

Our Ref : SNB3375Y / TP#1731
Your Ref : SMH8194A / CC6/AIG22008515/Kpa3

WITHOUT PREJUDICE

Date : 08TH SEPT 2022

AIG ASIA PACIFIC INSURANCE PTE. LTD.
AIG BUILDING
78 Shenton Way #07-16
Singapore 079120

Attention: Motor Claims Department

**ACCIDENT INVOLVING SNB3375Y & SMH8194A ON 12/07/2022
ALONG ST ANDREW ROAD**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$ 588.50
- Loss of Use	S\$ 360.00 (\$120.00 x 03 Days)
- LTA / GIA Search Fee	S\$ 7.45
Grand Total	S\$ 955.95
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If you have any enquiries, please contact our representative, Mr. Joseph at 6481-1522 or email joseph@ow.sg

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD
Encl.

This is a computer generated printout and no signature is required.

AUTHORISATION TO ACT

I/We, Lumens Auto Pte Ltd ("the third party claimant") of BK 22 Sin Ming Lane, #01-74 Midview City S (573969) (address), owner of SNB3375Y (vehicle no.) hereby authorize OPTIMA WERKZ PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SNB3375Y that was damaged pursuant to the accident which occurred on 12/07/2022 (date) along ST Andrew Road, Singapore (location) involving vehicle no/s SMH8194A ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 31 (day) of August (month) 20 22 (year)




Signed by "the third party claimant"
(with chop if applicable)




Signed by "the workshop"
(with chop)

/RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, OPTIMA WERKZ PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$588.50 (Repair Cost), S\$240.00 (Loss of Use/~~Rental~~), S\$7.45 (Disbursement) for vehicle no. SNB 3375Y that was damaged pursuant to the accident which occurred on 12/07/2022 (date) along ST ANDREW ROAD (location) involving vehicle no/s SMH 8194A. This is pursuant to the inspection conducted on 01/09/2022 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner LUMENS AUTO PTE LTD (the third party claimant”) of vehicle no. SNB 3375Y make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SNB 3375Y (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 03 (day) of OCTOBER (month) 20 22 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A, #01-05, Singapore 568047

Tel: (+65) 6481 1522 Fax: (+65) 6481 1011

Co Reg & GST No: 201212455W

TAX INVOICE

To: AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY
#08-16 AIG BUILDING
SINGAPORE 079120

Tel: 64191000
Fax: 68357416

INV NO. : 322201066
INVOICE DATE : 07/09/2022
REF : TP#1731
VEH NO. : SNB3375Y
MAKE : TOYOTA
MODEL : PRIUS 5DR HATCHBACK
CURRENT MILEAGE:
ADVISOR : NGAI KAR KIT
TERMS : COD
MECHANIC :

#	DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
1	LABOUR CHARGES TO REMOVE, REPLACE, REFIX, REPAIR & READJUST ACCIDENT AREAS.	1	AMT	SR	150.00	150.00
2	LABOUR CHARGES FOR PAINTING & FURNISHING MATERIAL AT ACCIDENT AREAS.	1	AMT	SR	400.00	400.00

Remarks: DOA: 12/07/2022 @ 14:22HRS
CLAIMANT: LUMENS AUTO PTE LTD / GOH HWEE BENG
TP VEHICLE: SMH8194A

Singapore Dollars: Five Hundred Eighty-Eight And Cent Fifty Only

SUB TOTAL SGD 550.00

GST 7% SGD 38.50

TOTAL SGD 588.50

OUTSTANDING SGD 588.50

Tax Legend:

SR - Standard Rated ZR - Zero Rated OS - Out of Scope

Tax	SR
Amount	550.00

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs. I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

- 1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 3) Goods sold are not refundable/returnable.
- 4) Original invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount



Opt for a more convenient and quicker way to pay via Bank Transfer or PayNow:
Beneficiary Name: Optima Werkz Pte Ltd
Beneficiary Bank Name: DBS Bank Ltd
Bank Account No.:0039441282
Swift Code: DBSSSGSG
OR
PayNow UEN: 201212455WDB1
Note: Please include your invoice number under the reference section

Customer Acknowledgement

For Optima Werkz Pte Ltd

Customer Name and Signature

Authorised Signature

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 31 Aug 2022 / 08:53:52

Receipt Date/Time : 31 Aug 2022 / 08:53:52

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220831-000411

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SMH8194A

As at 12 Jul 2022/14:22:00

Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.

