

Yan (LKK Auto)

From: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Sent: Tuesday, 30 August 2022 9:54 AM
To: admin-a@lkkauto.com; Admin-D (LKKAuto)
Cc: caroline@aplp.com.sg
Subject: FW: NEW PRS - YOUR REF : GBC7263Y ; OUR REF : AP/2022/005099 ; RTA ON 23 AUGUST 2022 AT ABOUT 1033HRS INVOLVING MOTOR VEHICLES NO(S). SLC4599E AND GBC7263Y ALONG BLK 346 BUKIT BATOK WEST ST 34

Internal

Your ref: SLC4599E
Our ref: SVRAISCL2022-00048FR-GBC7263Y

WITHOUT PREJUDICE

Dear Sir,

Please note that we are not agreeable with your proposed list for Single Joint Expert (SJE).

As such, we will proceed to appoint our surveyor to conduct a pre-repair survey of your client's vehicle (as per s. 2.9 of the NIMA Protocol).

We wish to highlight that under the Protocol, the PRS includes survey of dismantled parts prior to repairs (as per s. 2.2 of the NIMA Protocol).

Please also note that we intend to conduct a post-repair survey immediately after repairs before the vehicle is returned to your client (as per s. 2.11 of the NIMA Protocol).

We have appointed LKK Auto Consultants Pte Ltd as our Single Joint Expert (SJE).

Please download the documents from this link below (For Survey)

File: SLC4599E(TP).pdf, GBC7263Y(OI).pdf

Link: <https://fileexchange.allianz.de/SecureDownload.aspx?id=4fea87bb-884b-4c1b-884f-86afd1d93578-87ef945cb0f661a9>

Size: ~ 2 MByte, Download available until: 9/4/2022

Passwords will be sent in a separate email

Best regards,

Shanti.R
Claims Service
Claims & Performance Management



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🌱 Please consider the environment before printing this e-mail.

From: Caroline <caroline@aplp.com.sg>
Sent: Monday, August 29, 2022 4:51 PM
To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Cc: Charles Hoon <charles@aplp.com.sg>; christy <christy@aplp.com.sg>; isafegarage@gmail.com
Subject: [EXT] RE: NEW PRS - YOUR REF : GBC7263Y ; OUR REF : AP/2022/005099 ; RTA ON 23 AUGUST 2022 AT ABOUT 1033HRS INVOLVING MOTOR VEHICLES NO(S). SLC4599E AND GBC7263Y ALONG BLK 346 BUKIT BATOK WEST ST 34

Internal

WITHOUT PREJUDICE

Dear Sir/ Mdm,

We refer to your email of even date.

Our clients do not agree to your list of surveyors.

We are instructed to propose the use of one of the motor surveyors named below to conduct the joint pre-repair survey as a single joint expert:

- a. Alan Cheong
- b. TT Rajan
- c. Oh Han Cheong
- d. Andrew How
- e. Dave Ho Joo Koong
- f. Dylan Lee Kah Pang
- g. Sincere Appraiser
- h. Seah Kwang Boon
- i. L H Teo
- j. Mr Willy Goh
- k. Nicky Seah
- l. Jayson Liaw
- m. Tan Ling Ling
- n. Shawn Lee
- o. Joel Liew

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors.

In the event you are not agreeable to our list of surveyors, please note that our client's vehicle can be inspected at:

Repairer Office

M/s ISAFE GARAGE

Contact Person: Henry @9 7277987

Email: isafegarage@gmail.com

Address: 25 Kaki Bukit Rd 4, #05-65/66/67/68 Singapore 417800

Please contact our client's repairer by today, else our client will proceed to repair their vehicle by tomorrow.

All our clients' rights are reserved.

Please note that our office will still be tele-commuting. Please correspond with us through email only.

As we have limited access to your matter and we may take a longer time to respond to you. We apologise for any inconvenience caused.

Stay safe. Stay healthy.

