

## Yan (LKK Auto)

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Sent:** Wednesday, 31 August 2022 2:21 PM  
**To:** Ryder Auto workshop; Yan (LKK Auto; Admin A; Mei Kwan (LKKAuto (Meikwan@lkkauto.com)  
**Cc:** Admin  
**Subject:** RE: FW: Urgent: PRE-REPAIR INSPECTION - Your Vehicle XB6288C; Our Vehicle YK3241Y Accident involving YK3241Y & XB6288C On 27 Aug 2022

Dear Zeph,

Please provide us TP accident report **ASAP** for case registration.

Hi LKK,

\*\*\* Insured has not report.

Kindly input our **Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

**(Note: Survey vehicle only, LOD will be handled by Ergo)**

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988  
DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** Ryder Auto workshop <ryderautoworkshop@gmail.com>

**Sent:** Tuesday, 30 August 2022 5:18 pm

**To:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

**Subject:** Re: FW: Urgent: PRE-REPAIR INSPECTION - Your Vehicle XB6288C; Our Vehicle YK3241Y Accident involving YK3241Y & XB6288C On 27 Aug 2022

Dear Pauline,

Kindly assign LKK.

Thank you

Best Regards

Orson



2 Kaki Bukit Ave 2, #02-19 / 22 / 28, Autohub, Singapore 417921

Tel : 67418277 Fax: 67468277



On Tue, Aug 30, 2022 at 2:32 PM ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)> wrote:

Dear Zeph,

\*\*\* Please provide us TP accident report **ASAP** for case registration.

We do not have any inhouse surveyor, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
LBS	Mohd Fadhilah

Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
Genesis	Roy
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards,

Pauline Soh

Executive

#### **ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

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**From:** Ryder Auto workshop <[ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)>

**Sent:** Tuesday, 30 August 2022 1:01 pm

**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>; Pauline Soh <[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg)>; Ivy Yong <[ivy.yong@ergo.com.sg](mailto:ivy.yong@ergo.com.sg)>

**Subject:** Urgent: PRE-REPAIR INSPECTION - Your Vehicle XB6288C; Our Vehicle YK3241Y Accident involving YK3241Y & XB6288C On 27 Aug 2022

Dear Sir/Mdm,

We refer to the above matter.

Kindly find attached PRS for your necessary action.

For Direct Settlement cases, we only use your in-house surveyor. Kindly arrange your in-house surveyor.

Thank you.

Best regards

Zeph



2 Kaki Bukit Ave 2, #02-19 / 22 / 28, Autohub, Singapore 417921

Tel : 67418277 Fax: 67468277



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