

## Yan (LKK Auto)

---

**From:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Sent:** Wednesday, 31 August 2022 5:16 PM  
**To:** Operation / Candy Ong; Yan (LKK Auto; Admin A; Mei Kwan (LKKAuto (Meikwan@lkkauto.com)  
**Cc:** Admin  
**Subject:** RE: ERGO REF. CDMCG22001744 ACCIDENT INVOLVING SKU4887R AND XE9959P ON 24.08.2022 ALONG SERANGOON ROAD INTO CTE---NOA

Hi LKK,

Kindly input our **Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

**(Note: Survey vehicle only, LOD will be handled by Ergo)**

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988  
DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

---

**From:** Operation / Candy Ong <operation@tlauto.com.sg>  
**Sent:** Wednesday, 31 August 2022 3:08 pm  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Subject:** RE: ERGO REF. CDMCG22001744 ACCIDENT INVOLVING SKU4887R AND XE9959P ON 24.08.2022 ALONG SERANGOON ROAD INTO CTE---NOA

Dear Pauline,

We hereby confirm and agree to nominate LKK to conduct the PRI survey of our client's vehicle

Best Regards,  
Candy Ong  
Tong Luck Auto Pte Ltd

---

**From:** ERGO Insurance Pte. Ltd. (Claims Department) [<mailto:claims@ergo.com.sg>]

**Sent:** Wednesday, August 31, 2022 2:14 PM

**To:** [operation@tlauto.com.sg](mailto:operation@tlauto.com.sg)

**Subject:** ERGO REF. CDMCG22001744 ACCIDENT INVOLVING SKU4887R AND XE9959P ON 24.08.2022 ALONG SERANGOON ROAD INTO CTE---NOA

Dear Kristine

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
LBS	Mohd Fadhillah
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
Genesis	Roy
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988  
DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By

---

**From:** Operation / Kristine <[operation@tlauto.com.sg](mailto:operation@tlauto.com.sg)>

**Sent:** Wednesday, 31 August 2022 9:45 am

**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>

**Subject:** RE: ACCIDENT INVOLVING SKU4887R AND XE9959P ON 24.08.2022 ALONG SERANGOON ROAD INTO CTE---NOA

Dear All,

We have our client's instruction to notify you the above accident

Please find attached documents for your information and necessary action

The vehicle is now garage at our workshop

Kindly let us have your surveyor list and arrange for the PRI survey of our client's vehicle at an earlier date

Thanks & regards,

**Kristine Goh**



**Tong Luck Auto Pte Ltd**

160 Sin Ming Drive

#07-01/06 Sin Ming Autocity

Singapore 575722

Tel: 6250 0088 Fax: 6250 5545

Email: [operation@tlauto.com.sg](mailto:operation@tlauto.com.sg)

**EMAIL DISCLAIMER**

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.

Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.

ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.

**EMAIL DISCLAIMER**

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.

Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not

represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.

ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.