp:
Tel No:(O)	(R) (HP)

DRIVER'S PARTICULARS	
Name:	
Address:	
IC/PP No:	DL No:
Date of Birth:	Date of Issue/Expiry:
Nationality:	PL of Issue:
Occupation:	Driving Exp:
Tel No:(O)	(R) (HP)



HIRER'S SIGNATURE & STAMP	DRIVER'S SIGNATURE
---------------------------	--------------------

VEHICLE'S PARTICULARS	
VEHICLE NO:	SME 3704C
MAKE/MODEL:	NISSAN Syphy
1.6 R	
MILEAGE OUT	MILEAGE OUT
DATE OUT	31/08/22
TIME OUT	1550hrs.
HIRE/PERIOD EXPIRY	

Rental Charges	
Daily	@\$ per day
Weekly	@\$ per week
Monthly	@\$ per month
Hours	@\$ per hour
Others	@\$
CDW	@\$ per day/week/month
PAI	@\$ per day/week/month
DELIVERY SERVICE	

SUB-TOTAL S\$	
PETROL/DIESEL LEVEL	
OUT	E 1/4 1/2 3/4 F
IN	E 1/4 1/2 3/4 F

Extension of Rental	
Repairs/Damages	
Collection Service	
MISC	
GST @ 7%	
TOTAL CHARGES S\$	

SECURITY DEPOSIT	
ADVANCE RENTAL PAID	
BY: CASH NETS CHEQUE BILL CARD	
CHEQUE/CARD NO:	
EXPIRY DATE	
AMOUNT DUE REFUND	
REFUND RECEIVED S\$	BY RECEIVER

I/We have read and agree to the terms and conditions on both sides of this agreement. If I/We have presented a cheque/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my/our signature above will be considered to have been made on the cheque/credit card voucher. All information I/We have given WELLCOME MOTOR AGENCIES in connection with this agreement are true and accurate.

IMPORTANT

- Only persons above 23 and below 70 years of age with 2 years driving experience, authorised, licensed and signing this agreement may drive the vehicle.
- Vehicle is strictly for Singapore use only and may not be driven out of Singapore without prior consent of the company WELLCOME MOTOR AGENCIES.
- Use of the vehicle for illegal purpose (for instance: In connection with theft, drug peddling or trafficking, smuggling is strictly prohibited).
- Additional drivers are required to register with us before they are allowed to drive the vehicle. Otherwise, he/she will not be protected by the insurance cover.
- The hirer shall be liable for excess charges for any late return of the rate shown per hour or per day, inclusive of CDW and/or PAI where applicable.
- In case of accident, the hirer shall report to owner immediately, if there is bodily injuries a police report must be made within 24 hours.
- No refund will be given for early return of vehicle.
- The hirer is responsible for the first S\$ 20,000 excess to the THIRD PARTY DAMAGE OR INJURY claims and/or also the first S\$ excess to the FIRST PARTY DAMAGE (I.E) WELLCOME MOTOR AGENCIES, upon payment of CDW for each and every accident/damage.

RETURN OF VEHICLE - The Hirer / Driver is required to sign in the column "Signature of Hirer / Driver" Failing which the day and time inserted below shall deemed to be the day and time the vehicle is returned to WELLCOME MOTOR AGENCIES and the same shall be accepted as conclusive evidence of the same and shall not challenged or questioned on any account whatsoever.

Date in	Time in	Mileage in	Checked By	Remarks



wellcome motor agencies

68 Kaki Bukit Avenue 6 #02-02 ARK @ KB Singapore 417896
Tel: 6344-4012 Fax: 6345-3140 Email: admin@wellcome.com.sg
Website: www.wellcome.com.sg
CO. REG. NO: 39853800W / GST REG. NO: M9-0001228-R

TAX INVOICE

Mr Kong Cheng Zhong (S8370013J)
c/o NPH Auto Service
Block 9005 Tampines Street 93
#01-246
Singapore 528839

NO: 09-31613

DATE: 06/09/2022

REF	DESCRIPTION	UNIT PRICE	AMOUNT
RA NO: 32350	Being rental charges for One Unit Nissan Slyphy 1.6 (A) No: SME 3704C for period: 31/08/22 to 05/09/22	5 Days x \$140	S\$ 700.00

SUB TOTAL SGD S\$ 700.00

ADD 7% GST S\$ 49.00

GRAND TOTAL SGD S\$ 749.00

E.&O.E.

