



MY CAR CONSULTANT PTE LTD

Address: 60 Jalan Lam Huat, Carros Centre #05-21 S(737869)
Email: Admin@mycar.sg
(Company Registration No: 201605878Z)

3rd December 2022

Our reference: SJL8375J

Your reference: SKF7425A

ALLIANZ INSURANCE SINGAPORE PTE LTD
79 ROBINSON ROAD
#09-01
SINGAPORE 068897

BY HAND

Attn: Motor Claims Department

Dear Sir/ Madam,

Claimant : GAN EE ZHONG, JEREMY

Address : BLK 293D BUKIT BATOK STREET 21, #20-532 S573969

We are instructed by the above named to claim damages against your insured/your insured's driver in connection with a road accident on **26/08/2022** along involving our client's vehicle registration number **SJL8375J** and vehicle registrations number **SKF7425A** driven by you/your insured's driver at the material time.

As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:-

Cost of Repair	:	\$4,815.00
Loss of Use (\$150 X 08 DAYS)	:	\$1,200.00
LTA Search	:	\$2.00
GIA Search	:	\$31.00
Towing	:	\$70.00
Total	:	\$6,118.00



MY CAR CONSULTANT PTE LTD (Co Reg No. 201605878Z)
60 JLN LAM HUAT #05-21 CARROS CENTRE, SINGAPORE 737869
Tel: +65 9888 8885 / +65 8330 0060

LETTER OF AUTHORIZATION

In consideration of Repairer Workshop My Car Consultant Pte Ltd, 60 Jln Lam Huat #05-21 Carros Centre, Singapore 737869

I/We, Gran Ee Zhong, Jeremy of NRIC/Passport number/ROC number: S8811361F, Owner of vehicle no. SJL8375J hereby authorize you to commence claim, settle and receive whatever amount payable by the insurance company and/or third party or to commence legal proceedings, if necessary, in my/our name for the cost of repair and loss of use, etc. I/We agree to assign the whole proceeds of my/our third party claim to you and my/our solicitors (to be appointed by you on my/our behalf) shall accept this as my/our irrevocable authorisation to pay the amount compensate direct to you after deduction of their costs on a solicitor and client basis. I/We undertake to co-operate fully with you and my/our solicitors to see the claim to a successful conclusion.

I/We hereby instruct and authorize you to claim direct from my/our insurance company on my/our behalf for all monies due to you, I undertake to pay you for the excess applicable under my policy and to reimburse you all costs, fees and expenses incurred by you in pursuing the claim on my/our behalf in the event that my/our claim is unsuccessful.

I/We also irrevocably authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claim in my/our absence.

I/We irrevocably authorize you to appoint such a firm of solicitors on my/our behalf as you shall deem fit for the purpose of the third party/own insurer/s claim.

I/We undertake to inform you and/or the solicitors appointed by you on my behalf in the event the third party's insurance company communicate with me/us directly, orally or in writing and I/we further undertake not to accept any monies or offer of settlement from the third party's insurers without first communicating with you and obtaining your consent.

In the event the third party's insurers forward me/us the settlement monies, I undertake to pay you the sum claimed in relation to my property damage claim.

Dated this 31 (day) of AUG (month) 20 22 (year)



Owner's signature (Company stamp if applicable)

Name: Gran Ee Zhong, Jeremy
NRIC No: S8811361F



TAX INVOICE

ALLIANZ INSURANCE SINGAPORE PTE LTD
79 ROBINSON ROAD
#09-01
SINGAPORE 068897

Invoice Date
3 Dec 2022

Invoice Number
MCC2022-4726

Reference
SIL8375J

201605878Z
201605878Z

My Car Consultant Pte. Ltd.
60 Jalan Lam Huat 05-21
Carros Center
737869
SINGAPORE

Description	Quantity	Unit Price	Tax	Amount SGD
Cost of Repair	1.00	4,500.00	7%	4,500.00
			Subtotal	4,500.00
			TOTAL LOCAL SUPPLY OF GOODS AND SERVICES 7%	315.00
			TOTAL SGD	4,815.00

Due Date: 3 Dec 2022

GST REG NO. - 201605878Z
DBS CURRENT A/C - 018-904614-2
PAYNOW UEN - 201605878Z
CHEQUE PAYABLE TO - MY CAR CONSULTANT PTE LTD
INTEREST OF 1.5% PER MONTH WILL BE CHARGEABLE FOR OVERDUE PAYMENTS.

