

PANG SCOOTER SERVICE

Blk 1006 Bukit Merah Lane 2 #01-06 Singapore 159762

Tel : 6271 4618 Fax : 6273 2632

Email : pang_s_s_m@singnet.com.sg

Business Regn. No. 10115500W

BIKE NO. : FBS2276J

Messer

LIH BIAN XUN

BLK 692A CHO A CHU KANG #08-10

LETTER OF DEMAND

Date

12/12/2022

D.O.A.

30/08/2022

MAKE/MODEL :

XMAX 155

S/No	DESCRIPTION	AMOUNT
1	HANDLER BAR	\$ 120.00
2	L/H BRAKE LEVER	\$ 45.00
3	SIDE STAND	\$ 65.00
4	HANDLER END	\$ 35.00
5	HEADLIGHT ASSY	\$ 480.00
6	FRONT FENDER	\$ 168.00
7	FRONT WHEEL RIM	\$ 380.00
8	FRONT WHEEL SHAFT	\$ 35.00
9	L/H SIGNAL LIGHT ASSY	\$ 95.00
10	BIKE CAMERA	\$ 380.00
11	UNDER BRACKET	\$ 285.00
12	STEERING CON	\$ 150.00
13	FORK ASSY	\$ 485.00
14	VISOR	\$ 185.00
15	L/H MIRROR	\$ 45.00
16	FRONT PANEL	\$ 168.00
17	L/H LOW SIDE PANEL	\$ 198.00
18	L/H SIDE PANEL	\$ 215.00
19	L/H SIDE COVER	\$ 235.00
20	CENTER PANEL	\$ 165.00
21	HEAD LIGHT STAY	\$ 160.00
22	MAIN STAND	\$ 120.00
23	SIDE STAND	\$ 65.00
24	BELT COVER	\$ 95.00
25		
26	TSB	\$ 80.00
27	LABOUR	\$ 300.00
	TOTAL AFTER 10%	\$ 4,168.10
	LOSS OF USE (3DAYS X \$35)	\$ 105.00
	Total :	4,273.10

PANG SCOOTER SERVICE

Blk 1006 Bukit Merah Lane 2,
#01-06, Singapore 159762

Tel: (65) 6271 4618 Fax: (65) 62732632

Business Regn. No. 10115500W

E-mail: pang_s_s_m@singnet.com.sg

LETTER OF AUTHORISATION

Re: Motor Cycle No: FBS2276J

I, LIH BIAN XUN (NRIC NO 427F) confirm that the costs of repairs have not been paid by me to PANG SCOOTER SERVICE. The arrangement was that the workshop was to complete repairs to my motor cycle without payment and I therefore authorise you to forward payment, when you receive the compensation monies from third party insurers, to PANG SCOOTER SERVICE.

NOTE: WE WILL ONLY RELEASE THE MOTOR CYCLE ONCE INSURANCE COMPANY HAS FINALISE/RELEASE THEIR DISCHARGE VOUCHER TO US.

I have read and understood the contents of this letter and declare that I know and am fully aware of the nature and consequence of this letter.

Dated this 17 day of 10 20 22

Signature : [Signature]
Name : LIH BIAN XUN
NRIC No : 427F

Witnessed By : [Signature]
Name : _____
NRIC No : _____



RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, PANG SCOOTER SERVICE ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$4,168.10 (Repair Cost), S\$90.00 (Loss of Use/Rental), S\$ - (Disbursement) for vehicle no. FBS 2276J that was damaged pursuant to the accident which occurred on 30/08/2022 (date) along 4 QUEENS ROAD (location) involving vehicle no/s GBH 2851G. This is pursuant to the inspection conducted on 17/10/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LIH BIAN XUN (the third party claimant") of vehicle no. FBS 2276J make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to FBS 2276J (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16th (day) of February (month) 2023 (year)



MTH

Signed by appointed surveyor

WITHOUT PREJUDICE
to my right to make a claim
for personal injury.



Signed by "the workshop" (with chop)

PANG SCOOTER SERVICE

Blk 1006 Bukit Merah Lane 2 #01-06 Singapore 159762

Tel : 6271 4618 Fax : 6273 2632

Email : pang_s_s_m@singnet.com.sg

Business Regn. No. 10115500W

BIKE NO. : FBS2276J

Messer

LIH BIAN XUN

BLK 692A CHOA CHU KANG #08-10

INVOICE NO. : 0026/2022

Date

12/12/2022

D.O.A.

