

# 哈 汽 車 貿 易 服 務

## HUP MOTOR TRADING & SERVICE

Email : hupmotor@gmail.com

Blk 9004 Tampines Street 93 #01-120 Singapore 528838 Tel: 6784 0039 Fax: 6784 0076 WEB SITE: <http://hupmotor.com.sg> Reg. No. 378091/00W

Our Ref: TP 3085/08/22

Your Ref: \_\_\_\_\_

Date: 4th SEP 2022



The Claim's Manager  
Motor Claims Dept.  
CHINA TAIPING INSURANCE (S) PTE. LTD.  
3, Anson Rd, #16-00, Springleaf Tower,  
Singapore 079909

Dear Sirs,

RE : ACCIDENT ON 26/08/22 ALONG C.T.E. TWDS CITY, AFTER BRADDEL RD  
INVOLVING : CB 8291 C & YOUR INSURED : GBL 4893 B

We act for Mr Toh Swee Kian., NRIC No : S1135454H  
Who is the registered owner of Veh. No : CB 8291 C Which was involved  
in the above accident with Veh. No : GBL 4893 B Which we understand  
is insured with you.

Your appointed surveyor had surveyed our client's damaged vehicle and  
we had repaired the vehicle.

The accident was clearly caused by your insured's negligence, I am,  
therefore, seeking compensation from you for my financial losses as  
itemised below : -

Cost of repair	\$ 7,000.00
Loss of Use for 5 days ( 1 day X \$ 200.00 )	1,000.00
LTA Search Fee & GIA-RMC Search Fee	2.00
Survey Fee	0.00

\$ 8,002.00  
=====

We have enclosed copies of relevant documents to support my client's  
claim, There was no receipt enclosed, as my client's did not pay us  
any single amount.

Your prompt settlement of our claim would be much appreciated.

Yours faithfully,

HUP MOTOR TRADING & SERVICE

.....

Mr David Ang B. Y.

Encl : Final Bill, ~~Car Rental Bill~~, LTA Search Fee, Owner Authorisation  
Letter, ~~GIA Report, Survey Report & Ins. Cert.~~

Remark : Kindly acknowledge receipt.

TO : CHINA TAIPING INSURANCE (S) PTE. LTD.


## **AUTHORIZATION TO ACT**

I, Mr Toh Swee Kian (S1135454H) ("the third party claimant")  
of BLK 853, #11-3515, Yishun Ring Rd, S(760853) (address),  
owner of CB 8291 C (vehicle no.) hereby authorize  
**Hup Motor Trading & Service,**  
("The workshop") to act for me with respect to my claim for  
repair costs and/or rental and/or loss of use ("claim") for my  
Vehicle No. CB 8291 C that was damaged pursuant to the  
accident which occurred on 26/08/22 (date) along C.T.E.  
Toward CITY, After Braddel Rd (location)  
involving Vehicle No/s GBL 4893 B  
("The accident").


I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 4th day of September (month) 20 22 (year)

  
\_\_\_\_\_  
Mr Toh Swee Kian (S1135454H)  
Signed by "the third party claimant"

**HUP MOTOR TRADING & SERVICE**

  
\_\_\_\_\_  
Signed by "the workshop"

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00025212200 Claim No : SNM22D206198/CO2/GBL4893B/TANCHC

Claimant : TOH SWEE KIAN

Amount : **S\$7,752.00**  
SINGAPORE DOLLARS SEVEN THOUSAND SEVEN HUNDRED FIFTY TWO ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : CB8291C  
Insured Vehicle No. : GBL4893B

Date of Loss : 26/08/2022  
Place of Accident : CTE (EXIT 10)

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : GROBRIX PTE LTD  
Driver Name : MATHEW ROBERT HOWE

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	7,000.00
(3) Loss of Use/ <del>Rental/Earning</del>	S\$	750.00
(4) <del>GIA/Police Reports/</del> Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
TOTAL . . . . .		<b>S\$ 7,752.00</b>

Claimant Name : MR TOH SWEE KIAN

NRIC No : S1135454H

Signature : 

Date : 01/11/2022

# 哈 汽 車 貿 易 服 務

## HUP MOTOR TRADING & SERVICE

Blk 9004 Tampines Street 93 #01-120 Singapore 528838 Tel: 6784 0039 Fax: 6784 0076 Email: hupmotor@gmail.com Reg. No. 378091/00W

Our Ref: TP 3085/08/22 Your Ref: \_\_\_\_\_ Date: 4th SEP 2022

MR TOH SWEE KIAN  
BLK 853, #11-3515  
YISHUN RING RD, S(760853)

### Cost of repair to TOYOTA HIACE SUPER GL BUS - CB 8291 C

To supply o/s head lamp assy, front bumper, clips, o/s side bracket, o/s step garnish, front o/s door, o/s side door, sticker, o/s side door glass inner seal, dam rubber, sealant, front & rear wheel hubcap & necessary parts.

To remove & refix o/s side door glass, front & o/s door inner trim board cover, door glass, moulding, inner lock, handler, glass regulator, motor & necessary parts,

To remove & refix cushion seat, carpet, floor mat, garnish, safety belt & necessary parts, including wiring check up for affected wiring system & adjust head light alignment.

Labour charge to remove & cut out damaged parts, to jack, straighten & knocking out front o/s door lock pillar panel, rear o/s fender & necessary parts, to weld, renew & align above parts.

To putty & respray painting on all affected accident parts, including respray Tuff-Kote on all affected parts.

Lump Sum Repair : \$ 7,000.00  
=====

Dollars : Seven Thousand Only.

