哈汽車貿易服務

HUP MOTOR TRADING & SERVICE Email: hupmotor@gmail.com

Blk 9004 Tampines Street 93 #01-120 Singapore 528838 Tel: 6784 0039 Fax: 6784 0076 WEB SITE: http://hupmotor.com.sg Reg. No. 378091/00W

| Our Ref: TP 3085/08/22 Your Ref: Date: 4th SEP 2 | 2022 |
|--|------|
|--|------|

The Claim's Manager
Motor Claims Dept.
CHINA TAIPING INSURANCE (S) PTE. LTD.
3, Anson Rd, #16-00, Springleaf Tower,
Singapore 079909

Dear Sirs,

RE: ACCIDENT ON 26/08/22 ALONG C.T.E. TWDS CITY, AFTER BRADDEL RD INVOLVING: CB 8291 C & YOUR INSURED: GBL 4893 B

We act for Mr Toh Swee Kian., NRIC No: S1135454H
Who is the registered owner of Veh. No: CB 8291 C Which was involved in the above accident with Veh. No: GBL 4893 B Which we understand is insured with you.

Your appointed surveyor had surveyed our client's damaged vehicle and we had repaired the vehicle.

The accident was clearly caused by your insured's negligence, I am, therefore, seeking compensation from you for my financial losses as itemised below: -

Cost of repair

Loss of Use for 5 days (1 day X \$ 200.00)

LTA Search Fee & GIA-RMC Search Fee

Survey Fee

\$ 7,000.00

1,000.00

2.00

0.00

\$8,002,00

We have enclosed copies of relevant documents to support my client's claim, There was no receipt enclosed, as my client's did not pay us any single amount.

Your prompt settlement of our claim would be much appreciated.

Yours faithfully,

HUP MOTOR TRADING & SERVICE

Mr David Ang B. Y.

Encl: Final Bill, Car Rental Bill, LTA Search Fee, Owner Authorisation Letter, GIA Report, Survey Report & Ins. Cert.

Remark : Kindly acknowledge receipt.

5,20%, 0

AUTHORIZATION TO ACT

| I, Mr Toh Swee Kian (S1135454H) ("the third party claimant") |
|--|
| of BLK 853, #11-3515, Yishum Ring Rd, S(760853) (address), |
| owner of CB 8291 C (vehicle no.) hereby authorize Hup Motor Trading & Service, |
| ("The workshop") to act for me with respect to my claim for |
| repair costs and/or rental and/or loss of-use ("claim") for my |
| Vehicle No. CB 8291 C that was damaged pursuant to the |
| accident which occurred on $\frac{26/08/22}{}$ (date) along $\frac{\text{C.T.E.}}{}$ |
| Toward CITY, After Braddel Rd (location) |
| involving Vehicle No/s GBL 4893 B |
| ("The accident"). |
| I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop. |
| I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned. |
| Dated this 4th day of September (month) 20 22 (year) |
| HUP MOTOR TRADING & SERVICE |
| Mr Toh Swee Kian (S1135454H) Signed by "the third party claimant" Signed by "the workshop" |

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No: DMCVSNW00025212200 Claim No: SNM22D206198/C02/GBL4893B/TANCHC

Claimant : TOH SWEE KIAN

Amount : \$\$7,752.00

SINGAPORE DOLLARS SEVEN THOUSAND SEVEN HUNDRED FIFTY TWO

ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : CB8291C Insured Vehicle No. : GBL4893B

Date of Loss Place of Accident

: 26/08/2022

: CTE (EXIT 10)

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name

: GROBRIX PTE LTD

Driver Name

: MATHEW ROBERT HOWE

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

| Damages | | | | S\$ | | |
|--------------------------------|---|--|--|--|---|---|
| Repair/ Excess | | | | S\$ | 7,000.00 | |
| Use/ Rental/Earning | | | | S\$ | 750.00 | |
| ce Reports/ | | | | | | |
| ation Results/Search | Fees | | | S\$ | 2.00 | |
| Reports/Expenses | | | | S\$ | | |
| ees/P.T. Fees/Towing | | | | S\$ | | |
| luding Disbursement | | | | S\$ | | |
| | | | | ==== | | |
| (| | | | . S\$ | 7,752.00 | |
| | | | | ==== | | |
| | Reports/Expenses Pees/P.T. Fees/Towing Pluding Disbursement | Repair/Excess Use/Rental/Earning ce Reports/ ation Results/Search Fees Reports/Expenses Gees/P.T. Fees/Towing Gluding Disbursement | Repair/ Excess Use/ Rental/Earning ce Reports/ ation Results/Search Fees Reports/Expenses ees/P.T. Fees/Towing | Repair/ Excess Use/ Rental/Earning ce Reports/ ation Results/Search Fees Reports/Expenses ees/P.T. Fees/Towing | Repair/Excess S\$ Use/Rental/Earning S\$ ee Reports/ ation Results/Search Fees S\$ Reports/Expenses S\$ ees/P.T. Fees/Towing S\$ cluding Disbursement S\$ | Repair/Excess S\$ 7,000.00 Use/Rental/Earning S\$ 750.00 ce Reports/ ation Results/Search Fees S\$ 2.00 Reports/Expenses S\$ ees/P.T. Fees/Towing S\$ |

| Claimant N | Tame:_ | MR | TOH | SWEE | KIAN | NRIC | No | : _ | S1135454H | |
|------------|--------|----|-----|------|------|------|----|-----|------------|--|
| | | | / | 1 | | | | | | |
| Signature | | | (| W | | Date | | | 01/11/2022 | |