PAYMENT ADVICE

To: My Car Consultant Pte. Ltd.
60 Jalan Lam Huat 05-21
Carros Center
737869
SINGAPORE

Customer ALLIANZ GLOBAL CORPORATE & SPECIALITY SE

Invoice Number MCC2022-4726

Amount Due **4,815.00**

Due Date 3 Dec 2022

Amount Enclosed

Enter the amount you are paying above

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SKF7425A

Date of Accident

26/08/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Allianz Insurance Singapore P...**

Period of Insurance **15/08/2022 - 29/03/2023**

Requested By **Tan Hui Qin (MY CAR CONSULT...**

Requested Date **30/08/2022 17:01**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



RECORD MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

9 Temasek Boulevard, Suntec City Tower Two #42-01B
Singapore 038989

E-mail: gears-support@shift-technology.com

GST Registration: M400017735

TAX INVOICE

Date of Request: 23/09/2022

Your Ref No: SJL8375J

Dear Sir/Madam,

Date of Accident: 26/08/2022 00:00 (SGT)

Vehicle No: SJL8375J

Place of Accident: Singapore

With reference to your application for the accident report, we have attached the following accident report as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (\$)	QTY	AMOUNT (\$)
SKF7425A	Singapore	(31.00)	1	(28.97)
GST Amount				(2.03)
Total Amount Due (GST Inclusive)				(31.00)

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank you.

This is a computer generated document and requires no signature.



INVOICE

My Car Consultant Pte Ltd
60 Jalan Lam Huat #05-21
Carros Centre
SINGAPORE 737869

Invoice Date
2 Dec 2022

Invoice Number
INV-0305

Reference
SJL8375J

TOW ME SG PTE. LTD.
60 Jalan Lam Huat
#05-67 Carros Centre
737869
SINGAPORE

Description	Quantity	Unit Price	Amount SGD
Towing service for SJL8375J on 26 Aug 22	1.00	70.00	70.00
		Subtotal	70.00
		TOTAL SGD	70.00

Due Date: 2 Dec 2022

OCBC 601293665-001

CHEQUE PAYABLE TO : TOW ME SG PTE. LTD.

[View and pay online now](#)

✂

PAYMENT ADVICE

To: TOW ME SG PTE. LTD.
60 Jalan Lam Huat
#05-67 Carros Centre
737869
SINGAPORE

Customer My Car Consultant Pte Ltd
Invoice Number INV-0305

Amount Due 70.00
Due Date 2 Dec 2022

Amount Enclosed

Enter the amount you are paying above

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 7 March 2023 10:10 AM
To: admin@mycar.sg
Cc: Admin A; CS A Team
Subject: RE: YOUR REF 2022 22006444FR-SKF7425A - LOD - SJL8375J *** LKK REF: CC4/AIS22008510/Rpa3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$5,318.00 (all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **26 Aug 2022**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: MY CAR CONSULTANT <admin@mycar.sg>
Sent: Wednesday, March 1, 2023 3:27 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: YOUR REF 2022 22006444FR-SKF7425A - LOD - SJL8375J *** LKK REF: CC4/AIS22008510/Rpa3

WITHOUT PREJUDICE

Dear Sirs,

We accept your offer.

Best Regards,
Jackson

+65 8344 7681

My Car Consultant Pte Ltd
W: Mycar.sg | E: Admin@mycar.sg

60 Jalan Lam Huat, Carros Centre #05-21 S(737869)
UEN No.: 201605878Z
GST Registration No.: 201605878Z

From: "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>
Sent: 3/1/23 2:43 PM
To: "admin@mycar.sg" <admin@mycar.sg>
Cc: Admin A <admin-a@lkkauto.com>, CS A Team <cs-a@lkkauto.com>
Subject: SPAM-LOW: RE: YOUR REF 2022 22006444FR-SKF7425A - LOD - SJL8375J *** LKK REF: CC4/AIS22008510/Rpa3

