

## Xin Yu (LKK Auto)

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**From:** Xin Yu (LKK Auto)  
**Sent:** Monday, October 31, 2022 4:27 PM  
**To:** 'Jie Si Neo'  
**Cc:** SUR  
**Subject:** RE: PRS FOR SNG1604Z // EQI REF: DM22HO01469  
**Attachments:** SNG 1604Z Preliminary Advice.pdf

Dear Jie Si,

Enclosed herewith preliminary advice of SNG 1604Z.

Thanks and Warmest Regards,

**Xin Yu**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [XinYu@lkkauto.com](mailto:XinYu@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Sent:** Thursday, September 1, 2022 10:52 AM  
**To:** 'Jie Si Neo' <jiesi.neo@eqinsurance.com.sg>; SUR <sur@lkkauto.com>  
**Cc:** assignments <assignments@lkkauto.com>  
**Subject:** RE: PRS FOR SNG1604Z // EQI REF: DM22HO01469

Dear Jie Si,

Thank you for the assignment.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jie Si Neo <[jiesi.neo@eqinsurance.com.sg](mailto:jiesi.neo@eqinsurance.com.sg)>  
**Sent:** Thursday, 1 September 2022 10:01 AM  
**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** PRS FOR SNG1604Z // EQI REF: DM22HO01469

Dear Sirs,

Please assist this PRS on Without Prejudice basis.

Attached the relevant documents.

Please acknowledge receipt.

Thank you.

“With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)”

**Announcement**

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

**Neo Jie Si**

Senior Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower  
Block MND Complex Singapore 069110  
did 65 6496 9885 | fax 65 62243903 |  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>

**Sent:** Thursday, 1 September 2022 9:42 AM

**To:** Jie Si Neo <[jiesi.neo@eqinsurance.com.sg](mailto:jiesi.neo@eqinsurance.com.sg)>

**Cc:** Claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>

**Subject:** RE: PRS - ARRANGE FOR SURVEY FOR SNG1604Z // EQI REF: DM22HO01469

Hi Jie Si,

Kindly assign LKK Auto Consultants for the PRI.

Thank you.

Kek Zhewei

01/09/2022

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**From:** Jie Si Neo [<mailto:jiesi.neo@eqinsurance.com.sg>]

**Sent:** Thursday, September 01, 2022 8:58 AM

**To:** 'Zhe Wei Kek' <[zhewei.kek@transcab.com.sg](mailto:zhewei.kek@transcab.com.sg)>

**Cc:** 'Claims' <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>; Jie Si Neo <[jiesi.neo@eqinsurance.com.sg](mailto:jiesi.neo@eqinsurance.com.sg)>

**Subject:** RE: PRS - ARRANGE FOR SURVEY FOR SNG1604Z // EQI REF: DM22HO01469

**WITHOUT PREJUDICE**

Dear Zhe Wei,

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) <b>AJAX Inspection Services Pte Ltd</b>  Tel: 6255 0808  Fax: 6849 9155	2) <b>LBS Automotive Appraisal Pte Ltd</b>  L.B.S. Auto Consultants Pte Ltd  Tel: 6281 6690 / 62832866  Fax: 6281 8748  Contact Person: Amy/ Grace
3) <b>RT Appraisal Pte Ltd</b>  Tel: 67486076  Fax: 67480361  Contact Person: Elson/Elgene	4) <b>Priority Services</b>  Tel: 62934822  Fax: 62963283  Contact Person: Sharon
5) <b>Formteam Adjusters Pte Ltd</b>  Tel: 65091788  Fax: 65096221	6) <b>LKK Auto Consultants Pte Ltd</b>  Tel: 6256-3561  Fax: 6741-4108
7) <b>Appraisals Associates Pte Ltd</b>  Tel : 67472822  Fax: 67470070	8) <b>Infiniti Appraisal Service</b>  Tel : 96684818/90099001  Fax: 64587432
9) <b>Automobile Inspection Services Pte Ltd</b>  Tel: 6286 0155  Contact Person: Sophia	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

**“With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)”**

## **Announcement**

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Regards,

**Neo Jie Si**

Senior Executive | Claims



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**From:** Zhe Wei Kek <[zhewei.kek@transcab.com.sg](mailto:zhewei.kek@transcab.com.sg)>

**Sent:** Wednesday, 31 August 2022 4:46 PM

**To:** EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>

**Cc:** Claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>

**Subject:** RE: ARRANGE FOR SURVEY FOR SNG1604Z

DEAR ALL,

Please arrange for survey as below :

YQ3442C - 26/08/2022 AT 0740Hrs - SNG1604Z

Lunch time : 12pm - 1pm.

Kindly avoid arranging survey during lunch time.

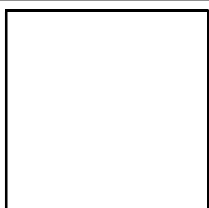
"We Agree to let your In-house surveyor assess/ survey our vehicle with estimate

Best Regards,

Kek Zhewei

Claims Officer

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