

Rajeswari

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, 30 August 2022 4:05 PM
To: Zoom Autowerks; 'SUR'; assignments
Cc: Claims Dept of CTI
Subject: RE: SNM22D206119/C02/SKM98U/LEWLC / RE: Pre-Repair Inspection for SLX 8418 H // Accident on 29/08/2022 @ 07:10HR at along Near 1A Depot Road involving Vehicle Number SLX 8418 H & SKM 98 U

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.
Thank you

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Zoom Autowerks <zoomautowerks@gmail.com>
Sent: Tuesday, 30 August 2022 3:45 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM22D206119/C02/SKM98U/LEWLC / RE: Pre-Repair Inspection for SLX 8418 H // Accident on 29/08/2022 @ 07:10HR at along Near 1A Depot Road involving Vehicle Number SLX 8418 H & SKM 98 U

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Dear All,

Please arrange Marcus Chua from LKK.

Location of survey: 39 Defu Lane 12 S(539139).

On Tue, Aug 30, 2022, 11:38 Jenny Lew <jenny.lew@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM22D206119/C02/SKM98U/lewlc

Your reference: SLX8418H

Dear Sirs / Madam,

ACCIDENT INVOLVING SKM98U & SLX8418H on 29/08/2022

We refer to your email of 29/08/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

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Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 30 August 2022 11:22 am
To: 'Zoom Autowerks' <zoomautowerks@gmail.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Subject: O/R: SNM22D206119/C02/SKM98U/LEWLC / RE: Pre-Repair Inspection for SLX 8418 H // Accident on 29/08/2022 @ 07:10HR at along Near 1A Depot Road involving Vehicle Number SLX 8418 H & SKM 98 U

Without Prejudice

Dear Jenny ,

Please conduct PRS for SLX 8418 H.

Note: officer in charge Jenny Lew 63896172.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Zoom Autowerks <zoomautowerks@gmail.com>

Sent: Monday, 29 August 2022 11:07 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Pre-Repair Inspection for SLX 8418 H // Accident on 29/08/2022 @ 07:10HR at along Near 1A Depot Road involving Vehicle Number SLX 8418 H & SKM 98 U

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Madam,

We are instructed by Chiam Tow Yin to notify you of a road traffic accident on 29/08/2022

at about 07:10HR along near Near 1A Depot Road involving our client's vehicle registration number SLX 8418 H and vehicle registration number SKM 98 U driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

Kindly arrange survey at 53 Defu Lane 12, Singapore 539144.

Warmest Regards,

Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road

#08-1339 Singapore 470130

☎9450 7920

✉zoomautowerks@gmail.com

- Please note our change in mailing/registered address with effect from 1st July 2018 -