Without Prejudice

Dear Sirs,

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 4,815.00
2. Loss of Use (8days x \$50.00)	\$ 400.00
3. LTA SEARCH FEE	\$ 33.00
4. TOWING FEE	\$ 70.00
Total	\$ 5,318.00

Please confirm acceptance.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: MY CAR CONSULTANT <admin@mycar.sg>
Sent: Friday, January 20, 2023 5:24 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>;
Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: YOUR REF 2022 22006444FR-SKF7425A - LOD - SJL8375J *** LKK REF: CC4/AIS22008510/Rpa3

Dear Sirs,

Please check settlement status for this case

Best Regards,
Jackson

+65 8344 7681

My Car Consultant Pte Ltd
W: Mycar.sg | E: Admin@mycar.sg

60 Jalan Lam Huat, Carros Centre #05-21 S(737869)
UEN No.: 201605878Z
GST Registration No.: 201605878Z

From: "MY CAR CONSULTANT" <admin@mycar.sg>
Sent: 12/18/22 9:27 PM
To: "Mei Kwan (LKKAuto)" <Meikwan@lkkauto.com>, "Claims Banca (Allianz Insurance Singapore)" <claims@allianz.com.sg>, "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>
Cc: "Admin A" <admin-a@lkkauto.com>, "CS A Team" <cs-a@lkkauto.com>
Subject: YOUR REF 2022 22006444FR-SKF7425A - LOD - SJL8375J *** LKK REF: CC4/AIS22008510/Rpa3

WITHOUT PREJUDICE

Dear Sirs,

Please check settlement status for this case

Best Regards,
Jackson

+65 8344 7681

My Car Consultant Pte Ltd
W: Mycar.sg | E: Admin@mycar.sg

60 Jalan Lam Huat, Carros Centre #05-21 S(737869)
UEN No.: 201605878Z
GST Registration No.: 201605878Z

From: "Mei Kwan (LKKAuto)" <Meikwan@lkkauto.com>
Sent: 12/13/22 10:58 AM
To: "Claims Banca (Allianz Insurance Singapore)" <claims@allianz.com.sg>, MY CAR CONSULTANT <admin@mycar.sg>, "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>, CS A Team <cs-a@lkkauto.com>
Subject: RE: YOUR REF 2022 22006444FR-SKF7425A - LOD - SJL8375J *** LKK REF: CC4/AIS22008510/Rpa3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi HT,

|

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Sent: Tuesday, 13 December 2022 10:50 AM
To: MY CAR CONSULTANT <admin@mycar.sg>; Admin A <admin-a@lkkauto.com>
Cc: admin-d <admin-d@lkkauto.com>
Subject: FW: YOUR REF 2022 22006444FR-SKF7425A - LOD - SJL8375J

Internal

“Without Prejudice”

Dear Sir/Madam

Your Claim Ref: SJL8375J

Our Claim Ref: 2022 22006444FR-SKF7425A

We acknowledge receipt of your Letter of Demand dated 03 December 2022 received via email.

Our Direct settlement Partner LKK Auto Consultants Pte Ltd , is in the midst of reviewing your claim matter and will keep you informed once there is any update.

Should you require any clarification or assistance, please do not hesitate to contact our Claims Department at claims@allianz.com.sg

Thank you.

Claims & Performance Management Department

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01 Singapore 068897

www.allianz.sg



Please note: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential and / or privileged information. If you are not the intended recipient, please do not read, copy, use or disclose the contents of this communication to others and notify the sender immediately. Then please delete the e-mail and any copies of it. Thank you.

Please consider the environment before printing this e-mail.

From: MY CAR CONSULTANT <admin@mycar.sg>
Sent: Saturday, December 3, 2022 7:35 PM
To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Subject: [EXT] YOUR REF 2022 22006444FR-SKF7425A - LOD - SJL8375J

WITHOUT PREJUDICE

Dear Sirs,

Please refer to LOD and all supporting documents to assist in the closure of the case swiftly.

