

## Veron Chen (LKKAuto)

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**From:** LEE KATIE <katielee@uoi.com.sg>  
**Sent:** Monday, 5 September 2022 8:05 AM  
**To:** Veron Chen (LKKAuto)  
**Cc:** Admin-D (LKKAuto); WONG JOSEPHINE; SUR; assignments  
**Subject:** RE: OD Claim GBL4078M

Dear Veron,

Please proceed to authorise repair upto S\$49,000 (before policy excess).

Regards,

### Katie Lee

Senior Manager  
Claims

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909  
Main • (65) 6222 7733 | DID • (65) 6490 9318 | Fax • (65) 6327 3872 | Email • [katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)

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**From:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>  
**Sent:** Friday, 2 September 2022 8:49 am  
**To:** Admin-D (LKKAuto) <admin-d@lkkauto.com>; WONG JOSEPHINE <josephinewong@uoi.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Cc:** LEE KATIE <katielee@uoi.com.sg>  
**Subject:** RE: OD Claim GBL4078M

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Dear Josephine,

Enclosed preliminary revised of vehicle GBL 4078M  
Date of survey: 1/9/2022  
Number of days (estimated) : 20 days

**Repairer able to undertake the repair at Not Exceeding the Nett Value.**

**We have Not authorise repair.**

**Kindly provides claim number and let us have your approval please.**

Best Regards,  
Veron Chen | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
Sent: Thursday, 1 September 2022 10:45 AM  
To: 'WONG JOSEPHINE' <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
Cc: 'LEE KATIE' <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>; [Thomas.Pang@borneomotors.com.sg](mailto:Thomas.Pang@borneomotors.com.sg)  
Subject: RE: OD Claim GBL4078M

Dear Josephine,

Thank you for the assignment.

Dear Thomas,

We will arrange survey accordingly.

Thank you.

Best Regards,  
Yan | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>  
Sent: Thursday, 1 September 2022 9:18 AM  
To: [sur@lkkauto.com](mailto:sur@lkkauto.com); [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
Cc: LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>; [Thomas.Pang@borneomotors.com.sg](mailto:Thomas.Pang@borneomotors.com.sg)  
Subject: RE: OD Claim GBL4078M

Without Prejudice

Dear LKK

Kindly assist to survey own damage's vehicle .

Details of survey as email below . Thanks

OD excess is \$500.

Josephine Wong  
Executive

Claims

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909 Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3872 | Email • josephinewong@uoi.com.sg

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-----Original Message-----

From: Thomas Pang PTCBC <Thomas.Pang@borneomotors.com.sg>

Sent: Thursday, September 1, 2022 8:47 AM

To: WONG JOSEPHINE <josephinewong@uoi.com.sg>; WONG JOSEPHINE <josephinewong@uoi.com.sg>; jennylew@uoi.com.sg

Subject: OD Claim GBL4078M

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Hi,

Kindly arrange for survey the said vehicle at Borneo Motors @ 2 Pandan Crescent Singapore 128462. Vehicle is grounded.

Thank you

Regards

Thomas Pang

Borneo Motors

DID:6631 1860 HP:9847 6171