1	Insurance Enquiry - SMH8194A Enquiry Fee 20220831085303093720	7.00	0.49	7.49
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Sub-Total	7.00	0.49	7.49
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Total Before Rounding	7.00	0.49	7.49
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Rounding Difference			0.04
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Total Amount Payable			7.45
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Paid By

526471XXXXXX4227	eNETS Credit Card	7.45
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Total		7.45
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Cash Change		0.00
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Tendered Amount		7.45
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Excess Refundable Amount		0.00
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THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 2 September 2022 4:42 PM
To: claretengsm@gmail.com
Subject: Claim Notification - ACCIDENT INVOLVING SMH8194A(AIG) AND SNB3375Y AT/ALONG ST ANDREWS ROAD TOWARDS BEACH ROAD ON 12/07/2022

02 Sept 2022

CLAIRE TENG SHU-MIN
Driver: LEE WEI YANG MARC

[By Email Only]

Dear Sir/Madam,

You Ref: SMH8194A

Our Ref: CC6/AIG22008515/Kpa3

ACCIDENT INVOLVING SMH8194A(AIG) AND SNB3375Y AT/ALONG ST ANDREWS ROAD TOWARDS BEACH ROAD ON 12/07/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SNB3375Y against your insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

We would like to request for a copy of accident video footage as stated in your accident report for our necessary action.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd


Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	01 Sep 2022 10:21	Clm Dtl Modified	Claimant's Name: -> LUMENS AUTO PTE LTD. Claimant's ID: -> 201426961K.	[A] HOW MEI KWAN
2	01 Sep 2022 10:21	Clm Veh Model Changed	(206252) TOYOTA PRIUS 1.8 5DR HATCHBACK (A).	[A] HOW MEI KWAN
3	01 Sep 2022 10:21	Clm Created	Reg No: SNB3375Y. Acct Date: 2022/07/12. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: India International Insurance Pte Ltd (HQ). Workshop: Optima Werkz Pte Ltd (H Q)	[A] HOW MEI KWAN
4	01 Sep 2022 10:21	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	01 Sep 2022 10:21	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/09/12	[A] HOW MEI KWAN
6	01 Sep 2022 10:21	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	01 Sep 2022 10:21	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (E xpress)	[A] Merimen Administrator
8	01 Sep 2022 10:21	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	01 Sep 2022 10:28	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
10	01 Sep 2022 10:28	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
11	08 Sep 2022 08:54	Video Downloaded	Downloaded 3rd PARTY FRONT VIDEO	[I] Tan, Bennie-WZ
12	08 Sep 2022 08:54	Video Downloaded	Downloaded 3rd PARTY REAR VIDEO	[I] Tan, Bennie-WZ
13	23 Sep 2022 08:25	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	23 Sep 2022 08:25	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	23 Sep 2022 08:25	Clm Dtl Modified	JPJ Reg. Date: -> 2021/08/16.	[A] JOANNE LEE KHANG MIN
16	23 Sep 2022 08:25	Clm Details Notified		[A] JOANNE LEE KHANG MIN
17	25 Sep 2022 11:02	Adj Mandate Request	Cur.Req:835.95:Liability: 100%(B15) *Quantum: (a)CORw/GST: \$588.50 + (b)LOU(3days x \$80.00): \$2400.00 + (c)Search fee: \$7.45 = Total: \$835.95 *2 recommendation repair days *For your approval please.	[A] CHEW HSIAO TONG
18	29 Sep 2022 09:22	Video Downloaded	Downloaded 3rd PARTY FRONT VIDEO	[I] Tan, Bennie-WZ
19	29 Sep 2022 09:22	Video Downloaded	Downloaded 3rd PARTY REAR VIDEO	[I] Tan, Bennie-WZ
20	29 Sep 2022 09:34	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/09/12. Mandate Remarks: Subj to all docs/billings verified in order, SAB at: \$835.95 (All-in).	[I] Tan, Bennie-WZ
21	29 Sep 2022 09:34	Adj Mandate Set	Approved:835.95:Subj to all docs/billings verified in order, SAB at: \$835.95 (All-in).	[I] Tan, Bennie-WZ

Date From   Date To   Audit Type 

ACTIVITY

[06/09/2022 09:10] CHEW HSIAO TONG:
100% B15
[05/09/2022 14:32] CHEW HSIAO TONG:
Called OI, CLAIRE TENG SHU-MIN (81233029). Not pick up.
[05/09/2022 14:32] CHEW HSIAO TONG:
Called OID, LEE WEI YANG MARC at 96418834. Not pick up
[05/09/2022 11:08] CHEW HSIAO TONG:
Called OID, LEE WEI YANG MARC at 96418834. Not pick up

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2838695	02 Sep 2022 14:06:53	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SNB3375Y	SMH8194A	11.00
2839558	06 Sep 2022 09:10:25	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SNB3375Y	CHEW HSIAO TONG	xx.xx
2839559	06 Sep 2022 09:10:28	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SNB3375Y	CHEW HSIAO TONG	xx.xx
2846718	23 Sep 2022 08:25:59	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SNB3375Y	SMH8194A	11.00