

## Veron Chen (LKKAUTO)

---

**From:** Hor, Yinrul <Yinrul.Hor@aig.com>  
**Sent:** Friday, 2 September 2022 10:55 AM  
**To:** Claims Dept; 'Nora Khai'  
**Cc:** Mohd Rizal, Nur Mariah Huibrechts; Nadaraja, Deeban; Chan, Yoke Shi; SUR; Admin A  
**Subject:** aigencrypt RE: RE: RE: OD / 1057233109SG / SMP5338E - Final Excess Revised

Hi Tony,

Be informed that we only can provide the exceptional waiver up to \$1000.  
Perhaps you may want to check with insured whether there is accident footage for this accident for our further review.

Otherwise, you may want to claim the remaining excess of \$100 from TP insurance company under UIL claim.

Thanks & Regards,

**Hor Yin Rul (Viviane)**

**AIG**

Claims Adjuster II  
Claims | AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way #10-16 Singapore 079120  
Tel +65 6830 7871  
[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com) | [www.aig.sg](http://www.aig.sg)

---

**From:** Claims Dept <claims@premiumauto.com.sg>  
**Sent:** Friday, September 2, 2022 10:35 AM  
**To:** Hor, Yinrul <Yinrul.Hor@aig.com>; 'Nora Khai' <nora.khai@premiumauto.com.sg>  
**Cc:** Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Nadaraja, Deeban <Deeban.Nadaraja@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; 'SUR' <sur@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'Claims Dept' <claims@premiumauto.com.sg>  
**Subject:** [EXTERNAL] RE: RE: OD / 1057233109SG / SMP5338E - Final Excess Revised

This message is from an external sender; be cautious with links and attachments.

Dear Yinrul,

Our client asked can the excess be fully waived off?

Best Regards,  
Tony Foong  
Senior Claims Advisor

· **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689828

e.<mailto:claims@premiumauto.com.sg> w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



**Email Disclaimer**

This email, including any attachments, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other people. Thank you

**From:** Hor, Yinrul [<mailto:Yinrul.Hor@aig.com>]

**Sent:** Friday, 2 September 2022 9:45 AM

**To:** Claims Dept; 'Nora Khai'

**Cc:** Mohd Rizal, Nur Mariah Huibrechts; Nadaraja, Deeban; Chan, Yoke Shi; 'SUR'; 'Admin A'

**Subject:** RE: RE: OD / 1057233109SG / SMP5338E - Final Excess Revised



This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息。如要阅读此信息，请开启附件。

นี่คือการรักษาความปลอดภัยข้อความที่เข้ารหัสลับ  
เพื่ออ่านมันให้เปิดไฟล์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을  
읽으려면 첨부 파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya,  
membuka attachment.

Email này đã được mã hóa, để đọc nội dung vui lòng mở tập  
tin đính kèm và làm theo hướng dẫn.

[Click here](#) by 2022-09-09 01:45 UTC to read your message.  
After that, open the attachment.

[More Info](#)

**Disclaimer:** This email and its content are confidential and intended solely for the use of the addressee. Please notify the sender if you have received this email in error or simply delete it.

Secured by Proofpoint Encryption, Copyright © 2009-2021 Proofpoint, Inc. All rights reserved.

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.