30/08/2022

MAKE/MODEL :

XMAX 155

S/No	DESCRIPTION	AMOUNT
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26	TSB	\$ 80.00
27	LABOUR	\$ 300.00
	TOTAL AFTER 10%	\$ 4,168.10
	Total :	\$ 4,168.10

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 19 January 2023 2:32 PM
To: 1688gm@gmail.com
Subject: RE: ACCIDENT INVOLVING GBH2851G(AIG) AND FBS2276J ON 30/08/2022 @ 11:40HRS ALONG/AT 4 QUEENS ROAD
Attachments: FBS2276J scene photo 1.jpeg; FBS2276J scene photo 2.jpg; FBS2276J scene photo 3.jpg

Dear Sirs,

We refer to the above matter.

We have reviewed the matter and we are of the view that we do not have a good defense towards the claim submitted by FBS2276J. Attached here with accident scene photos for your easy reference. Under Motor Accident Guide, any vehicle reversing in/out of the parking lot should exercise greater caution. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost. Please be assured that we will do our due diligence to mitigate the cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 1 September 2022 4:28 PM
To: 1688gm@gmail.com
Subject: ACCIDENT INVOLVING GBH2851G(AIG) AND FBS2276J ON 30/08/2022 @ 11:40HRS ALONG/AT 4 QUEENS ROAD

Our Ref: CC6/AIG22008442/pa3

AIG Ref: 1012765092SG

Jia Sen Enterprise Pte Ltd

Dear Sirs,

ACCIDENT INVOLVING GBH2851G(AIG) AND FBS2276J ON 30/08/2022 @ 11:40HRS ALONG/AT 4 QUEENS ROAD

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD-PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

We attached here with a copy of third party accident report and scene photo for your easy reference.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	30 Aug 2022 20:02	Clm Dtl Modified	Claimant's Name: -> LIH BIAN XUN. Claimant's ID: -> S9411427F.	[A] HOW MEI KWAN
2	30 Aug 2022 20:02	Clm Veh Model Changed	(206835) YAMAHA NMAX155 155cc ABS CVT.	[A] HOW MEI KWAN
3	30 Aug 2022 20:02	Clm Created	Reg No: FBS2276J. Acct Date: 2022/08/30. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Pang Scooter Service (HQ)	[A] HOW MEI KWAN
4	30 Aug 2022 20:02	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	30 Aug 2022 20:02	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/09/08	[A] HOW MEI KWAN
6	30 Aug 2022 20:02	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	30 Aug 2022 20:02	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	30 Aug 2022 20:02	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	30 Aug 2022 20:04	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	30 Aug 2022 20:04	Adj Adjuster Assigned	[None] -> CHEN TSUE YEE	[A] HOW MEI KWAN
11	08 Sep 2022 09:12	Clm Registration Modified	Acct Time:11:00:00->12:15:00. Pol No:1900070250->1900070250-03.	[I] AIG OneClaim Integration User
12	15 Nov 2022 18:31	Adj Adjuster Assigned	CHEN TSUE YEE -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
13	01 Feb 2023 15:04	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	01 Feb 2023 15:04	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	01 Feb 2023 15:04	Clm Dtl Modified	JPJ Reg. Date: -> 2021/02/25.	[A] JOANNE LEE KHANG MIN
16	01 Feb 2023 15:04	Clm Details Notified		[A] JOANNE LEE KHANG MIN
17	01 Feb 2023 15:12	Adj Mandate Request	Cur.Req:4258.10:Liability: 100%(B24) *Quantum: \$4,258.10(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
18	03 Feb 2023 17:12	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/09/08	[I] Lee, Ming-Yao
19	03 Feb 2023 17:12	Adj Mandate Set	Approved:4258.10.	[I] Lee, Ming-Yao

Date From   Date To   Audit Type 

ACTIVITY

[19/01/2023 14:50] CHEW HSIAO TONG:
 OI MR TEH CALLED IN. HE WILL LET INSURER TO SETTLE AT BEST
 [01/09/2022 15:56] CHEW HSIAO TONG:
 Mr Teh (owner)
 [01/09/2022 15:54] CHEW HSIAO TONG:
 1688gm@gmail.com
 [31/08/2022 16:40] HOW MEI KWAN:
 OINR. To send out first letter.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2836657	30 Aug 2022 20:06:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	FBS2276J	GBH2851G	11.00
2907937	01 Feb 2023 15:04:53	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	FBS2276J	GBH2851G	11.00

