

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 2 September 2022 9:15 AM
To: 'Claims'; Shiao Chan (LKKAUTO); assignments; SUR
Subject: RE: OWN DAMAGE CLAIM FOR SMX 8267 P DOA 24/8/2022

Dear Nadia/ Kee Siang,

On behalf of Shiao Chan

As instructed by our client , please proceed to repair the **insured vehicle SMX 8267P, (Excess \$1600/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 2 September 2022 9:06 AM
To: Shiao Chan (LKKAUTO) <siewsc@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OWN DAMAGE CLAIM FOR SMX 8267 P DOA 24/8/2022

Dear Shiao Chan,

On behalf of Service Advisor:Kee Siang

Any updates on repair approval?

Thank you.

Best Regards,
Nadia Hani
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 1 September 2022 8:56 AM
To: 'Shiau Chan (LKKAuto)' <siewsc@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OWN DAMAGE CLAIM FOR SMX 8267 P DOA 24/8/2022

Dear Shiau Chan,

On behalf of Service Advisor:Kee Siang

Kindly advise on repair approval.

Thank you.

Best Regards,
Nadia Hani
Claims Administrator

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From: Claims <claims@premiumauto.com.sg>

Sent: Wednesday, 31 August 2022 9:09 AM

To: 'Shiau Chan (LKKAUTO)' <siewsc@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OWN DAMAGE CLAIM FOR SMX 8267 P DOA 24/8/2022

Dear Shiau Chan,

On behalf of Service Advisor:Kee Siang

Survey was done on 30/8.

Kindly advise on repair approval.

Thank you.

Best Regards,
Nadia Hani
Claims Administrator

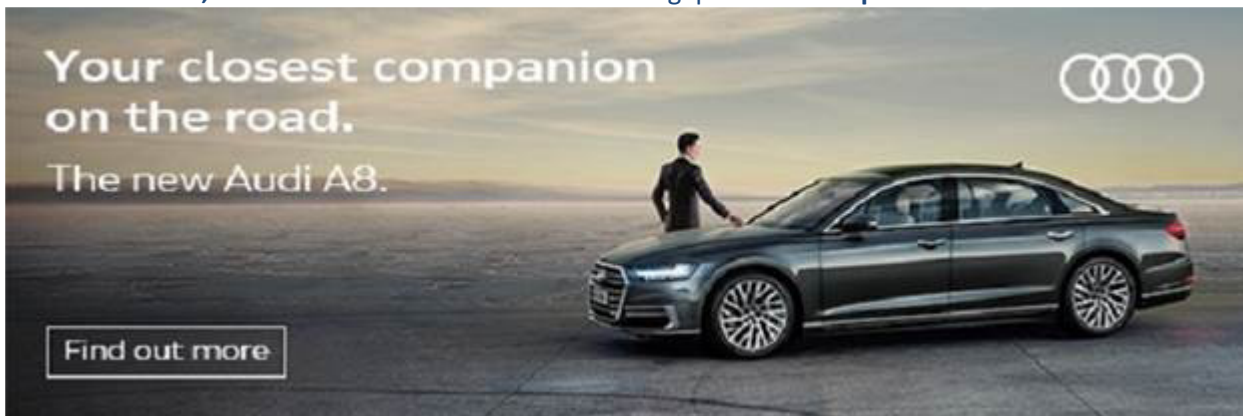
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From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Monday, 29 August 2022 10:24 AM

To: Claims <claims@premiumauto.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: OWN DAMAGE CLAIM FOR SMX 8267 P DOA 24/8/2022

Dear Nadia,

This vehicle haven't survey yet.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 29 August 2022 9:51 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OWN DAMAGE CLAIM FOR SMX 8267 P DOA 24/8/2022

Dear Yan,

On behalf of Service Advisor:Kee Siang

Kindly advise on repair approval.

Thank you.

