

## Veron Chen (LKKAUTO)

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**From:** Hor, Yinrul <Yinrul.Hor@aig.com>  
**Sent:** Friday, 2 September 2022 9:45 AM  
**To:** Claims Dept; 'Nora Khai'  
**Cc:** Mohd Rizal, Nur Mariah Huibrechts; Nadaraja, Deeban; Chan, Yoke Shi; SUR; Admin A  
**Subject:** aigencrypt RE: RE: OD / 1057233109SG / SMP5338E - Final Excess Revised

Hi Tony,

Be informed that final excess has been revised to \$100.

*Claim adjudicated based on current material facts, we reserve our rights to handle the case if deemed appropriate as and when new material facts arise or there is any incoming third party claim against insured's policy.*

Thanks & Regards,

**Hor Yin Rul (Viviane)**

**AIG**

Claims Adjuster II  
Claims | AIG Asia Pacific Insurance Pte Ltd  
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Tel +65 6830 7871  
[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Claims Dept <claims@premiumauto.com.sg>  
**Sent:** Friday, September 2, 2022 8:37 AM  
**To:** Hor, Yinrul <Yinrul.Hor@aig.com>; 'Nora Khai' <nora.khai@premiumauto.com.sg>  
**Cc:** Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Nadaraja, Deeban <Deeban.Nadaraja@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; 'SUR' <sur@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'Claims Dept' <claims@premiumauto.com.sg>  
**Subject:** [EXTERNAL] RE: OD / 1057233109SG / SMP5338E - Request Police Report

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Good Morning Yinrul,

We refer to this case, can the excess to be waive off?

As our client is not at fault for this accident.

Thank you.

Best Regards,  
Tony Foong  
Senior Claims Advisor

· **PREMIUMAUTOMOBILES**  
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**From:** Hor, Yinrul [<mailto:Yinrul.Hor@aig.com>]

**Sent:** Wednesday, 31 August 2022 12:25 PM

**To:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg); 'Nora Khai'

**Cc:** Mohd Rizal, Nur Mariah Huibrechts; Nadaraja, Deeban; Chan, Yoke Shi; 'SUR'; Admin A

**Subject:** OD / 1057233109SG / SMP5338E - Request Police Report



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