

## Hsiao Tong (LKKAuto)

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**From:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Tuesday, 1 November 2022 10:54 AM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: [SEEK MANDATE] - SNM22D206198/C02/GBL4893B/TANCHC / RE: Direct Settlement - Accident Involving GBL4893B (OI : CTI - TBA) and CB8291C (TP : LKK REF - CC6/CTI22008482/Uea3) on 26/08/2022

Hi Hsiao Tong,

Please proceed to settled LOU \$150/day x 5days.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

*Jacqueline Tan*

Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Monday, 31 October 2022 11:26 am  
**To:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: [SEEK MANDATE] - SNM22D206198/C02/GBL4893B/TANCHC / RE: Direct Settlement - Accident Involving GBL4893B (OI : CTI - TBA) and CB8291C (TP : LKK REF - CC6/CTI22008482/Uea3) on 26/08/2022

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WITHOUT PREJUDICE

Dear Sirs,

For LOU, third party rejected our offer at \$100/day x 5days and proposed \$150/day x 5days as their client vehicle is a school transport bus.

Please advise if we may proceed to revise offer as follows: -

|                                   |             |
|-----------------------------------|-------------|
| 1. Cost of Repair                 | \$ 7,000.00 |
| 2. Loss of Use (5days x \$150.00) | \$ 750.00   |
| 3. LTA/GIA Search Fee             | \$ 2.00     |

## Enquire Vehicle Transfer Fee

### Vehicle Details

|                                                                   |                                                                           |
|-------------------------------------------------------------------|---------------------------------------------------------------------------|
| Vehicle No.<br><b>CB8291C</b>                                     | Make / Model<br><b>TOYOTA / HIACE SUPER GL DARK PRIME II<br/>2.8 AUTO</b> |
| Vehicle Type :<br><b>S20 - School Transport Bus/Coach/Minibus</b> | Vehicle Attachment 1 :<br><b>No Attachment</b>                            |
| Vehicle Scheme :<br><b>School Bus without AWC</b>                 | Chassis No. :<br><b>GDH2011024482</b>                                     |
| Propellant :<br><b>Diesel</b>                                     | Engine No. :<br><b>1GD8420554</b>                                         |

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

**From:** Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Sent:** Friday, 28 October 2022 9:27 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [SEK MANDATE] - SNM22D206198/C02/GBL4893B/TANCHC / RE: Direct Settlement - Accident Involving GBL4893B (OI : CTI - TBA) and CB8291C (TP : LKK REF - CC6/CTI22008482/Uea3) on 26/08/2022

Hi Hsiao Tong,

Please proceed as proposed.

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Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Wednesday, 12 October 2022 5:10 pm

**To:** Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [SEK MANDATE] - SNM22D206198/C02/GBL4893B/TANCHC / RE: Direct Settlement - Accident Involving GBL4893B (OI : CTI - TBA) and CB8291C (TP : LKK REF - CC6/CTI22008482/Uea3) on 26/08/2022

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Your ref: **SNM22D206198/C02/GBL4893B/TANCHC**

LKK ref : CC6/CTI22008482/Uea3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING GBL4893B(CHINA TAIPING) AND CB8291C(TP) ON 26/08/2022**

We refer to the above matter.

The accident occurred when our insured driver changed lane and collided with third party. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"HUP MOTOR TRADING & SERVICE"** at **\$7,502.00(all-in)**.

The summary is as follows: -

|                                   | Amount Claimed      | Amount Revised               |
|-----------------------------------|---------------------|------------------------------|
| 1. Cost of Repair                 | \$ 16,019.44        | \$ 7,000.00                  |
| 2. Loss of Use (5days x \$200.00) | \$ 1,000.00         | \$ 500.00 (5days x \$100.00) |
| 3. LTA/GIA Search Fee             | \$ 2.00             | \$ 2.00                      |
| <b>Total</b>                      | <b>\$ 17,021.44</b> | <b><u>\$ 7,502.00</u></b>    |

Surveyor recommended 5days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 12/10/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Sent:** Thursday, 1 September 2022 4:54 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM22D206198/C02/GBL4893B/TANCHC / RE: Direct Settlement - Accident Involving GBL4893B (OI : CTI - TBA) and CB8291C (TP : LKK REF - CC6/CTI22008482/Uea3) on 26/08/2022

Hi Asher,

Enclosed OI's SAS for your necessary action.

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Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, 1 September 2022 11:04 am

**To:** 'Mei Kwan (LKKAuto)' <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** O/R: SNM22D206198/C02/GBL4893B/TANCHC / RE: Direct Settlement - Accident Involving GBL4893B (OI : CTI - TBA) and CB8291C (TP : LKK REF - CC6/CTI22008482/Uea3) on 26/08/2022

Dear Sir,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM22D206198/C02/GBL4893B/TANCHC.

Dear Jacqueline,

Pls revert LKK.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Wednesday, 31 August 2022 3:55 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving GBL4893B (OI : CTI - TBA) and CB8291C (TP : LKK REF - CC6/CTI22008482/Uea3) on 26/08/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Hup Motor Trading & Service and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- TP GIA report

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Asher.

*To check availability of the case handler, you may contact the undersigned.*

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)