

Yan (LKK Auto)

From: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Sent: Thursday, 1 September 2022 10:01 AM
To: 'assignments'
Subject: PRS FOR SNG1604Z // EQI REF: DM22HO01469
Attachments: TP - SNG1604Z.pdf; OI - YQ3442C.pdf

Dear Sirs,

Please assist this PRS on Without Prejudice basis.

Attached the relevant documents.

Please acknowledge receipt.

Thank you.

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

Announcement

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Neo Jie Si
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND
Complex Singapore 069110
did 65 6496 9885 | fax 65 62243903 |
www.eqinsurance.com.sg



A Member of Citystate



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From: Claims <claims@transcab.com.sg>
Sent: Thursday, 1 September 2022 9:42 AM
To: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Cc: Claims <claims@transcab.com.sg>
Subject: RE: PRS - ARRANGE FOR SURVEY FOR SNG1604Z // EQI REF: DM22HO01469

Hi Jie Si,

Kindly assign LKK Auto Consultants for the PRI.

Thank you.

Kek Zhewei
01/09/2022

From: Jie Si Neo [<mailto:jiesi.neo@eqinsurance.com.sg>]
Sent: Thursday, September 01, 2022 8:58 AM
To: 'Zhe Wei Kek' <zhewei.kek@transcab.com.sg>
Cc: 'Claims' <claims@transcab.com.sg>; Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Subject: RE: PRS - ARRANGE FOR SURVEY FOR SNG1604Z // EQI REF: DM22HO01469

WITHOUT PREJUDICE

Dear Zhe Wei,

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace
3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Formteam Adjusters Pte Ltd Tel: 65091788	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561

Fax: 65096221	Fax: 6741-4108
7) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070	8) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432
9) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Contact Person: Sophia	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

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From: Zhe Wei Kek <zhewei.kek@transcab.com.sg>
Sent: Wednesday, 31 August 2022 4:46 PM
To: EQI PRS <EQIPRS@eqinsurance.com.sg>
Cc: Claims <claims@transcab.com.sg>
Subject: RE: ARRANGE FOR SURVEY FOR SNG1604Z

DEAR ALL,

Please arrange for survey as below :

YQ3442C - 26/08/2022 AT 0740Hrs - SNG1604Z

Lunch time : 12pm - 1pm.

Kindly avoid arranging survey during lunch time.

"We Agree to let your In-house surveyor assess/ survey our vehicle with estimate

Best Regards,
Kek Zhewei
Claims Officer

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