



29 SEP 2022

Your Ref : SFG1333A  
Our Ref : TP/11994/FBK1698Z/SFG1333A

BY EMAIL

AIG Pacific Insurance Pte Ltd  
Chartis Building  
78 Shenton Way  
#07-16  
Singapore 79120

**ATTN: Motor Claims Dept**

Dear Sir/Madam,

**Accident Involving FBK1698Z & SFG1333A on 23/08/2022**

We refer to the above-mentioned matter.

As instructed by our client, we proceed to quantify our claim as itemized below:

1. Cost of Repair (Inc 7% GST)	\$3,424.00
2. Loss of Use (6days x \$20)	\$ 120.00
3. GIA Search Fee	\$ 2.00
<b>TOTAL</b>	<b><u>\$3,546.00</u></b>

We attached our Tax Invoice, Signed Release Voucher and Authorisation To Act for your perusal.

Please acknowledge receipt.

If you require any further clarification, please do not hesitate to contact Mr Raymond at 6281 6520 ext. 220

Thank you.

**BAN HOCK HIN CO PTE LTD**

  
.....  
Raymond Tan  
Manager/Insurance Dept



## AUTHORISATION TO ACT



I, Ban Hock Hin Co. Pte Ltd (the third party claimant) of 6 Defu Lane 4  
Singapore 539410 (address), owner of FBK 4682 (vehicle no.)  
hereby authorize Ban Hock Hin Co. Pte Ltd ("the workshop") to act for me  
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle  
no. FBK 4682 that was damaged pursuant to the accident which occurred on 23/08/2022  
(date) along BUKIT TIMAH ROAD (location) involving vehicle no/s  
SFG1333A ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 29th (day) of September (month) 2022 (year)


Signed by "the third party claimant"  
(with chop if applicable)


Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Express Third Party Claim)**

"We/I, Ban Hock Hin Co. Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 3,424.00 (Repair Cost), S\$ 120.00 (Loss of rental/use), S\$ 2.00 (Disbursement), for vehicle no. FBK1698Z that was damaged pursuant to the accident which occurred on 23/8/2022 (date) along BUKIT TIMAH ROAD (location) involving vehicle no/s SFG1333A. This is pursuant to the inspection conducted on 01/09/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Ban Hock Hin Co. Pte Ltd ("the third party claimant") of vehicle no. FBK1698Z make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to FBK1698Z (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 14 (day) of Oct (month) 2022 (year)



Signed by appointed surveyor

*Handwritten signature*



Signed by "the workshop" (with chop)





**BAN HOCK HIN**  
Co., Pte Ltd

Co.Reg.No: 197000288K

MOTORCYCLE ACCESSORIES | SERVICE CENTRE  
MODIFICATION | SPRAY PAINTING AND BODY WORK | METAL  
WORKS | LEASING & RENTALS | FLEET SALES | INSURANCE SALES

## TAX INVOICE

GST Reg No. : M2-0010542-7

Customer :

AIG ASIA PACIFIC INSURANCE PTE LTD  
CHARTIS BUILDING  
78 SHENTON WAY  
#07-16  
SINGAPORE 079120  
MOTOR CLAIMS DEPT

Invoice No. : **LECR20040581-I11994**  
Invoice Date : 29/09/2022  
Payment Due Date : 29/10/2022



CLAIM NO. : 11994  
POLICY NO. : MC/00914057/01  
VEHICLE NO. : FBK1698Z  
MAKE/MODEL : YAM / YBR125

S/N	Description	Amount
1	LUMPSUM REPAIR	\$3,200.00
	SUB TOTAL	\$3,200.00
	GST @ 7 %	\$224.00
	GRAND TOTAL (SGD)	\$3,424.00

Validity: 30 days

For & on Behalf of

BAN HOCK HIN CO PTE LTD

Printed by : RAYMOND

bizSAFE<sub>3</sub>



Address: No.6, Defu Lane 4, Singapore 539410 | Telephone: +65 6281 6520 | Web: www.bhh.com.sg  
Fax: (Main) + 65 6281 2830, (Spare Parts) + 65 6285 7530, (Insurance/Project) +65 6284 2969, (Accounts) + 65 6281 6759

CERT NO.: 2002-1-0383  
ISO 9001 : 2015


## INSURER ENQUIRY

## Find insurer

Vehicle reg. no.

