

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Date: Thu, 01 Sep 2022 16:34 +0800
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Subject: RE: O/R: SNM22D206205/C02/SMP2437Y/TANCHC / Re: Direct Settlement - Accident Involving SMP2437Y (OI : CTI - TBA) AND SLZ5684P (TP : LKK REF - CC6/CTI22008532/Upa3) on 30/08/2022
Attachments: 1 (Access the files in Attachments panel)

Hi Hsiao Tong,

Enclosed OI SAS for your necessary action.

Please request **Rental Agreement, IC & DL** from Insured before proceeding for DS and keep us update.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 1 September 2022 3:37 pm
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: O/R: SNM22D206205/C02/SMP2437Y/TANCHC / Re: Direct Settlement - Accident Involving SMP2437Y (OI : CTI - TBA) AND SLZ5684P (TP : LKK REF - CC6/CTI22008532/Upa3) on 30/08/2022

Dear all,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM22D206205/C02/SMP2437Y/TANCHC.

Dear Jacqueline,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, September 1, 2022 1:35 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMP2437Y (OI : CTI - TBA) AND SLZ5684P (TP : LKK REF - CC6/CTI22008532/Upa3) on 30/08/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLZ 5684P at M/s NPH Auto Service on 01.09.2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)