Regards,

Caroline Secretary to Mr Charles Hoon

AP Law Practice LLC

151 Chin Swee Road #10-03/05 Manhattan House, Singapore 169876

T: 6955 8899 F: 6900 9899 E: caroline@aplp.com.sg

Singapore UEN No.: 201939937D

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From: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

Sent: Monday, 29 August 2022 4:46 pm

To: Caroline <caroline@aplp.com.sg>

Subject: FW: NEW PRS - YOUR REF : GBC7263Y ; OUR REF : AP/2022/005099 ; RTA ON 23 AUGUST 2022 AT ABOUT 1033HRS INVOLVING MOTOR VEHICLES NO(S). SLC4599E AND GBC7263Y ALONG BLK 346 BUKIT BATOK WEST ST 34

Internal

Your ref: SLC4599E
Our ref: SVRAISCL2022-00048FR-GBC7263Y

Dear Sirs

Enclosed is the list of surveyors for your consideration for Single Joint Expert (SJE):-

AJAX Inspection Services Pte Ltd
A-PAC Adjusters & Surveyors Pte Ltd
Form Team Consultancy Pte Ltd
LKK Auto Consultants Pte Ltd

Please let us know who you are agreeable to appoint from the list.

Best regards,

Shanti.R
Claims Service
Claims & Performance Management

Allianz Insurance Singapore Pte.Ltd. | UEN 201903913C
79 Robinson Road #09-01 Singapore 068897
Phone: +65 63958973 | www.allianz.sg



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Please consider the environment before printing this e-mail.

From: Caroline <caroline@aplp.com.sg>
Sent: Monday, August 29, 2022 1:16 PM
To: christy <christy@aplp.com.sg>; Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Cc: isafegarage@gmail.com; Charles Hoon <charles@aplp.com.sg>
Subject: [EXT] RE: NEW PRS - YOUR REF : GBC7263Y ; OUR REF : AP/2022/005099 ; RTA ON 23 AUGUST 2022 AT ABOUT 1033HRS INVOLVING MOTOR VEHICLES NO(S). SLC4599E AND GBC7263Y ALONG BLK 346 BUKIT BATOK WEST ST 34

WITHOUT PREJUDICE

1. Dear Sirs,

We refer to the email dated on 24/08/22 PRS,

You have not made any contact for the Pre-Repair Survey. If there is still no respond by today which is already past the 48 hours guide. Please note that our client will proceed to repair their vehicle tomorrow.

All our client's rights are reserved.

Please note that our office will still be tele-commuting. Please correspond with us through email only.

As we have limited access to your matter and we may take a longer time to respond to you. We apologise for any inconvenience caused.

Stay safe. Stay healthy.

Regards,

Caroline Secretary to Mr Charles Hoon

AP Law Practice LLC

151 Chin Swee Road #10-03/05 Manhattan House, Singapore 169876

T: 6955 8899 F: 6900 9899 E: caroline@aplp.com.sg

Singapore UEN No.: 201939937D

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From: christy <christy@aplp.com.sg>

Sent: Wednesday, 24 August 2022 4:02 pm

To: claims@allianz.com.sg

Cc: isafegarage@gmail.com; Charles Hoon <charles@aplp.com.sg>; Caroline <caroline@aplp.com.sg>

Subject: NEW PRS - YOUR REF : GBC7263Y ; OUR REF : AP/2022/005099 ; RTA ON 23 AUGUST 2022 AT ABOUT 1033HRS INVOLVING MOTOR VEHICLES NO(S). SLC4599E AND GBC7263Y ALONG BLK 346 BUKIT BATOK WEST ST 34

WITHOUT PREJUDICE

Attn: Motor Claims Department

Dear Sirs,

Please find attached, our letter of even date.

Thank you

Please note that our office will still be tele-commuting. Please correspond with us through email only.

As we have limited access to your matter and we may take a longer time to respond to you. We apologise for any inconvenience caused.

Stay safe. Stay healthy.

Regards,
Christy Chew

AP Law Practice LLC

151 Chin Swee Road #10-03/05 Manhattan House, Singapore 169876

T: 6955 8899 F: 6900 9899 E: christy@aplp.com.sg

Singapore UEN No.: 201939937D

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