

Yan (LKK Auto)

From: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Sent: Wednesday, 31 August 2022 3:46 PM
To: Assessment Dept; Admin-D (LKKAuto); assignments; SUR
Cc: Chan, Shu Hui Agnes; Claims Dept; Joseph Koh; Claims Dept; Claims Dept; Ms Lim
Subject: LKK \ CMTD2202983/AGC - PRS for our client's vehicle SHC 8279 A and your insured's vehicle SKX 1529 D on 24.08.2022
Attachments: WinZip Compressed Attachments.zip

Without Prejudice

Our Reference: CMTD2202983/AGC
Your Reference: SHC8279A

Dear Mr. Yee,

We refer to your email reply and agreed to appoint **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange the named surveyors to survey **SHC8279A** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Agnes**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Assessment Dept <assessment_ltc@bifrostauto.com>

Sent: Wednesday, August 31, 2022 3:30 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; Claims Dept <claims_ltr@bifrostauto.com>; Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims_lts@bifrostauto.com>; Claims Dept <claims_ltv@bifrostauto.com>; Ms Lim <claims_ltm@bifrostauto.com>

Subject: Re: PRI \ CMTD2202983/AGC - PRS for our client's vehicle SHC 8279 A and your insured's vehicle SKX 1529 D on 24.08.2022

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Without Prejudice

Dear Grace

Our client selects LKK.

Taxi in workshop.

Best Regards
Mr Yee
Assessment Dept
BIFROST AUTO PTE LTD
O: 62436687

On Wed, 31 Aug 2022 at 14:51, Claims - Motor Survey <MotorSurvey@sompo.com.sg> wrote:

Our Reference: CMTD2202983/AGC

Your Reference: SHC8279A

Without Prejudice

Date: 31/08/2022
ONLY

EMAIL

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S BIFROST AUTO PTE LTD

Dear Mr. Yee,

ACCIDENT INVOLVING SKX1529D & SHC8279A ON 24.08.22

We refer to your Notice of Accident dated 31/08/2022.

Please be informed that **Ms. Agnes Chan** is the handler of this case who can be contacted at 63295 327/
agnes.chan@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey		
	Motor Surveyor	Surveyor
	FormTeam Consultancy	Chow BoXiong
	LKK Auto Consultants	Adrian Ling (East)
		Marcus Chua (East)
		Kenneth Kong (North)
		Steve Chen (West)
	Priority Services	Jimmy Lee
	Raleigh Services	Andrew Ow Yong

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

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From: Assessment Dept <assessment_ltc@bifrostauto.com>

Sent: Wednesday, August 31, 2022 10:35 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Claims Dept <claims_ltr@bifrostauto.com>; Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims_lts@bifrostauto.com>; Claims Dept <claims_ltv@bifrostauto.com>; Ms Lim <claims_ltm@bifrostauto.com>

Subject: PRS for our client's vehicle SHC 8279 A and your insured's vehicle SKX 1529 D on 24.08.2022

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Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Ng William , to notify you of the aforesaid accident involving our client's vehicle SHC 8279 A and your insured's vehicle SKX 1529 D on 24.08.2022.

Please find enclosed our client's GIA Report and LTA Search.

This serves as a **NOTICE** that we are claiming against SKX 1529 D for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

Contact Person: Ms Lim / Ms Lee / Mr Yee

Contact Email: claims_ltv@bifrostauto.com / claims_ltm@bifrostauto.com / assessment_ltc@bifrostauto.com

VEH IN (Date & Time) : **30.08.2022**

PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

Error! Filename not specified.

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

You can protect our environment. Think before you print.

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Best Regards

Mr Yee

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687