

## Veron Chen (LKKAuto)

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**From:** AutoInsure (Claims) <claims01@autoinsure.com.sg>  
**Sent:** Wednesday, 12 October 2022 4:48 PM  
**To:** Veron Chen (LKKAuto)  
**Cc:** SUR  
**Subject:** Re: SKL 3618E-DOA: 25/8/2022 (CHINA TAIPING OD)

### **WITHOUT PREJUDICE**

Dear All,

We refer to the above matter.

We have received confirmation from the owner to withdraw this claim.

Kindly close this case from your end.

Thank You.

Regards

Marvyn

did: (65) 3157 2624 / 3157 2628

mobile: (65) 9743 6363

e: [claims01@autoinsure.com.sg](mailto:claims01@autoinsure.com.sg)

Auto Insure Pte. Ltd.

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w: [www.autoinsure.com.sg](http://www.autoinsure.com.sg)

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On Thu, Oct 6, 2022 at 6:19 PM AutoInsure (Claims) <[claims01@autoinsure.com.sg](mailto:claims01@autoinsure.com.sg)> wrote:

### **WITHOUT PREJUDICE**

Dear Veron,

We refer to the above matter and email below.

We confirm we are unable to repair the vehicle mentioned above for a lump sum amount not exceeding \$8,000.

We have additional photos of fire damage to the engine wire harness, we estimate the total cost of repair at \$18,000.00.

We seek your authorization to total loss of the above-mentioned vehicle.

Thank You.

Regards

Marvyn

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On Mon, Oct 3, 2022 at 4:32 PM Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)> wrote:

Dear Sir,

As instructed by our client , please proceed to repair the **insured vehicle SKL 3618E, Lump Sum Repair Not Exceeding \$8,000/- or whichever lower. (Excess \$1500/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

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