HUP MOTOR TRADING & SERVICE

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.....

INSURER ENQUIRY  
**Find insurer**

Vehicle reg. no.

GBL4893B

Date of Accident

26/08/2022 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance ..... **China Taiping Insurance (Sing...**

Period of Insurance ..... **21/02/2022 - 09/08/2023**

Requested By ..... **david (Hup Motor Trading & S...**

Requested Date ..... **30/08/2022 15:03**

**Payment details**

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

**General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

## **Hsiao Tong (LKKAuto)**

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 7 November 2022 3:53 PM  
**To:** mathew@grobrix.com  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING GBL 4893B AND CB 8291C ON 26/08/2022

**Our Ref:** CC6/CTI22008482/Uea3

**Grobrix Pte Ltd**

Dear Sir/Madam,

### **ACCIDENT INVOLVING GBL 4893B AND CB 8291C ON 26/08/2022**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher Sng  
*Case Handler*  
DID: 6841 6051  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

*c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

## Hsiao Tong (LKKAuto)

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**From:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Tuesday, 1 November 2022 10:54 AM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: [SEEK MANDATE] - SNM22D206198/C02/GBL4893B/TANCHC / RE: Direct Settlement - Accident Involving GBL4893B (OI : CTI - TBA) and CB8291C (TP : LKK REF - CC6/CTI22008482/Uea3) on 26/08/2022

Hi Hsiao Tong,

Please proceed to settled LOU \$150/day x 5days.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Monday, 31 October 2022 11:26 am  
**To:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: [SEEK MANDATE] - SNM22D206198/C02/GBL4893B/TANCHC / RE: Direct Settlement - Accident Involving GBL4893B (OI : CTI - TBA) and CB8291C (TP : LKK REF - CC6/CTI22008482/Uea3) on 26/08/2022

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WITHOUT PREJUDICE

Dear Sirs,

For LOU, third party rejected our offer at \$100/day x 5days and proposed \$150/day x 5days as their client vehicle is a school transport bus.

Please advise if we may proceed to revise offer as follows: -

1. Cost of Repair	\$ 7,000.00
2. Loss of Use (5days x \$150.00)	\$ 750.00
3. LTA/GIA Search Fee	\$ 2.00

Total | \$ 7,752.00

## Enquire Vehicle Transfer Fee

### Vehicle Details

Vehicle No. <b>CB8291C</b>	Make / Model <b>TOYOTA / HIACE SUPER GL DARK PRIME II 2.8 AUTO</b>
Vehicle Type : <b>S20 - School Transport Bus/Coach/Minibus</b>	Vehicle Attachment 1 : <b>No Attachment</b>
Vehicle Scheme : <b>School Bus without AWC</b>	Chassis No. : <b>GDH2011024482</b>
Propellant : <b>Diesel</b>	Engine No. : <b>1GD8420554</b>

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

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**From:** Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Sent:** Friday, 28 October 2022 9:27 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [SEK MANDATE] - SNM22D206198/C02/GBL4893B/TANCHC / RE: Direct Settlement - Accident Involving GBL4893B (OI : CTI - TBA) and CB8291C (TP : LKK REF - CC6/CTI22008482/Uea3) on 26/08/2022

Hi Hsiao Tong,

Please proceed as proposed.

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Regards,



*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Wednesday, 12 October 2022 5:10 pm

**To:** Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [SEK MANDATE] - SNM22D206198/C02/GBL4893B/TANCHC / RE: Direct Settlement - Accident Involving GBL4893B (OI : CTI - TBA) and CB8291C (TP : LKK REF - CC6/CTI22008482/Uea3) on 26/08/2022

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Your ref: **SNM22D206198/C02/GBL4893B/TANCHC**

LKK ref : CC6/CTI22008482/Uea3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING GBL4893B(CHINA TAIPING) AND CB8291C(TP) ON 26/08/2022**

We refer to the above matter.

The accident occurred when our insured driver changed lane and collided with third party. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"HUP MOTOR TRADING & SERVICE"** at **\$7,502.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 16,019.44	\$ 7,000.00
2. Loss of Use (5days x \$200.00)	\$ 1,000.00	\$ 500.00 (5days x \$100.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 17,021.44</b>	<b><u>\$ 7,502.00</u></b>

Surveyor recommended 5days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 12/10/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Sent:** Thursday, 1 September 2022 4:54 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM22D206198/C02/GBL4893B/TANCHC / RE: Direct Settlement - Accident Involving GBL4893B (OI : CTI - TBA) and CB8291C (TP : LKK REF - CC6/CTI22008482/Uea3) on 26/08/2022

Hi Asher,

Enclosed OI's SAS for your necessary action.

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Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, 1 September 2022 11:04 am

**To:** 'Mei Kwan (LKKAuto)' <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** O/R: SNM22D206198/C02/GBL4893B/TANCHC / RE: Direct Settlement - Accident Involving GBL4893B (OI : CTI - TBA) and CB8291C (TP : LKK REF - CC6/CTI22008482/Uea3) on 26/08/2022

Dear Sir,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM22D206198/C02/GBL4893B/TANCHC.

Dear Jacqueline,

Pls revert LKK.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Wednesday, 31 August 2022 3:55 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving GBL4893B (OI : CTI - TBA) and CB8291C (TP : LKK REF - CC6/CTI22008482/Uea3) on 26/08/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Hup Motor Trading & Service and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- TP GIA report

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Asher.

*To check availability of the case handler, you may contact the undersigned.*

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)