

## Rajeswari

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**From:** Rajeswari <admin-d@lkkauto.com>  
**Sent:** Thursday, 1 September 2022 11:37 AM  
**To:** 'Adeline Chng'; 'Claims Dept of CTI'  
**Cc:** 'assignments'; 'SUR'  
**Subject:** RE: SNM22D206167/C02/YN2108R/CHNGPW / RE: Arrange survey for vehicle no. SMH 5698H,your ref,no. YN2108R, DOA : 31.07.2022 TP - China Taiping

Dear Adeline,

Thank you for the assignment.

Best Regards,

**Rajes** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Thursday, 1 September 2022 10:52 AM  
**To:** Chia Sin Muk <em1autopteltd@gmail.com>; assignments <assignments@lkkauto.com>  
**Subject:** RE: SNM22D206167/C02/YN2108R/CHNGPW / RE: Arrange survey for vehicle no. SMH 5698H,your ref,no. YN2108R, DOA : 31.07.2022 TP - China Taiping

**Without Prejudice, Save as to Costs**

Dear LKK

Please refer to below email and liaise with third party workshop.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Thank you.**

**Adeline Chng**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](http://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Chia Sin Muk <[em1autopteltd@gmail.com](mailto:em1autopteltd@gmail.com)>

**Sent:** Thursday, September 1, 2022 10:23 AM

**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Subject:** Re: SNM22D206167/C02/YN2108R/CHNGPW / RE: Arrange survey for vehicle no. SMH 5698H,your ref,no. YN2108R, DOA : 31.07.2022 TP - China Taiping

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WITHOUT PREJUDICE

Dear Adeline Chng,

We select 9) Mohd Taufikh (LKK) to conduct a survey on our vehicle no. SMH5698H.

**Thanks & Best Regards,**

Karen, on behalf of,

Chia Sin Muk (Mr)

**m:** (65) 9666 6556 | **o:** (65) 6452 3298 | **f:** (65) 6457 5776

**EM-1 Auto Pte Ltd**

Blk 8 #01-68 Sin Ming Industrial Estate Sector C Singapore 575643

Co. / GST Registration Number: 201316380R

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On Thu, 1 Sept 2022 at 08:55, Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)> wrote:

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Our reference: **SNM22D206167 C02/ YN2108R /Chngpw**

Your reference: SMH5698H

Dear Sirs

**ACCIDENT INVOLVING YN2108R & SMH5698H ON 31/07/2022**

We refer to your email of 31/08/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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**Thank you.**

**Adeline Chng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Wednesday, August 31, 2022 3:08 PM  
**To:** 'Chia Sin Muk' <[emlautopteltd@gmail.com](mailto:emlautopteltd@gmail.com)>; Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>  
**Subject:** O/R: SNM22D206167/C02/YN2108R/CHNGPW / RE: Arrange survey for vehicle no. SMH 5698H, your ref, no. YN2108R, DOA : 31.07.2022 TP - China Taiping

Without Prejudice

Dear Adeline,

Please conduct PRS for SMH 5698H.

Note: officer in charge Adeline Chng 63896155.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平  
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**From:** Chia Sin Muk <[emlautopteltd@gmail.com](mailto:emlautopteltd@gmail.com)>  
**Sent:** Wednesday, 31 August 2022 11:18 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** Arrange survey for vehicle no. SMH 5698H, your ref, no. YN2108R, DOA :  
31.07.2022 TP – China Taiping

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WITHOUT PREJUDICE

Dear Sir/Madam,

Kindly arrange a survey for vehicle no. SMH5698H as per attached file.

**Thanks & Best Regards,**

Karen, on behalf of,  
Chia Sin Muk (Mr)

**m:** (65) 9666 6556 | **o:** (65) 6452 3298 | **f:** (65) 6457 5776

**EM-1 Auto Pte Ltd**

Blk 8 #01-68 Sin Ming Industrial Estate Sector C Singapore 575643

Co. / GST Registration Number: 201316380R

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