

Our Ref : SNC3690G / TP#1762
Your Ref : SKS6606H / CC6/AIG22008448/ea3

WITHOUT PREJUDICE

Date : 15th December 2022

AIG ASIA PACIFIC INSURANCE PTE. LTD.

AIG BUILDING
78 Shenton Way #07-16
Singapore 079120

Attention: Motor Claims Department

**ACCIDENT INVOLVING SNC3690G & SKS6606H ON 24/08/2022
ALONG CAUSEWAY POINT SHOPPING MALL CARPARK**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$	4,280.00	
- Loss of Rental (incl. of GST)	S\$	321.00	(\$100.00 X 03 Days)
- LTA / GIA Search Fee	S\$	2.00	
Grand Total	S\$	<u>4,603.00</u>	

If you have any enquiries, please contact our representative, Mr Joseph at 6481-1522 or email joseph@ow.sg

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD

Encl.

This is a computer generated printout and no signature is required.

TO WHOM IT MAY CONCERN

AUTHORIZATION TO ACT

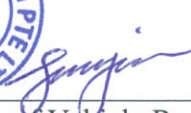
I/We(owner) Optima Carz Leasing Pte Ltd ('the third-party claimant') of
(Address) Blk 10 Ang Mo Kio Industrial Park 2A #01-06 S(568047) registered owner of
(Vehicle Number) SNC 3690G hereby authorize ('the vehicle repairer workshop')

OPTIMA WERKZ PTE LTD to act for me/us with respect of my/our claim for repair costs and /or
rental and/or loss of use for my/our vehicle number SNC 3690G that was
damaged pursuant to the accident which occurred on 24/08/2022 along Causeway
Point Shopping Mall (carpark inside) involving vehicle number SKS 6606H.

I/We further authorize the workshop to settle my/our above-mentioned claim in a manner that they
deem fit and the workshop is further authorized to receive full payment in the settlement of my/our
claim with full cheque(s) payment being made in the favor of the workshop.

Dated this 24 day of August year 2022.




Signature of Vehicle Registered Owner
Company's stamp (if applicable)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **OPTIMA WERKZ PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,280.00** (Repair Cost), **S\$321.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SNC3690G** that was damaged pursuant to the accident which occurred on **24/08/2022** (date) along **UPPER BUKIT TIMAH ROAD** involving vehicle no/s **SKS6606H**. This is pursuant to the inspection conducted on **16/09/2022** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **OPTIMA CARZ LEASING PTE LTD** (the third party claimant") of vehicle no. **SNC3690G** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SNC3690G** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 09 (day) of March (month) 2023 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A #01-05, Singapore 568047

Tel: (+65) 6481 1522 Fax: (+65) 6481 1011

Co Reg & GST No: 201212455W

TAX INVOICE

To: AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY
#08-16 AIG BUILDING
SINGAPORE 079120

Tel: 64191000

Fax: 68357416

INV NO. : 322201564
INVOICE DATE : 15/12/2022
REF : TP#1762
VEH NO. : SNC3690G
MAKE : NISSAN
CAR MODEL : KICKS PREMIUM 1.2L
CURRENT MILEAGE:
ADVISOR : TING AN
TERMS : COD
MECHANIC :

DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
LUMP SUM REPAIRS AS RECOMMENDED BY SURVEYOR	1	AMT	SR	4,000.00	4,000.00

Remarks: DOA: 24/08/2022 @ 12:03HRS
CLAIMANT: OPTIMA CARZ LEASING PTE LTD / SHIN HYUNGGOON
TP VEHICLE: SKS6606H

Singapore Dollars: Four Thousand Two Hundred Eighty Only

SUB TOTAL	SGD	4,000.00
GST 7.00%	SGD	280.00
TOTAL	SGD	4,280.00
OUTSTANDING	SGD	4,280.00

Tax Legend:

SR - Standard Rated ZR - Zero Rated OS - Out of Scope

Tax	SR
Amount	4,000.00

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs. I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

- 1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 3) Goods sold are not refundable/returnable.
- 4) Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount



Opt for a more convenient and quicker way to pay via Bank Transfer or PayNow:
Beneficiary Name: Optima Werkz Pte Ltd
Beneficiary Bank Name: DBS Bank Ltd
Bank Account No.:0039441282
Swift Code: DBSSSGSG
OR
PayNow UEN: 201212455WDB1
Note: Please include your invoice number under the reference section

Customer Acknowledgement

Customer Name and Signature

For Optima Werkz Pte Ltd

Authorised Signature

Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A, #01-05, Singapore 568047

Tel: (+65) 6481 1522 Fax: (+65) 6481 1011

Co Reg & GST No: 201212455W

TAX INVOICE

To: AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY
#08-16 AIG BUILDING
SINGAPORE 079120

