

Mei Kwan (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Saturday, September 3, 2022 12:50 PM
To: Alfred Toh
Cc: Claims Dept of CTI; Admin A; Hsiao Tong (LKKAUTO)
Subject: RE: SNM22D206173/C02/SLA6258L/TOHHS / RE: Direct Settlement - Accident Involving SLA6258L and SHB5947E (TP : LKK REF - CC3/CTI22008508/Rpa3) on 30/08/2022
Attachments: Preliminary Advice.pdf; LKK SURVEY PHOTO.PDF; TP ESTIMATE - MARKED.PDF

Dear Alfred,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh [mailto:alfred.toh@sg.cntaiping.com]

Sent: Thursday, September 1, 2022 2:51 PM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: SNM22D206173/C02/SLA6258L/TOHHS / RE: Direct Settlement - Accident Involving SLA6258L and SHB5947E (TP : LKK REF - CC3/CTI22008508/pa3) on 30/08/2022

LKK REF - CC3/CTI22008508/pa3

CTI REF - SNM22D206173/C02/SLA6258L/TOHHS

Dear Sirs

We refer to the above matter.

Attached herewith Insured's SAS report of your attention and further assistance.

Best Regards

Alfred Toh

Assistant Manager

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 1 September 2022 11:44 am

To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: O/R: SNM22D206173/C02/SLA6258L/TOHHS / RE: Direct Settlement - Accident Involving SLA6258L (OI : CTI - TBA) and SHB5947E (TP : LKK REF - CC3/CTI22008508/pa3) on 30/08/2022

Dear Sir,

Please note that officer in charge for this case is Alfred Toh.

Claim no SNM22D206173/C02/SLA6258L/TOHHS.

Dear Alfred,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 31 August 2022 11:15 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLA6258L (OI : CTI - TBA) and SHB5947E (TP : LKK REF - CC3/CTI22008508/pa3) on 30/08/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Strides Automotive Services Pte Ltd and TP repairer proposed for a direct settlement.

Note : no survey done yet.

Enclosed for your perusal is:

- TP GIA report

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)