

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 7 March 2023 10:10 AM
To: admin@mycar.sg
Cc: Admin A; CS A Team
Subject: RE: YOUR REF 2022 22006444FR-SKF7425A - LOD - SJL8375J *** LKK REF: CC4/AIS22008510/Rpa3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$5,318.00 (all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **26 Aug 2022**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: MY CAR CONSULTANT <admin@mycar.sg>
Sent: Wednesday, March 1, 2023 3:27 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: YOUR REF 2022 22006444FR-SKF7425A - LOD - SJL8375J *** LKK REF: CC4/AIS22008510/Rpa3

WITHOUT PREJUDICE

Dear Sirs,

We accept your offer.

Best Regards,
Jackson

+65 8344 7681

My Car Consultant Pte Ltd
W: Mycar.sg | E: Admin@mycar.sg

60 Jalan Lam Huat, Carros Centre #05-21 S(737869)
UEN No.: 201605878Z
GST Registration No.: 201605878Z

From: "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>
Sent: 3/1/23 2:43 PM
To: "admin@mycar.sg" <admin@mycar.sg>
Cc: Admin A <admin-a@lkkauto.com>, CS A Team <cs-a@lkkauto.com>
Subject: SPAM-LOW: RE: YOUR REF 2022 22006444FR-SKF7425A - LOD - SJL8375J *** LKK REF: CC4/AIS22008510/Rpa3

Without Prejudice

Dear Sirs,

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 4,815.00
2. Loss of Use (8days x \$50.00)	\$ 400.00
3. LTA SEARCH FEE	\$ 33.00
4. TOWING FEE	\$ 70.00
Total	\$ 5,318.00

Please confirm acceptance.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: MY CAR CONSULTANT <admin@mycar.sg>
Sent: Friday, January 20, 2023 5:24 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: YOUR REF 2022 22006444FR-SKF7425A - LOD - SJL8375J *** LKK REF: CC4/AIS22008510/Rpa3

Dear Sirs,

Please check settlement status for this case

Best Regards,
Jackson

+65 8344 7681

My Car Consultant Pte Ltd
W: Mycar.sg | E: Admin@mycar.sg

60 Jalan Lam Huat, Carros Centre #05-21 S(737869)
UEN No.: 201605878Z
GST Registration No.: 201605878Z

From: "MY CAR CONSULTANT" <admin@mycar.sg>
Sent: 12/18/22 9:27 PM
To: "Mei Kwan (LKKAuto)" <Meikwan@lkkauto.com>, "Claims Banca (Allianz Insurance Singapore)" <claims@allianz.com.sg>, "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>
Cc: "Admin A" <admin-a@lkkauto.com>, "CS A Team" <cs-a@lkkauto.com>
Subject: YOUR REF 2022 22006444FR-SKF7425A - LOD - SJL8375J *** LKK REF: CC4/AIS22008510/Rpa3

WITHOUT PREJUDICE

Dear Sirs,

Please check settlement status for this case

Best Regards,
Jackson

+65 8344 7681

My Car Consultant Pte Ltd
W: Mycar.sg | E: Admin@mycar.sg

60 Jalan Lam Huat, Carros Centre #05-21 S(737869)
UEN No.: 201605878Z
GST Registration No.: 201605878Z

From: "Mei Kwan (LKKAuto)" <Meikwan@lkkauto.com>
Sent: 12/13/22 10:58 AM
To: "Claims Banca (Allianz Insurance Singapore)" <claims@allianz.com.sg>, MY CAR CONSULTANT <admin@mycar.sg>, "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>, CS A Team <cs-a@lkkauto.com>
Subject: RE: YOUR REF 2022 22006444FR-SKF7425A - LOD - SJL8375J *** LKK REF: CC4/AIS22008510/Rpa3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi HT,

|

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Sent: Tuesday, 13 December 2022 10:50 AM
To: MY CAR CONSULTANT <admin@mycar.sg>; Admin A <admin-a@lkkauto.com>
Cc: admin-d <admin-d@lkkauto.com>
Subject: FW: YOUR REF 2022 22006444FR-SKF7425A - LOD - SJL8375J

Internal

“Without Prejudice”

Dear Sir/Madam

Your Claim Ref: SJL8375J

Our Claim Ref: 2022 22006444FR-SKF7425A

We acknowledge receipt of your Letter of Demand dated 03 December 2022 received via email.

Our Direct settlement Partner LKK Auto Consultants Pte Ltd , is in the midst of reviewing your claim matter and will keep you informed once there is any update.

Should you require any clarification or assistance, please do not hesitate to contact our Claims Department at claims@allianz.com.sg

Thank you.

Claims & Performance Management Department

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01 Singapore 068897

www.allianz.sg



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Please consider the environment before printing this e-mail.

From: MY CAR CONSULTANT <admin@mycar.sg>
Sent: Saturday, December 3, 2022 7:35 PM
To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Subject: [EXT] YOUR REF 2022 22006444FR-SKF7425A - LOD - SJL8375J

WITHOUT PREJUDICE

Dear Sirs,

Please refer to LOD and all supporting documents to assist in the closure of the case swiftly.

Best Regards,
Jackson

+65 8344 7681

My Car Consultant Pte Ltd
W: Mycar.sg | E: Admin@mycar.sg

60 Jalan Lam Huat, Carros Centre #05-21 S(737869)
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GST Registration No.: 201605878Z