Tel: 64191000
Fax: 68357416

INV NO. : 322201565
INVOICE DATE : 15/12/2022
REF : TP#1762/RA10973
VEH NO. : SNC3690G
MAKE : NISSAN
MODEL : KICKS PREMIUM 1.2L
CURRENT MILEAGE:
ADVISOR : TP/OD
TERMS : COD
MECHANIC :

#	DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
1	CAR RENTAL CHARGES RENTAL AGREEMENT NO: 10973 VEHICLE NO: SNF507H MODEL: HYUNDAI AVANTE FROM: 06-10-2022 TO 08-10-2022	3	DAYS	SR	100.00	300.00

Remarks: DOA: 24/08/2022 @ 12:03HRS

Singapore Dollars: Three Hundred Twenty-One Only

SUB TOTAL SGD 300.00

GST 7% SGD 21.00

TOTAL SGD 321.00

OUTSTANDING SGD 321.00

Tax Legend:

SR - Standard Rated ZR - Zero Rated OS - Out of Scope

Tax	SR
Amount	300.00

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs. I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

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- 2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 3) Goods sold are not refundable/returnable.
- 4) Original invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount



Opt for a more convenient and quicker way to pay via Bank Transfer or PayNow:

Beneficiary Name: Optima Werkz Pte Ltd

Beneficiary Bank Name: DBS Bank Ltd

Bank Account No.:0039441282

Swift Code: DBSSSGSG

OR

PayNow UEN: 201212455WDB1

Note: Please include your invoice number under the reference section

Customer Acknowledgement

For Optima Werkz Pte Ltd

Customer Name and Signature

Authorised Signature

Head Office:
6 Kung Chong Road,
Singapore 159143
Tel: +65 6472 1313
Fax: +65 6472 2112

Branch:
9A Serangoon North Ave 5,
Singapore 554500
Tel: +65 6484 9919
Fax: +65 6481 1011

Branch:
551 Upper Thomson Road,
Singapore 574415
Tel: +65 6452 6868
Fax: +65 6452 9223

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULARS

Full Name: SHIN HYUNGAOON
NRIC/Passport No.: G3576565X
Address: 9 SENGKANG EAST AVENUE
#17-26
SINGAPORE 544742
Driving Lic No.: G3576565X Local / International*
Issue Date: 23/12/2021
Date of Birth: 19/01/1991

Contact No.: Handphone: 89508152

ADDITIONAL DRIVER'S PARTICULARS

Full Name:
NRIC/Passport No.:
Address:
Contact:

REMARKS: ACCIDENT REPLACEMENT CAR
(VEHICLE NO. SNC3690G)
TP #1762

IMPORTANT THINGS TO NOTE

- ONLY LICENSED PERSON ABOVE 24 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS SHALL BE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- IN CASE OF ACCIDENT, THE HIRER SHALL INFORM OPTIMA WERKZ IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24HOURS.
- THE HIRED VEHICLE IS TO BE USED IN SINGAPORE ONLY.
ANY USAGE OUTSIDE OF SINGAPORE WILL BE SUBJECTED TO APPROVAL, WITH ADDITIONAL CHARGES.
- EXCESS - HIRER IS LIABLE TO PAY INSURANCE EXCESS(ES) WHICH IS/ARE APPLICABLE UNDER THE RENTAL CAR INSURANCE POLICY.

(Rental)

(Principal if any)

Vehicle No.: SNF507H	Vehicle No.: SNC3690G
Make/Model.: HYUNDAI	Make/Model.: MITSUBISHI
Mileage Out: 7955 KM	Mileage In: 8175
DATE OUT: 06/10/2022	DATE IN: 08/10/22
TIME OUT: 16:40 HRS	TIME IN: 08:29 HRS
Signature Out: [Signature]	Signature In: [Signature]

PETROL LEVEL			
OUT: E	1/4	1/2	3/4 FULL
IN: E	1/4	1/2	3/4 FULL
CHARGES			
3	Day(s)	@ S\$ 100	per day
	Month(s)	@ S\$	per mth
MISCELLANEOUS			
SURCHARGE			
GST	7%		21
DEPOSIT COLLECTED			
TOTAL RECEIVABLE			
INSURANCE EXCESS			
SECTION 1: OWN DAMAGE			
SECTION 2: THIRD PARTY			
WINSCREEN:			

Sign: [Signature]

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDE OF THIS RENTAL AGREEMENT AND AGREE TO THE TERMS STATED THEREIN. I UNDERTAKE NOT TO USE OR LET OTHERS USE THE RENTAL VEHICLE TO CARRY OUT ANY ILLEGAL AND/OR CRIMINAL ACTS INCLUDING CARRYING OF DUTY UNPAID GOODS.