SFG1333A

Date of Accident

23/08/2022 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**Period of Insurance ..... **26/07/2022 - 25/07/2023**Requested By ..... **Tan Chok Lok (Ban Hock Hin C...**Requested Date ..... **26/08/2022 09:50**

## Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

## General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 5 September 2022 12:54 PM  
**To:** NELIAYONG@HOTMAIL.COM  
**Subject:** Claim Notification - ACCIDENT INVOLVING SFG1333A(AIG) AND FBK1698Z AT/ALONG BUKIT TIMAH ROAD ON 23/08/2022

05 Sept 2022

**YONG WEI LIAN (YANG WEILIAN)**

[By Email Only]

Dear Sir/Madam,

**You Ref: SFG1333A**

**Our Ref: CC6/AIG22008531/Upa3**

**ACCIDENT INVOLVING SFG1333A(AIG) AND FBK1698Z AT/ALONG BUKIT TIMAH ROAD ON 23/08/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from FBK1698Z against your insurance policy.

Based on all the available information on hand, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	01 Sep 2022 13:18	<b>Clm Dtl Modified</b>	Claimant's Name: -> -.	[A] HOW MEI KWAN
2	01 Sep 2022 13:18	<b>Clm Veh Model Changed</b>	(202438) YAMAHA YBR125 124cc (M).	[A] HOW MEI KWAN
3	01 Sep 2022 13:18	<b>Clm Created</b>	Reg No: FBK1698Z. Acct Date: 2022/08/23. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Ban Hock Hin Co. Pte Ltd (HQ)	[A] HOW MEI KWAN
4	01 Sep 2022 13:18	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	01 Sep 2022 13:18	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/09/12	[A] HOW MEI KWAN
6	01 Sep 2022 13:18	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	01 Sep 2022 13:18	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	01 Sep 2022 13:18	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	01 Sep 2022 13:19	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
10	01 Sep 2022 13:19	<b>Adj Adjuster Assigned</b>	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	01 Sep 2022 17:59	<b>Clm Dtl Modified</b>	Claimant's Name: - -> Ban Hock Hin Co. Pte Ltd. Claimant's ID: -> 197000288K.	[A] HOW MEI KWAN
12	05 Sep 2022 12:42	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] CHEW HSIAO TONG
13	05 Sep 2022 12:42	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] CHEW HSIAO TONG
14	10 Oct 2022 13:14	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
15	10 Oct 2022 13:14	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	10 Oct 2022 13:14	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2015/04/13.	[A] JOANNE LEE KHANG MIN
17	10 Oct 2022 13:14	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
18	11 Oct 2022 17:19	<b>Adj Mandate Request</b>	Cur.Req:3546.00:Liability: 100%(B9a) *Quantum: \$3,546.00(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
19	12 Oct 2022 17:04	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/09/12	[I] Lee, Ming-Yao
20	12 Oct 2022 17:04	<b>Adj Mandate Set</b>	Approved:3546.00.	[I] Lee, Ming-Yao
21	12 Oct 2022 17:08	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2022/09/12. Mandate Remarks: To start from low.	[I] Lee, Ming-Yao
22	12 Oct 2022 17:08	<b>Adj Mandate Set</b>	Approved:3546.00:To start from low.	[I] Lee, Ming-Yao

Date From     Date To     Audit Type None  Go

### ACTIVITY

[05/09/2022 12:52] CHEW HSIAO TONG:  
100% B9a

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2838413	01 Sep 2022	Video Upload	Motor	AIG Asia	AIG Asia	FBK1698Z	HOW MEI	xx.xx

	18:01:36			Pacific Insurance Pte. Ltd.	Pacific Insurance Pte. Ltd. (SG)		KWAN	
2838674	02 Sep 2022 13:33:15	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	FBK1698Z	SFG1333A	11.00
2853697	10 Oct 2022 13:14:08	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	FBK1698Z	SFG1333A	11.00