Best Regards,

Nadia Hani

Claims Administrator

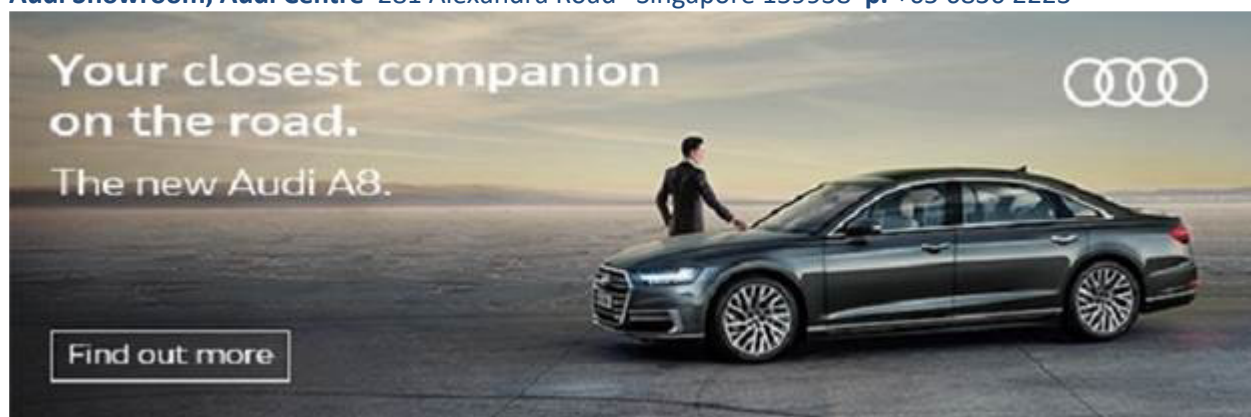
Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Claims <claims@premiumauto.com.sg>

Sent: Saturday, 27 August 2022 10:59 AM

To: 'Yan (LKK Auto)' <admin-d@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; sur@lkkauto.com

Cc: claims@premiumauto.com.sg

Subject: RE: OWN DAMAGE CLAIM FOR SMX 8267 P DOA 24/8/2022

Dear Yan,

Attached above is the Estimate for your kind reference.

Kindly assist follow up direct settlement.

Thank you.

Best Regards,

En Qi Lim

Claims Administrator

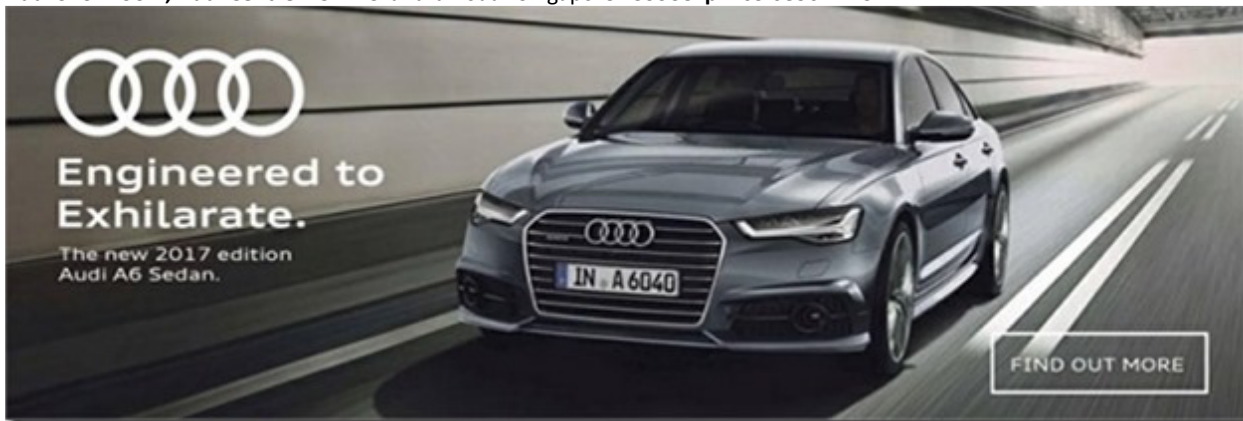
Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Yan (LKK Auto) <admin-d@lkkauto.com>

Sent: Thursday, 25 August 2022 5:17 PM

To: 'Claims' <claims@premiumauto.com.sg>; 'assignments' <assignments@lkkauto.com>; sur@lkkauto.com

Subject: RE: OWN DAMAGE CLAIM FOR SMX 8267 P DOA 24/8/2022

Dear George,

Noted with thanks.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 25 August 2022 5:13 PM
To: 'assignments' <assignments@lkkauto.com>; sur@lkkauto.com
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OWN DAMAGE CLAIM FOR SMX 8267 P DOA 24/8/2022

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 30/08/2022 @245pm at Audi Ubi, owner waiting.

Thank you.

Best regards,
George Wong
Claims advisor

▪ **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323 d. 66900293

e. Claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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