## Yan (LKK Auto)

From: Motor Claims <motorclaims@sg.gaig.com>

Sent: Tuesday, 30 August 2022 4:21 PM

To: Selamatshahh Zainal; SUR; assignments; Admin-D (LKKAuto)

**Cc:** Jackson Teo Ban Chye; Koh, Ming Shao

Subject: RE: GAIG Ref:CLMOMVP000001239-Request TP Claim Survey for SMR4221D accident

on 16/07/2022 against SLJ8208X

**Attachments:** 4221\_20220830152959.pdf

## Without Prejudice

Dear Zainal,

Noted on your request, as our client has not reported the accident we will survey on a without prejudice basis.

Aside to LKK,

Please accept assignment for TP survey.

Thank you.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to <u>GeneralClaims@sg.gaig.com</u>

For work injury compensation act (WICA) claims, please email to wicaclaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards

Shery Wong, Executive, Claims | F. +65 62353354 | shery.wonq@sq.qaiq.com



Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190







Published December 3, 2021

Moody's A1 (Good) Published January 28, 2021 Standard & Poor's A+ (Strong) Affirmed June 1, 2021 Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. Read more.

From: Selamatshahh Zainal <Selamatshahh.Zainal@ethozprotect.com>

Sent: 30 August 2022 4:17 PM

To: Motor Claims < motorclaims@sg.gaig.com>

Cc: Jackson Teo Ban Chye <jackson.teo@ethozprotect.com>; Koh, Ming Shao <mingshao.koh@sg.gaig.com>

Subject: [External] RE: GAIG Ref:CLMOMVP000001239-Request TP Claim Survey for SMR4221D accident on 16/07/2022

against SLJ8208X

Dear Sherry,

Thank you for your prompt reply. Please make arrangement for LKK Auto Consultants to conduct the survey at Ethoz 30 Bukit Batok Crescent.

Selamatshahh Zainal Senior Executive Motor Claims Operations



30 Bukit Batok Crescent Singapore 658075

HP: 9624 8656 | DID: 6654 7519 | Fax: 6654 7543

Website: www.ethozgroup.com









From: Motor Claims < motorclaims@sg.gaig.com>

Sent: Tuesday, August 30, 2022 4:12 pm

To: Selamatshahh Zainal <Selamatshahh.Zainal@ethozprotect.com>

Cc: Jackson Teo Ban Chye <<u>jackson.teo@ethozprotect.com</u>>; Koh, Ming Shao <<u>mingshao.koh@sg.gaig.com</u>>
Subject: GAIG Ref:CLMOMVP000001239-Request TP Claim Survey for SMR4221D accident on 16/07/2022 against

SLJ8208X

**[EXTERNAL EMAIL]** This email originated from a non-ETHOZ GROUP address. Please exercise caution when clicking links or opening attachments from external sources.

## **Without Prejudice**

Dear Sirs,

Moving forward please email us at MotorClaims@sg.gaig.com for motor claims related matters

Our client has not reported accident.

We append the following list of our panel surveyors:-

- 1. AJAX Adjusters & Surveyors Pte Ltd
- 2. A-PAC Adjusters & Surveyors Pte. Ltd.
- 3. Priority Services
- 4. RT Appraisal Pte Ltd
- 5. LKK Auto Consultants

Kindly let us know which SJE is selected for the survey to be carried out.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to GeneralClaims@sg.gaig.com

For work injury compensation act (WICA) claims, please email to wicaclaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards

**Shery Wong,** Executive, Claims | F. +65 62353354 | <a href="mailto:shery.wong@sg.gaig.com">shery.wong@sg.gaig.com</a>



Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190







A+ (Superior)
Published December 3, 2021

Moody's Standard & Poor's
A1 (Good) A+ (Strong)
Published January 28, 2021 Affirmed June 1, 2021

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From: Selamatshahh Zainal <Selamatshahh.Zainal@ethozprotect.com>

Sent: 30 August 2022 3:44 PM

To: General Claims < <a href="mailto:GeneralClaims@sg.gaig.com">GeneralClaims@sg.gaig.com</a>; 'kelvyna.ngian@sg.gaig.com</a> <a href="mailto:kelvyna.ngian@sg.gaig.com">kelvyna.ngian@sg.gaig.com</a> >; 'kelvyna.ngian@sg.gaig.com</a>

Cc: Jackson Teo Ban Chye < jackson.teo@ethozprotect.com >

Subject: [External] Request TP Claim Survey for SMR4221D accident on 16/07/2022 against SLJ8208X

Hi Motor Claim,

Please assist to make arrangement for TP survey <u>SMR4221D</u> accident on 16/07/2022. Claiming against your insured <u>SLJ8208X</u>. A copy of the accident report and estimate is enclosed. Vehicle can be survey at Ethoz 30 Bukit Batok Crescent.

Before we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the vehicle without further reference to you.

Selamatshahh Zainal Senior Executive Motor Claims Operations



30 Bukit Batok Crescent Singapore 658075

HP: 9624 8656 | DID: 6654 7519 | Fax: 6654 7543

Website: www.ethozgroup.com



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