

Yan (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Tuesday, 30 August 2022 4:37 PM
To: Tang Shu Shi (VGS - SG/Singapore); Yan (LKK Auto; Admin A; Mei Kwan (LKKAuto (Meikwan@lkkauto.com)
Cc: Admin
Subject: RE: [EXT] FW: REQUEST DIRECT SETTLEMENT FOR SMN6002C & GBG2389E ON 29/08/2022

Hi LKK,

*** Insured not report.

Kindly input our **Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg

ERGO

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ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



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From: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Sent: Tuesday, 30 August 2022 3:18 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: RE: [EXT] FW: REQUEST DIRECT SETTLEMENT FOR SMN6002C & GBG2389E ON 29/08/2022

Hi,

Please use

LKK

Byran / Andrew Ling

Best Regards,

Tang Shu Shi
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7217

Mobile: +65 9386 7833

Main Line : +65 6305 7299

Main Fax: +65 6474 364

Email: shushi.tang@vw.com.sg

<https://www.volkswagen.com.sg/>

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Internal

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: Tuesday, 30 August 2022 3:14 pm

To: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>

Subject: [EXT] FW: REQUEST DIRECT SETTLEMENT FOR SMN6002C & GBG2389E ON 29/08/2022

Dear Shu Shi

Unable to comment liability as our Insured has not report.

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
LBS	Mohd Fadhilah
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
Genesis	Roy
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

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DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Sent: Monday, 29 August 2022 5:48 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>
Subject: REQUEST DIRECT SETTLEMENT FOR SMN6002C & GBG2389E ON 29/08/2022

Dear Claims,

Please revert on liability & survey arrangement for this claim.

Best Regards,

Tang Shu Shi
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road

Singapore 159934

Direct line: +65 6305 7217

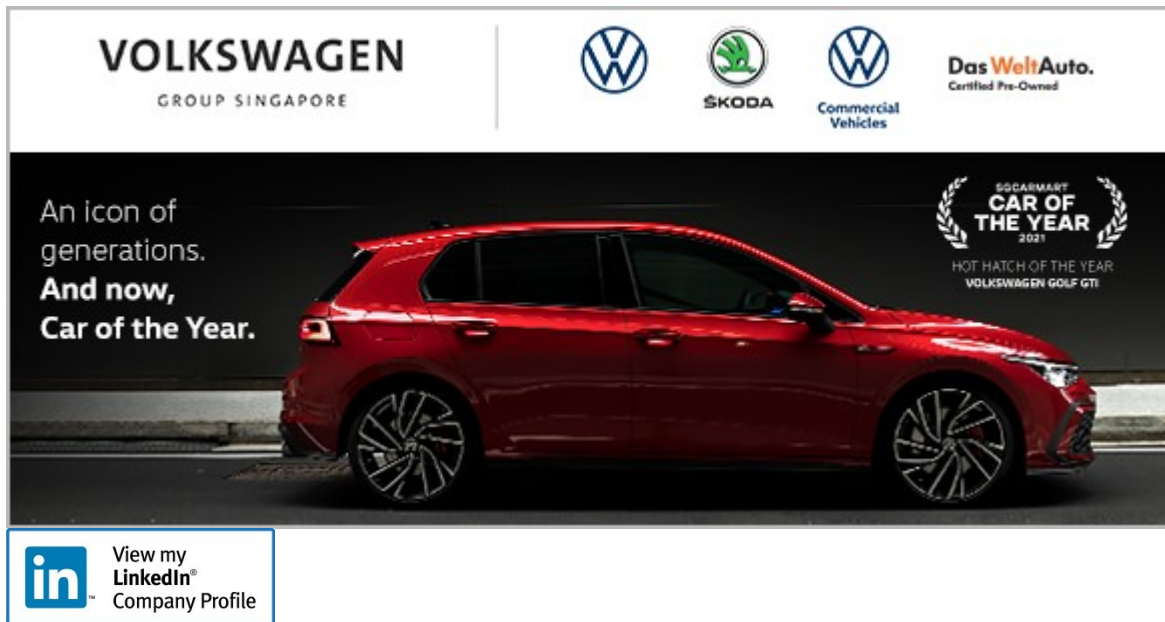
Mobile: +65 9386 7833

Main Line : +65 6305 7299

Main Fax: +65 6474 364

Email: shushi.tang@vw.com.sg

<https://www.volkswagen.com.sg/>



From: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>

Sent: Monday, 29 August 2022 5:36 pm

To: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>

Subject: Scan Image

Internal

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