Signature: [Signature]
Date:

Driver's
Signature: _____
Date:


INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SKS6606H

Date of Accident

24/08/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **29/10/2021 - 28/10/2022**

Requested By **MOHAMED NASHIK (OPTIMA W...**

Requested Date **25/08/2022 08:54**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 14 September 2022 11:49
To: hoonjackal@gmail.com
Subject: ACCIDENT INVOLVING SKS 6606H AND SNC 3690G ON 24/08/2022

Our Ref: CC6/AIG22008448/ea3

14 September 2022

HOON KOK MENG

Dear Sir/Madam,

ACCIDENT INVOLVING SKS 6606H AND SNC 3690G ON 24/08/2022

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher Sng
Case Handler
DID: 6841 6051
Email: Ashersng@lkkauto.com

*c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	30 Aug 2022 22:11	Clm Dtl Modified	Claimant's Name: -> OPTIMA CARZ LEASING PTE LTD, Claimant's ID: -> 201431727M.	[A] HOW MEI KWAN
2	30 Aug 2022 22:11	Clm Veh Model Changed	(206740) NISSAN KICKS PREMIUM 1.2 L E-POWER (A).	[A] HOW MEI KWAN
3	30 Aug 2022 22:11	Clm Created	Reg No: SNC3690G, Acct Date: 2022/08/24, Claim Type: TP, Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), TP Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ), Workshop: Optima Werkz Pte Ltd (HQ)	[A] HOW MEI KWAN
4	30 Aug 2022 22:11	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	30 Aug 2022 22:11	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/09/08	[A] HOW MEI KWAN
6	30 Aug 2022 22:11	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	30 Aug 2022 22:11	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	30 Aug 2022 22:11	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	30 Aug 2022 22:11	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	30 Aug 2022 22:11	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	01 Sep 2022 09:32	Video Downloaded	Downloaded Video - Accident	[I] Syed-Yusoff, Saliha
12	01 Sep 2022 09:41	Video Downloaded	Downloaded Video - Accident	[I] Syed-Yusoff, Saliha
13	01 Sep 2022 10:41	Video Downloaded	Downloaded Video - Accident	[A] Asher Sng Rong Yi
14	01 Sep 2022 12:12	Video Downloaded	Downloaded Video - Accident form OI	[A] Asher Sng Rong Yi
15	05 Sep 2022 15:24	Video Downloaded	Downloaded Video - Accident	[A] Asher Sng Rong Yi
16	12 Sep 2022 10:39	Video Downloaded	Downloaded Video - Accident	[A] HOW MEI KWAN
17	12 Sep 2022 10:40	Video Downloaded	Downloaded Video - Accident form OI	[A] HOW MEI KWAN
18	19 Sep 2022 17:29	Adj Adjuster Assigned	KENNETH KONG -> XING GUO QIANG	[A] HOW MEI KWAN
19	09 Jan 2023 23:00	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
20	09 Jan 2023 23:00	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
21	09 Jan 2023	Clm Dtl Modified	JPJ Reg. Date: -> 2021/10/15.	[A] JOANNE LEE KHANG MIN

AUDIT TRAIL				
No.	On	Audit	Remarks	By
22	23:00 09 Jan 2023	Clm Details Notified		[A] JOANNE LEE KHANG MIN
23	23:00 06 Feb 2023	Adj Mandate Request	Cur.Req:4603.00:Liability: 100% (BOLA 24) *Quantum: \$4,603.00 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
24	10:45 28 Feb 2023	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/09/08. Mandate Remarks: please proceed with settlement @ \$4,603 [COR-\$4280.00 LOR-\$321 LTA-\$2] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
25	15:51 28 Feb 2023	Adj Mandate Set	Approved:4603.00:please proceed with settlement @ \$4,603 [COR-\$4280.00 LOR-\$321 LTA-\$2] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha

Date From    Date To    Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2836838	31 Aug 2022 11:04:05	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SNC3690G	SKS6606H	11.00
2837111	31 Aug 2022 16:43:30	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SNC3690G	HOW MEI KWAN	xx.xx
2837905	01 Sep 2022 09:39:58	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SNC3690G	Syed-Yusoff, Saliha	xx.xx
2895680	09 Jan 2023 23:00:53	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SNC3690G	SKS6606H	11.00