WELLCOME MOTOR AGENCIES

Customer Copy

All cheque payment should be made
within 7 days to WELLCOME
MOTOR AGENCIES

Authorised Signature

Thank You
For Renting

Enquire Vehicle's Insurance Particulars

Thank You!

The insurance details of the vehicle you enquired can be found below. If you have entered a valid email address, a copy would have been sent to you.

Vehicle No.	Incident Date/Time	Insurance Company Name
SMP2437Y	30 Aug 2022 / 15:55:00	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Save as PDF

OK →

Print



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 31 Aug 2022 / 16:25:18

Receipt Date/Time : 31 Aug 2022 / 16:25:18

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220831-003274

Previous Receipt No. :

**S/N Item Description/
Business Transaction Reference
No.**

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SMP2437Y

As at 30 Aug 2022/15:55:00

Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

1 Insurance Enquiry - SMP2437Y
Enquiry Fee
20220831162220782205

7.00	0.49	7.49
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Sub-Total	7.00	0.49	7.49
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Total Before Rounding	7.00	0.49	7.49
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Rounding Difference			0.04
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Total Amount Payable			7.45
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Paid By

456598XXXXXX7715

eNETS Credit Card	7.45
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Total	7.45
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Cash Change	0.00
--------------------	------

Tendered Amount	7.45
------------------------	------

Excess Refundable Amount	0.00
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THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 5 September 2022 2:29 PM
To: kelvinljy85@gmail.com
Subject: Claim Notification - ACCIDENT INVOLVING SMP 2437Y(CHINA TAIPING) AND SLZ 5684P AT/ALONG TPE FILTER TOWARDS LOYANG AVE ON 30/08/2022

05 Sept 2022

ONESTO LEASING PTE LTD
Driver: FREDERIC CHEN RISONG

[By Email Only]

Dear Sir/Madam,

You Ref: SMP2437Y
Our Ref: CC6/CTI22008532/Upa3
ACCIDENT INVOLVING SMP 2437Y(CHINA TAIPING) AND SLZ 5684P AT/ALONG TPE FILTER TOWARDS LOYANG AVE ON 30/08/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLZ5684P against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

We would like to request for a copy of hirer agreement between ONESTO LEASING PTE LTD and FREDERIC CHEN RISONG for our necessary action.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAUTO)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Wednesday, 4 January 2023 5:24 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: [SEEK MANDATE] - O/R: SNM22D206205/C02/SMP2437Y/TANCHC / Re: Direct Settlement - Accident Involving SMP2437Y (OI : CTI - TBA) AND SLZ5684P (TP : LKK REF - CC6/CTI22008532/Upa3) on 30/08/2022

Hi Hsiao Tong,

Please proceed as proposed.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Tuesday, 3 January 2023 5:30 pm
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE] - O/R: SNM22D206205/C02/SMP2437Y/TANCHC / Re: Direct Settlement - Accident Involving SMP2437Y (OI : CTI - TBA) AND SLZ5684P (TP : LKK REF - CC6/CTI22008532/Upa3) on 30/08/2022

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Your ref: **SNM22D206205/C02/SMP2437Y/TANCHC**

LKK ref : CC6/CTI22008532/Upa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SMP2437Y(CHINA TAIPING) AND SLZ5684P(TP) ON 30/08/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "NPH AUTO SERVICE" at **\$9,797.95(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 17,277.28	\$ 9,041.50 (\$8,450.00 + 7%GST)
2. Loss of Rental (5days x \$140.00)(w/GST)	\$ 749.00	\$ 749.00 (5days x \$140.00)(w/GST)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45

Total	\$ 18,033.73	\$ 9,797.95
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Surveyor recommended 5days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 11/10/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Tuesday, 3 January 2023 12:17 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] - O/R: SNM22D206205/C02/SMP2437Y/TANCHC / Re: Direct Settlement - Accident Involving SMP2437Y (OI : CTI - TBA) AND SLZ5684P (TP : LKK REF - CC6/CTI22008532/Upa3) on 30/08/2022

Hi Hsiao Tong,

RA received from Insured.