Best Regards,
Jackson

+65 8344 7681

My Car Consultant Pte Ltd
W: Mycar.sg | E: Admin@mycar.sg

60 Jalan Lam Huat, Carros Centre #05-21 S(737869)
UEN No.: 201605878Z
GST Registration No.: 201605878Z

Company Name	MY CAR CONSULTANT PTE LTD
Company Reg No.	201605878Z
Address	60 JALAN LAM HUAT, 05-21 CARROS CENTRE
Contact No.	83447681
Bank Transfer Details	
Beneficiary	MY CAR CONSULTANT PTE LTD
Bank Name	DBS BANK
Bank Branch	DBS AMK HUB
Bank Address	53 ANG MO KIO AVENUE 3 , B1-01 AMK HUB
Bank Code	7171
Branch Code	018
SWIFT Code	DBSSSGSG
Bank Account No.	018-904614-2
Currency	SGD
Remittance Attention To Email	ADMIN@MYCAR.SG

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 4 November 2022 1:59 PM
To: derrick21tan@hotmail.com
Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING SKF7425A(ALLIANZ) AND SJL8375J AT/ALONG PIE TOWARDS JURONG NEAR LAMP POST 1573 ON 26/08/2022

LQW LEASING [By Email Only]
Driver: MUHAMMAD SAHLAN BIN ZURAYNI

Dear Sir/Madam,

You Ref: SKF7425A
Our Ref: CC4/AIS22008510/Rpa3
ACCIDENT INVOLVING SKF7425A(ALLIANZ) AND SJL8375J AT/ALONG PIE TOWARDS JURONG NEAR LAMP POST 1573 ON 26/08/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a claim from SJL8375J against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy. We also wish to inform you that there is Section II excess of \$1,500.00(Before GST) for third party claim settlements.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to customerservice@allianz.com.sg or deliver it by hand to Allianz Customer Care Centre.

This letter should **not** be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at 6742 3197 or chewht@lkkauto.com.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	31 Aug 2022 23:42	Clim Dtl Modified	Claimant's Name: -> GAN EE ZHONG, JEREMY. Claimant's ID: -> SXXXX361F.	[A] HOW MEI KWAN
2	31 Aug 2022 23:42	Clim Veh Model Changed	(201492) HONDA FIT 1.3 G (A).	[A] HOW MEI KWAN
3	31 Aug 2022 23:42	Clim Created	Reg No: SJL8375J. Acct Date: 2022/08/26. Claim Type: TP. Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). TP Insurer: Direct Asia Insurance (Singapore) Pte Ltd (HQ). Workshop: My Car Consultant Pte Ltd (Jalan Lam Huat) (HQ)	[A] HOW MEI KWAN
4	31 Aug 2022 23:42	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	31 Aug 2022 23:42	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/09/09	[A] HOW MEI KWAN
6	31 Aug 2022 23:42	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	31 Aug 2022 23:43	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] HOW MEI KWAN
8	01 Sep 2022 20:09	Clim Registration Modified	Pol No:->SP0001071713.	[I] Faiz Rosli
9	08 Oct 2022 03:46	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/09/09. Mandate Remarks: OI SAS uploaded, rights granted. Proceed with DS.	[I] Faiz Rosli
10	08 Oct 2022 03:46	Adj Mandate Set	Approved:0.00:OI SAS uploaded, rights granted. Proceed with DS.	[I] Faiz Rosli
11	29 Dec 2022 17:29	Adj Mandate Request	Cur.Req:5398.00:Liability: 100%. Insured rear-ended third party. We seek your mandate at \$5, 398.00(ALL-IN). Kindly let us have your approval/instruction.	[A] CHEW HSIAO TONG
12	24 Feb 2023 07:53	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/09/09. Mandate Remarks: Proceed w Settlement	[I] Faiz Rosli
13	24 Feb 2023 07:53	Adj Mandate Set	Approved:5398.00:Proceed w Settlement	[I] Faiz Rosli

Date From Date To
 Audit Type

ACTIVITY
[03/09/2022 13:45] HOW MEI KWAN: OINR. To send out first letter. (via email only)

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2837206	31 Aug 2022 23:42:54	TP Case (Insurer)	Motor	Allianz Insurance Singapore Pte. Ltd. (HQ)	Allianz Insurance Singapore Pte. Ltd. (HQ)	SJL8375J		xx.xx