哈汽車貿易服務

HUP MOTOR TRADING & SERVICE

Blk 9004 Tampines Street 93 #01-120 Singapore 528838 Tel: 6784 0039 Fax: 6784 0076 Email: hupmotor@gmail.com Reg. No. 378091/00W

| Our Ref: | TP | 3085/08/22 | Your Ref: | Date: | 4th SEP | 2022 |
|----------|----|------------|-----------|-------|---------|------|
| | | | | | , | |

MR TOH SWEE KIAN
BLK 853, #11-3515
YISHUN RING RD, S(760853)

Cost of repair to TOYOTA HIACE SUPER GL BUS - CB 8291 C

To supply o/s head lamp assy, front bumper, clips, o/s side bracket, o/s step garnish, front o/s door, o/s side door, sticker, o/s side door glass inner seal, dam rubber, sealant, front & rear wheel hubcap & necessary parts.

To remove & refix o/s side door glass, front & o/s door inner trim board cover, door glass, moulding, inner lock, handler, glass regulator, motor & necessary parts,

To remove & refix cushion seat, carpet, floor mat, garnish, safety belt & necessary parts, including wiring check up for affected wiring system & adjust head light alignment.

Labour charge to remove & cut out damaged parts, to jack, straighten & knocking out front o/s door lock pillar panel, rear o/s fender & necessary parts, to weld, renew & align above parts.

To putty & respray painting on all affected accident parts, including respray Tuff-Kote on all affected parts.

Lump Sum Repair : \$ 7,000.00

Dollars: Seven Thousand Only.

HUP MOTOR TRADING & SERVICE

INSURER ENQUIRY Find insurer

Vehicle reg. no.

GBL4893B

Date of Accident

26/08/2022

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance China Taiping Insurance (Sing... Requested By david (Hup Motor Trading & S...

Payment details

Request Amount: \$\$1.87 GST Amount: \$\$0.13

Total Amount Due (GST Inclusive): **\$\$2**

General Insurance Association

Records Management Centre GST Registration No: M400017735

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)

Sent: Wednesday, 7 September 2022 10:41 **To:** TOHSWEEKIAN@GMAIL.COM

Subject: ACCIDENT INVOLVING GBL 4893B AND CB 8291C ON 26/08/2022

Our Ref: CC6/CTI22008482/Uea3

7 September 2022

TOH SWEE KIAN

Dear Sir/Madam,

ACCIDENT INVOLVING GBL 4893B AND CB 8291C ON 26/08/2022

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher Sng Case Handler DID: 6841 6051

Email: ashersng@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd (Motor Claims Dept)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Date: Tue, 04 Oct 2022 14:27 +0800

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>

Subject: RE: SNM22D206270/C02/SMW8216S/TANCHC / RE: Direct

Settlement - Accident Involving SMW8216S (OI: CTI - TBA) and SHD7238U (TP: LKK REF - CC3/CTI22008571/Gpa3) on 26/08/2022

Attachments: 1 (Access the files in Attachments panel)

Hi Mei Kwan,

Enclosed OI's SAS for your necessary action.

Since OID mentioned can't remember the collision, please obtain VF from 3rd party before proceeding with DS.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 62247175. Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 29 September 2022 11:30 am

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM22D206270/C02/SMW8216S/TANCHC / RE: Direct Settlement - Accident Involving SMW8216S (OI : CTI - TBA) and SHD7238U (TP : LKK REF - CC3/CTI22008571/Gpa3) on 26/08/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

Please advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jacqueline Tan < jacqueline.tan@sg.cntaiping.com>

Sent: Wednesday, 7 September 2022 4:14 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >; Hsiao Tong (LKKAuto) < chewht@lkkauto.com >

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D206270/C02/SMW8216S/TANCHC / RE: Direct Settlement - Accident Involving SMW8216S (OI: CTI - TBA) and SHD7238U (TP: LKK REF - CC3/CTI22008571/Gpa3) on 26/08/2022

Hi Hsiao Tong,

Insured non-reporting.

Please follow up with Insured on the SAS report and keep us update.

Thank you.

NOTICE:

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI < claimsdept@sg.cntaiping.com >

Sent: Monday, 5 September 2022 9:44 am

| To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >; Jacqueline Tan < jacqueline.tan@sg.cntaiping.com > Cc: Hsiao Tong (LKKAuto) < chewht@lkkauto.com >; Admin A < admin-a@lkkauto.com > Subject: O/R: SNM22D206270/C02/SMW8216S/TANCHC / RE: Direct Settlement - Accident Involving SMW8216S (OI: CTI - TBA) and SHD7238U (TP: LKK REF - CC3/CTI22008571/Gpa3) on 26/08/2022 |
|--|
| Dear all, |
| Please note that officer in charge for this case is Jacqueline Tan. |
| Claim no SNM22D206270/C02/SMW8216S/TANCHC. |
| Dear Jacqueline, |
| |

NOTICE:

Pls revert LKK.

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: <u>www.sg.cntaiping.com</u> | FB: <u>www.facebook.com/chinataipingsg/</u> | WeChat: 太平狮城 Taiping SG Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Friday, 2 September 2022 9:31 am

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) < chewht@lkkauto.com; Admin A admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMW8216S (OI : CTI - TBA) and SHD7238U (TP : LKK REF - CC3/CTI22008571/Gpa3) on 26/08/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 7238U at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)