Please submit your LOD mandate to us.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 16 December 2022 10:20 am

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] - O/R: SNM22D206205/C02/SMP2437Y/TANCHC / Re: Direct Settlement - Accident Involving SMP2437Y (OI : CTI - TBA) AND SLZ5684P (TP : LKK REF - CC6/CTI22008532/Upa3) on 30/08/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jacqueline,

As spoken on 30/11/2022, insured said that he had submitted rental agreement and all documents to your good office.

Please advise if documents all in order and whether we can proceed to offer as per mandate.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Friday, 11 November 2022 6:38 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] - O/R: SNM22D206205/C02/SMP2437Y/TANCHC / Re: Direct Settlement - Accident Involving SMP2437Y (OI : CTI - TBA) AND SLZ5684P (TP : LKK REF - CC6/CTI22008532/Upa3) on 30/08/2022

Hi Hsiao Tong,

We agree as proposed subject to the valid Rental Agreement, NRIC & DL of the Driver.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Jacqueline Tan
Sent: Wednesday, 26 October 2022 5:30 pm
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE] - O/R: SNM22D206205/C02/SMP2437Y/TANCHC / Re: Direct Settlement - Accident Involving SMP2437Y (OI : CTI - TBA) AND SLZ5684P (TP : LKK REF - CC6/CTI22008532/Upa3) on 30/08/2022

Hi Hsiao Tong,

Where is the Rental Agreement, NRID & DL of the OID?

NOTICE :

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, 19 October 2022 9:38 am
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - O/R: SNM22D206205/C02/SMP2437Y/TANCHC / Re: Direct Settlement - Accident Involving SMP2437Y (OI : CTI - TBA) AND SLZ5684P (TP : LKK REF - CC6/CTI22008532/Upa3) on 30/08/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: **SNM22D206205/C02/SMP2437Y/TANCHC**
LKK ref : CC6/CTI22008532/Upa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SMP2437Y(CHINA TAIPING) AND SLZ5684P(TP) ON 30/08/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "NPH AUTO SERVICE" at \$9,797.95(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 17,277.28	\$ 9,041.50 (\$8,450.00 + 7%GST)
2. Loss of Rental (5days x \$140.00)(w/GST)	\$ 749.00	\$ 749.00 (5days x \$140.00)(w/GST)

3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 18,033.73	\$ 9,797.95

Surveyor recommended 5days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 11/10/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 22 September 2022 8:46 AM

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: claimsdept@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>

Subject: RE: O/R: SNM22D206205/C02/SMP2437Y/TANCHC / Re: Direct Settlement - Accident Involving SMP2437Y (OI : CTI - TBA) AND SLZ5684P (TP : LKK REF - CC6/CTI22008532/Upa3) on 30/08/2022

Dear Sirs/Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 1 September 2022 3:37 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: O/R: SNM22D206205/C02/SMP2437Y/TANCHC / Re: Direct Settlement - Accident Involving SMP2437Y (OI : CTI - TBA) AND SLZ5684P (TP : LKK REF - CC6/CTI22008532/Upa3) on 30/08/2022

Dear all,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM22D206205/C02/SMP2437Y/TANCHC.

Dear Jacqueline,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, September 1, 2022 1:35 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMP2437Y (OI : CTI - TBA) AND SLZ5684P (TP : LKK REF - CC6/CTI22008532/Upa3) on 30/08/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLZ 5684P at M/s NPH Auto Service on 01.09.2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

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